VanDerAalst2018

Title

Spreadsheets for Business Process Management: Using Process Mining to Deal with "Events" Rather than "Numbers"? (Van Der Aalst (2018))

Abstract

Purpose – Process mining provides a generic collection of techniques to turn event data into valuable insights, improvement ideas, predictions, and recommendations. This paper uses spreadsheets as a metaphor to introduce process mining as an essential tool for data scientists and business analysts. The purpose of this paper is to illustrate that process mining can do with events what spreadsheets can do with numbers.

Keywords

Business Process Management, Data Science, Process Mining, Spreadsheets

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Reference

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Van Der Aalst, Wil. 2018. "Spreadsheets for Business Process Management: Using Process Mining to Deal with 'Events' Rather Than 'Numbers'?" *BPMJ* 24 (1): 105–27. https://doi.org/10.1108/BPMJ-10-2016-0190.