



# Jan Affolter

## Senior Product Owner

### Profile summary

I am a **certified Product Owner** working in cloud industry since 2011 with 30+ years in IT.

I started in IT as an IT customer and these last 20+ years as service provider.

Throughout my career, **I've mostly held leadership positions**, including team lead, team manager, lead engineer, chief engineer, and currently as a product owner.

I'm considered as an open-minded, visionary, creative product owner who **relentlessly optimizes** while seeking efficient solutions. **I communicate clearly and widely** to ensure everyone understand decisions and objectives. My door is always open and I welcome everyone.

I am a **Swiss citizen leaving in Crissier (Lausanne)** with my wife and our two children's.

I am reachable by:

Phone: +41 77 521 82 62

Email: [jan.affolter@gmail.com](mailto:jan.affolter@gmail.com)

You can also reach me via my [LinkedIn profile](#).

My **mother tongue is French**. I speak a **professional English** as I used it every day for 25+ years. I never used German in my professional career so my **German** is quite **basic**.

**Availability** immediate

### General experiences

Digital Solution Designer, AI & Analytics	5+ years
Cloud IT Service Management, Product owner	10+ years
IT Service Management engineering & architecture	15+ years
People & project management	20+ years
IT Service Management operations as technical lead	20+ years

### Last position

July 2019 till August 2024

**Managed MultiCloud Product Owner**, DXC Technology, Geneva/Worldwide

**Goal:** As a product owner, I spearheaded the development of DXC Technology's premium Infrastructure-as-Code Managed Multicloud solution. This collaborative effort involved VMware and public cloud providers (AWS, Azure, Google, etc.). Deals may be huge; our cloud solution is capable of hosting over 15,000 VMs and, at this size the offerings worth millions of US dollars.

#### Tasks:

- Assure that our cloud solution meets business requirements and provide stability, scalability, performance, simplicity, and costs efficiency.
- Assist solution architects, developers, and sales peoples.
- Ensure consistency in development through architecture, design recommendation, and review.

**Main achievements:** (fully detailed in [my complete CV](#))

#### Managed Multicloud CORE

- Developed a customizable cloud core solution to meet customer needs.

#### MM API Gateway

- Created a secure integration API connecting multiple back-ends and tools.

#### CB/CI Fully Automated Framework

- Designed an automated solution for building containers using the latest open-source software, certifying them, and making them available to customers.

#### Quality Assurance Automated Tests (QAAT)

- Implemented an automated testing and certification framework using Jenkins to validate new development and components daily.

#### Managed Multicloud CORE Integrations

- Developed automation for consuming external tools (e.g., backup, patching, ServiceNow back-end, Enterprise CMDB) using API, Ansible and VMware automation engine.

I received multiple recognitions and awards throughout my career, with a focus on the following two:

DXC Technology **Rock Star award in category leadership**, Dec. 2019, Geneva, CH

Platform DXC Rock Star award, Buildathon 8, Mar. 2019, Plano, USA

**The two first pages of my CV concentrate as much as possible about me; it contains main tasks and achievements of my last position.**

To know more about me, you can reach [my GitHub web site](#) where you will be able to download my complete CV and many documents such as work certificates, certifications, awards, achieved courses and more.

2024-06-27

**Soft skills** Active listening - Adaptability - Collaboration - Conflict resolution - Creativity - Critical thinking - Decision-making - Empathy - Ethics - Flexibility - Leadership - Organization - Problem solving - Teamwork

**Agile skills** Goals and priorities setting, Capabilities, features and stories writing - Definition of product roadmap, design, dependencies and planning - Estimation of effort, negotiations and risk management - Communication with, and management of, Stakeholders and engineers - Follow-up and reporting of products development.

Agile methodologies and tools: Scrum, SAFe 5.0, Kanban, WSJF

## Technical skills

**Clouds:** Virtual Private Cloud (HP proprietary), Managed Multicloud (DXC proprietary based on VMware cloud, fully Infrastructure as Code (IaC)), Microsoft Azure

**Management and collaboration tools:** JIRA, Confluence, PowerBI

**Operating systems:** Linux (Ubuntu, RHEL, Suse, Oracle Linux, ...), Windows

**DevSecOps:** Jenkins, GitHub, JIRA, JFrog, Ansible

**Databases and SQL:** Oracle, PostgreSQL, MySQL, MS SQL

**Programming languages:** bash, Python, Perl, VB Script, Powershell

**Integrated development environment (IDE):** MS Visual Studio Code, Anaconda

**Documentation:** GitHub, Markdown, MkDocs

**Cloud platforms:** ServiceNow, Dynatrace

**Network:** MS AD, DHCP, proxy, load balancer and reverse proxy

## Education & certification (short listed)

Certified SAFe 5.1 Agilist, Scaled Agile Inc., 2021

Certified Professional Scrum Product Owner I, Scrum.org, 2019

Certified DXC Digital Solution Designer in AI and analytics, 2019

Preparation course for the federal patent for analyst-programmer (FPAP), Centre professionnel du Littoral Neuchâtelois, Neuchâtel, 1991

CFC Electrician, microprocessor option, Centre professionnel Tornos, Moutier, 1989

## Training & development (short listed)

DevOps Dojo, 2020

DXC Digital Solution Designer in AI and analytics, 2019

Payment Card Industry Data Security Standard (PCIDSS) 3.1 basic, 2016

Introduction to OpenStack for Developers- Liberty, 2016

Information Technology Strategy & Architecture (ITSA), 2011

Certified ITIL foundation v3, 2008

Management Development Program, 2005-2007