Jan Affolter
Senior Product Owner

Profile summary

I am a **certified Product Owner** working in cloud industry since 2011 with 30+ years in IT.

I started in IT as an IT customer and these last 20+ years as service provider.

During my whole career **I mainly held leadership positions** as team lead, team manager, lead engineer, chief engineer and now as product owner.

I'm considered as an open-minded, visionary, creative product owner who **relentlessly optimizes** while seeking efficient solutions. **I communicate clearly and widely** to ensure everyone understand decisions and objectives. My door is always open and I welcome everyone.

I am a **Swiss citizen leaving in Crissier (Lausanne)** with my wife and our two children's.

I am reachable by:

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Email: jan.affolter@gmail.com

You can also reach me via my LinkedIn profile.

My **mother tongue is French**. I speak a **professional English** as I used it every day for 25+ years. I never used German in my professional career so my **German** is quite **basic**.

Availability immediate

General experiences

Digital Solution Designer, AI & Analytics	5+ years
Cloud IT Service Management, Product owner	10+ years
IT Service Management engineering & architecture	15+ years
People & project management	20+ years
IT Service Management operations as technical lead	20+ years

Last position

July 2019 till August 2024
Managed MultiCloud Product Owner, DXC Technology, Geneva/Worldwide

Goal: build and develop from scratch DXC Technology premium Infrastructure As Code Managed Multicloud (Hybrid cloud) worldwide offering for DXC Technology customers in partnership with VMware and public cloud providers (AWS, Azure, Google, …) using SAFe Agile. Cloud solution can host 15k+ VMs, deal size can reach 300M USD.

Tasks:
- Ensure offering answer business requirements and provide stability, scalability, performance, simplicity and costs.
- Provide support to solution architects, development engineers and sales peoples.
- Ensure consistent development through architecture and design recommendation and review.

Main achievements: (fully detailed at CV's end)

Managed Multicloud CORE
Development of core solution and ensure its customizability for customer's needs.

MM API Gateway
Development of a secure integration API to connect multiple back-ends and tools.

CB/CI fully automated framework
Development of a fully automated solution to build containers using latest software (mainly open-source ones), to certify them and put them at customer's disposal.

Quality Assurance Automated Tests (QAAT)
Development of automated tests and certification Jenkins framework that validate new development and certify new components on a daily basis.

Managed Multicloud CORE integrations
Development of the offering integrations with all tools developed by other organizations that are integrable with the core solution, such like backup, patching, ServiceNow back-end, Enterprise CMDB, …

The two first pages of my CV concentrate as much as possible about me; it contains main tasks and achievements of my last position.

To know more about me, you can reach [my GitHub web site](#) where you will be able to download my complete CV and many documents such as work certificates, certifications, awards, achieved courses and more.

Soft skills Active listening - Adaptability - Collaboration - Conflict resolution - Creativity - Critical thinking - Decision-making - Empathy - Ethics - Flexibility - Leadership - Organization - Problem solving - Teamwork

Agile skills Goals and priorities setting, Capabilities, features and stories writing - Definition of product roadmap, design, dependencies and planning - Estimation of effort, negations and risk management - Communication with, and management of, Stakeholders and engineers - Follow-up and reporting of products development.

Agile methodologies and tools: Scrum, SAFe 5.0, Kanban, WSJF

Technical skills

Clouds: Virtual Private Cloud (HP proprietary), Managed Multicloud (DXC proprietary based on VMware cloud, fully Infrastructure as Code (IaC)), Microsoft Azure

Management and collaboration tools: JIRA, Confluence, PowerBI

Operating systems: Linux (Ubuntu, RHEL, Suse, Oracle Linux, …), Windows

DevSecOps: Jenkins, GitHub, JIRA, JFrog, Ansible

Databases and SQL: Oracle, PostgreSQL, MySQL, MS SQL

Programming languages: bash, Python, Perl, VB Script, Powershell

Integrated development environment (IDE): MS Visual Studio Code, Anaconda

Documentation: GitHub, Markdown, MkDocs

Cloud platforms: ServiceNow, Dynatrace

Network: MS AD, DHCP, proxy, load balancer and reverse proxy

Education & certification (short listed)

Certified SAFe 5.1 Agilist, Scaled Agile Inc., 2021

Certified Professional Scrum Product Owner I, Scrum.org, 2019

Certified DXC Digital Solution Designer in AI and analytics, 2019

Preparation course for the federal patent for analyst-programmer (FPAP), Centre professionnel du Littoral Neuchâtelois, Neuchâtel, 1991

CFC Electronician, microprocessor option, Centre professionnel Tornos, Moutier, 1989

Training & development (short listed)

DevOps Dojo, 2020
DXC Digital Solution Designer in AI and analytics, 2019
Payment Card Industry Data Security Standard (PCIDSS) 3.1 basic, 2016
Introduction to OpenStack for Developers- Liberty, 2016
Information Technology Strategy & Architecture (ITSA), 2011
Certified ITIL foundation v3, 2008
Management Development Program, 2005-2007