

21

Title

Product-Based Workflow Support (Vanderfeesten, Reijers, and Van Der Aalst (2011))

Abstract

Despite the industrial need for the improvement of information-intensive business processes, few scientifically grounded approaches exist to support such initiatives. In this paper, we propose a new approach that builds on concepts that are part of a product-oriented view on process optimization. Essentially, this approach allows end users to flexibly decide on the best possible way to create an informational product within the limits that are imposed by regulations and logical dependencies. We argue that this provides various benefits in comparison to earlier work. To support the end user in making sensible decisions, we describe two alternative approaches to provide her with recommendations to this end. We formalize these alternatives and discuss their relative strengths and weaknesses. The feasibility of the overall approach, which we refer to as Product-Based Workflow Support, is demonstrated by a workflow system realized using ProM and DECLARE.

Keywords

Business Process Modelling, Product Data Model, Workflow Management

Reference

Vanderfeesten, Irene, Hajo A. Reijers, and Wil M. P. Van Der Aalst. 2011. “Product-Based Workflow Support.” *Information Systems* 36 (2): 517–35. <https://doi.org/10.1016/j.is.2010.09.008>.