

JAMELA SANCHEZ

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🌐 <https://jamsanch26.github.io/myPortfolio/>

Enthusiastic and self-motivated Software Engineer with a strong foundation in software design and application development. One who can work collaboratively to provide solutions but can also work independently and think creatively to develop solutions. An adept individual that can make a difference by contributing expertise in C#, JavaScript, and other modern frameworks to the overall success of the organization.

Qualifications

- Adept in React, Angular, Node.js, and Express.js.
- Experienced with SQL and MongoDB for effective data handling and storage.
- Proficient in programming languages, including C#, Java, JavaScript, C++, HTML, and CSS.
- Ability to lead projects independently or collaboratively, ensuring timely completion and quality outcomes.
- Strong problem-solving abilities, attention to detail, teamwork, and excellent communication skills.
- Strong foundation in software design and application development, with a focus on delivering effective solutions.
- Proven track record in managing customer inquiries and providing effective solutions to enhance customer satisfaction.
- Hands-on experience with system troubleshooting, hardware installation, and software configuration during internships.
- Extensive experience in monitoring performance, conducting inspections, and implementing corrective actions in quality management.

Skills

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|--------------|------------------------|--------------|-------------------|
| • React | • GitHub | • C# | • Creativity |
| • Angular | • VS Code | • CSS | • Teamwork |
| • Node.js | • IntelliJ | • HTML | • Adaptability |
| • Express.js | • MySQL | • C++ | • Eye for Detail |
| | • Oracle SQL Developer | • Java | • Problem-solving |
| | | • JavaScript | • Communication |
| | | | • Time Management |

Education

- **Software Engineering Technician** 2023 - 2024
 - Centennial College | Canada
 - 2-Year College Diploma
- **Bachelor of Science in Information Technology** 2014 - 2018
 - Samar Colleges, Inc. | Philippines
 - 4-year Bachelor of Science in Information Technology degree

Experience

- **Team Member | Tim Hortons CA** September 2023 – November 2023
 - Entering sales into a cash register and collecting/processing payment.
 - Providing great customer service by preparing coffee and food orders.
- **Senior Quality Coordinator | NyanKids (Cambodia) Ltd. KH** February 2020 – May 2023
 - Monitoring the performance of factory staffs, including the machines used in production.
 - Booking inspections factory audits and follow-up pre-final inspections. Attend PPM, keep and update all necessary documents and quality SOP.
 - Performs final inspections, performance reporting, monitors best practices and training factory staff, conducting inspections, and implementing corrective actions as needed.
- **Customer Service Representative | Teleperformance PH** October 2018 – January 2020
 - Managed all customer inquiries and provided effective solutions to ensure satisfaction.
 - Entered and maintained data from customers into various software programs accurately.
 - Collaborated with team members to improve processes & enhance overall customer experience.
 - Troubleshoot equipment and system problems, escalating issues as necessary to ensure timely resolution.
- **Ticket Officer Accounting Clerk | Roperl Trademart PH** April 2018 – September 2018
 - Performing basic office tasks, such as filing, data entry, answering phones, processing the mail.
 - Responsible for handling ticket reservations, cancellations, alterations, and informing customers when a flight has been delayed or cancelled.
- **IT Support Intern | SPI CRM INC. PH** June 2017 – September 2017
 - Troubleshoot system & install/configure computer hardware operating systems & applications.

Projects

- **GTA Garage Deals | Centennial College** September 2024 – December 2024
 - The GTA Garage Deals is a web application developed as a group project during our Final Sem in the Software Engineering program at Centennial College. This application provides users with a streamlined platform to discover and participate in garage sales across (GTA).
 - You can refer to GitHub repository; Frontend: <https://github.com/ebatucentennial/garageapp> client & Backend: <https://github.com/ebatucentennial/garage-app-server.git>
- **The Magic Chef | Centennial College** June 2024 – August 2024
 - The Magic Chef is a web application developed during our third semester in my program, using React.js, Express.js, Node.js, and MongoDB. It offers a diverse collection of recipes customized to users' tastes and dietary needs.
 - You can refer to repo at <https://github.com/jamsanch26/WebAppProject.git>

Key Achievements

- **On-Job-Training Monitoring System | Samar Colleges Inc.** April 2018
 - Won the 2018 Best Capstone Project Design and System Operation
 - Well-Crafted Manuscript Project Design and System Operation
 - Best Presenter Capstone Project Design and System Operation