



OCTOBER 13, 2020

USE CASES

THE LINUX SCHOOL
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USE CASES

ADMINISTRATORS

ID:	1
Title:	Update Website
Description:	Making changes to the website
Primary Actor:	Administrator
Preconditions:	<ul style="list-style-type: none">Anyone logged in as an admin
Main Success Scenario:	<ul style="list-style-type: none">See a history of changes made to the website.Make changes to the website in real-time
Frequency of Use:	Often
Priority:	1

ALL USERS

ID:	2
Title:	Arriving at the homepage
Description:	New and existing users navigating various pages and features of the website. Helping users understand what the school is about.
Primary Actor:	All Users
Preconditions:	The user has clicked on the website’s address. OR User(s) have typed in the website’s address. OR Has been redirected to the page based on an ad.
Main Success Scenario:	<ul style="list-style-type: none">User(s) are provided with the necessary information about the school.User(s) are redirected to other pages on website through hyperlinks clicked on homepage.
Frequency of Use:	Very often
Priority:	1

ID:	3
Title:	Prospective Careers and Salaries
Description:	Accessing career prospects page
Primary Actor:	All Users
Preconditions:	User(s) clicked the prospective careers link on the homepage
Main Success Scenario:	<ul style="list-style-type: none">Display the various career paths for Linux Administrators to user(s).Display the various agencies and organizations a Linux education can get you into.Display the median salaries of Linux engineers

Frequency of Use:	Often
Priority:	2

ID:	4
Title:	Enroll in Linux Program
Description:	Details about enrollment into the Linux program
Primary Actor:	All Users
Preconditions:	<ul style="list-style-type: none"> User(s) clicked the enroll link on the homepage. OR User(s) clicked the enroll link on the prospective careers page.
Main Success Scenario:	<ul style="list-style-type: none"> Display course curriculum to users Display various discount packages available. Display pricing instalment packages Display various benefits and packages enrolling in the program provides access to.
Frequency of Use:	Often
Priority:	2

ID:	5
Title:	Pricing
Description:	Pricing details about the program
Actor:	All Users
Preconditions:	<ul style="list-style-type: none"> User(s) clicked the pricing link on the homepage. OR User(s) clicked the pricing link on the prospective careers page. OR User(s) clicked the pricing link on the enroll page. OR
Main Success Scenario:	<ul style="list-style-type: none"> Display the price of the program Display various instalment packages available Display various platforms you can pay fees through.
Frequency of Use:	Often
Priority:	2

ID:	6
Title:	Contact Us
Description:	Making inquiries
Primary Actor:	All Users
Preconditions:	<ul style="list-style-type: none"> User(s) on contact us page OR User(s) on the home page

Main Success Scenario:	<ul style="list-style-type: none">• Display a form to users to enable them put in their questions and email or phone number for a follow up.
Frequency of Use:	Often
Priority:	3

ID:	7
Title:	Chatbox
Description:	Ask questions feature
Primary Actor:	All Users
Preconditions:	<ul style="list-style-type: none">• Clicking on the chatbox feature on any page of the website
Main Success Scenario:	<ul style="list-style-type: none">• User(s) types in a question, the bot uses keyboards programed into it to answer questions
Frequency of Use:	Often
Priority:	2

ID:	8
Title:	Search bar
Description:	Search for keywords
Primary Actor:	All Users
Preconditions:	<ul style="list-style-type: none">• User(s) on any page of the website
Main Success Scenario:	<ul style="list-style-type: none">• Redirect users to a list of related keywords on webpages after they have typed in word(s) in the search box
Frequency of Use:	Often
Priority:	2

ID:	9
Title:	Outdated Browser
Description:	Website Access Restriction
Primary Actor:	All Users
Preconditions:	<ul style="list-style-type: none">• User(s) on payment page
Main Success Scenario:	<ul style="list-style-type: none">• Ask users to update their browser and prevent them from making payment
Frequency of Use:	Often
Priority:	2

EXISTING USERS

ID:	10
Title:	User Login
Description:	User(s) accessing their accounts
Primary Actor:	Existing Users
Preconditions:	<ul style="list-style-type: none">User(s) clicked on the login link.
Main Success Scenario:	<ul style="list-style-type: none">Access member’s dashboardView and edit scheduleView and change instalment planContact the instructorUpdate email, username and passwordView and edit profile settings
Frequency of Use:	Often
Priority:	2

ID:	11
Title:	Make Payment
Description:	Pay fees
Primary Actor:	Existing Users
Preconditions:	<ul style="list-style-type: none">User(s) clicked on make payment link on the user’s dashboard.
Main Success Scenario:	<ul style="list-style-type: none">View instalment plan users are onChoose from various payment platforms to pay
Frequency of Use:	Often
Priority:	2

ID:	12
Title:	Cancel Program Subscription
Description:	Withdraw from the program
Primary Actor:	Existing Users
Preconditions:	<ul style="list-style-type: none">User(s) clicked Cancel Program Subscription on their dashboard.
Main Success Scenario:	<ul style="list-style-type: none">Allow users to receive a full refund only if program cancelation is requested within 2 weeks of enrolling into the program.Allow users to receive a partial refund if program cancelation is requested after 2 weeks but less than 31 days of enrolling into the program.Users who have been enrolled in the program for more than 30 days are informed that no refund will be since they been in the program for more than 30 days.
Frequency of Use:	Sometimes used
Priority:	3

ID:	13
Title:	Reset Password
Description:	Password Recovery
Primary Actor:	Existing Users
Preconditions:	<ul style="list-style-type: none">User(s) clicked Forgot Password on login page.
Main Success Scenario:	<ul style="list-style-type: none">Enter their recovery email addressVerify their email address and confirm with the one in the database.Notify users if the email entered does not match the databaseAllow you users to re-enter their email address if what was previously had no match.Send the user a recovery link if the email entered is matchedAllow users to create a new password with the same requirements as when they created the account
Frequency of Use:	Often
Priority:	3

NEW USERS

ID:	14
Title:	User Registration
Description:	Enrolling user(s) into the program
Primary Actor:	New Users
Preconditions:	<ul style="list-style-type: none">User(s) clicked on the enroll link.
Main Success Scenario:	<ul style="list-style-type: none">Create a user account for new usersRequire users to pick a username and enter a recovery emailRequire users to create a password with at least 10 charactersAutomatically log users into their accountEnable users pick a scheduleEnable users pick an instalment planRequire users to make first instalment before their account can be created.
Frequency of Use:	Often
Priority:	2