# Jamuna Narayana Swamy

### [jamuna.narayana.swamy@gamil.com](mailto:jamuna.narayana.swamy@gamil.com) +91 9148565299

### PROFESSIONAL OBJECTIVE:

### Seeking a challenging opportunity in Software Testing(Automation) with a dynamic organization, which can leverage my knowledge of Test Methodologies and Processes. Have been involved in different phases of Software Test Life-cycle-requirement analysis, estimation, plan, design, execution, implementation and maintenance.

### EXECUTIIVE SUMMARY:

* Around **3 Years** of IT experience across various technologies and tools.
* **Less than 1 year as senior operations specialist**.
* Ability to swiftly **learn new technologies** and **adapt to dynamic requirements.**
* Highly motivated with **analytical skills,** **hard worker**, strong team management skills and problem solving.
* Experienced in Automation Testing -**Selenium** for 2 years- designing and writing test automation scripts.
* Proficiency in Designing, Peer Reviewing, Executing of Test cases and Analyzing Bugs.
* Experienced in working across all stages of SDLC in **waterfall** and **Agile Methodologies.**

### TECHNICAL EXPERIENCE:

|  |  |
| --- | --- |
| Skills | Details |
| Operation System / Hardware | Windows |
| Languages | Selenium- TestNG, Cucumber, POM,Core Java, Operation tools |
| Tools | Eclipse3.1, Jenkins, GIT,Maven  Operation Tools - ServiceNow, Remedy. |
| Markup Languages | XML, HTML |

### PROFESSIONAL EXPERIENCE:

|  |  |  |  |
| --- | --- | --- | --- |
| Company | Designation | Role | Duration |
| Accenture | S/W Application Test  Associate | Automation Test Engineer | Jun 2019-Oct 2019 |
| IBM India PVT LTD | Associate Technical Operator | ServiceDelivery Specialist | Aug 2016 - Jan 2019 |

### PROJECT EXPERIENCE:

#### Project Name: Halliburton

**Client:** US

**Role:** Associate Test Engineer

**Duration:** Jun 2019-Oct 2019

**Description:**

#### Halliburton - Major segment in energy services group, the company helps its customers maximize value throughout the lifecycle of the reservoir – from locating hydrocarbons and managing geological data, to drilling and formation evaluation, well construction and completion, and optimizing production throughout the life of the asset.

**Responsibilities:**

* Understanding business requirements and functional specification documents
* Preparation of Test scenarios, scripts and test cases.
* Defect Reporting, Tracking & Defect Impact Analysis
* Reporting to Team Lead about status, concerns of the daily design & execution activity
* Preparation and incorporation of review comments of test ware

#### Project Name: National Bank of Canada and Telstra

**Client:** Canada and Australia

**Role:** Service Delivery Specialist

**Duration:** Apr 2018-Jan 2019

**Description:**

**National Bank of Canada -** A frontrunner in area of electronic banking services and new technologies, ensuring the security and confidentiality.

**Telstra-** Telecommunication account which builds and operates telecommunication networks, products and services. Telstra tools for handling alerts from servers

**Responsibilities:**

* 1st and 2nd level handling of Autosys environments
* Maintaining Servers of Clients using various Monitoring and Ticketing tools.
* Dispatching various works to the resolver team based on the Priority of the alerts with Accuracy and SLA.
* Warm handover for major incidents, handling customer calls, issues and changes.
* Prepare workload analysis for weekly report and calls
* Identify and document the procedures which lead to timely resolution to alerts and problems

#### Project One: IBM India PVT LTD (In-house Project)

**Client:** India

**Role:** Junior Tester

**Duration:** Aug 2016 to Mar 2018

**Description:**

**IBM India PVT LTD (In-house Project) –** IBM announced a new web portal called ‘developerWorks Open’ bringing together various projects, they are open sourcing. The projects cover many domains including Analytics, Cloud, loT, Mobile, Security, Social and others. We, junior Testers used to be part of open source testing activity and were part of writing test cases.

**Responsibilities:**

* Part of Software testing and architectural development activities of test cases
* Technical test design for web applications on various environment
* Understanding Business requirements from various documents and interaction with client.
* Preparation of Test scenarios, scripts and test cases.
* Preparation of Test Data.
* Test Planning and Execution
* Types of testing : User Acceptance Testing, System Integration Testing,

Regression testing

* Defect Analysis and Management - tracking to closure in Jira.
* Progress tracking and status reporting.
* Escalate issues to Test Lead / Test Manager
* Providing inputs for Test Summary Report
* Good understanding on business rules and ability to work well as a project team.

### EDUCATIONAL QUALIFICATION:

* B.Tech.(Information Technology)

Year of Passing: 2016

Percentage of Marks: 71%

Saveetha Engineering College, Anna University, Chennai.

### PERSONAL DETAILS:

**Gender:** Female

**Birth Date:** 25 June 1994

**Marital Status:** Single

**Languages Known:** English, Tamil, Kannada

**Passport:** N3989021

**Address:** No: 19, Door No: F3, Vijaya Marvala apartment,

Bharathi Street, West Gandhi Nagar,

Avadi, Chennai – 600 054.

**Contact Number:** +91–9148565299