



# Senior Product Owner

Jan Affolter, CH-1023 Crissier, VD

**Immediately available**

## Professional Summary

PSPO **certified Product Owner** with 35 years of IT experience, spanning roles as client, freelance, IT service provider, and IT services company owner. Known for **leadership**, **visionary creativity**, and **open-mindedness**. Expert in **process optimization** and **effective solution delivery**. Clear communicator with a comprehensive 360° industry perspective, having **worked for industry giants** like EDS, Hewlett-Packard, and DXC Technology.

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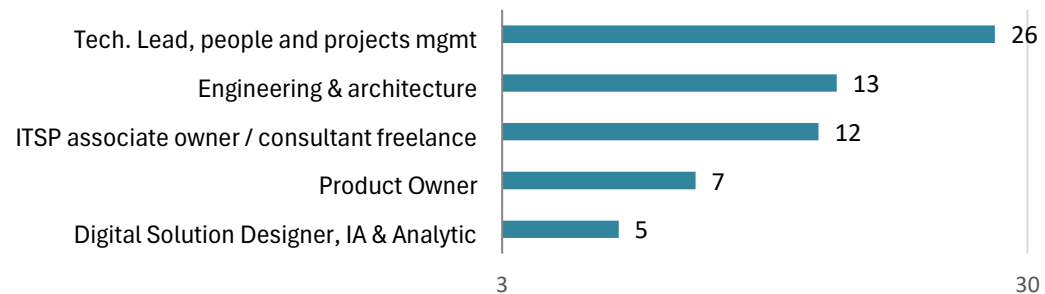
LinkedIn : [jan-affolter](#)

To keep things concise, I've condensed my CV. For a detailed view, please visit my [LinkedIn](#) or [my GitHub Pages site](#).

## Languages

**French: native - English: C1-C2 - German: A1**

## Expertise & experiences



## Interpersonal skills

Flexibility Teamwork Collaboration Empathy  
Critical Thinking Active Listening Adaptability  
Leadership Conflict Resolution Ethics  
Problem Solving Creativity Organization  
Decision Making

## Last position

**2019 – 2024, Senior Product Owner Cloud, DXC Technology**

### Achievements:

- Led the development of DXC Technology's premium Infrastructure-as-Code Managed Multicloud solution, collaborating with VMware and major public cloud providers (Microsoft Azure, Amazon AWS).
- Managed a global Agile team of 9 engineers, and up to 30 for specific projects.
- Successfully optimized and implemented effective solutions for both internal usage and external clients, ensuring positive ROI.
- Promote comprehensive end-to-end automation through fully automated CI/CD pipelines, including code certification tests, XaaS (IaaS, SaaS, PaaS, etc.) deployments, detection and certification of new components provided by external organizations, and other related tasks.

## Projects accomplished in my last role

### Consolidation of Automation Engines and Workflows

**Situation:** In my previous role, I identified inefficiencies in the design and development efforts of multiple agile teams working on automation engines and workflows.

**Actions:** Organized and led a meeting with engineers to present findings and negotiate workflow consolidations.

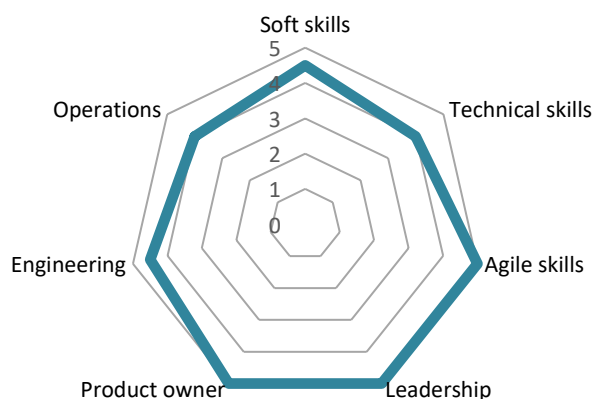
**Results:** Achieved over 50% gain in development effort and reduced maintenance, testing, and documentation efforts by 50%, simplifying overall processes.

This case demonstrates my ability to analyze complex systems, optimize processes, and effectively negotiate with stakeholders to achieve significant ROI.



**This is my selected project relevant to the role.** More achievements are detailed in the accompanying document "[Accomplished projects](#)" available on my [website](#).

## General Skills



## Agile skills

Goals and priorities setting, Capabilities, features and stories writing - Definition of product roadmap, design, dependencies and planning - Estimation of effort, negotiations and risk management - Communication with, and management of, Stakeholders and engineers - Follow-up and reporting of products development.

Agile methodologies and tools: Scrum, SAFe 5.0, WSJF, JIRA, Confluence

## Technical skills

**DevSecOps & Agile:** Jenkins, GitHub, JFrog, Ansible, JIRA, Confluence

**IaC Clouds & Platforms:** DXC Managed Multicloud (VMware based), Microsoft Azure, ServiceNow, Dynatrace

**Cloud Services:** IaaS, PaaS, SaaS, BaaS, CaaS

**Data Science & AI:** Python, PowerBI, SQL, ChatGPT, Copilot

**Programming Languages & IDEs:** Bash, Python, Powershell, MS Visual Studio Code

**Documentation:** GitHub, Markdown, MkDocs, Confluence

**Databases:** Oracle, PostgreSQL, MySQL, MS SQL

**Operating Systems:** Linux (Ubuntu, RHEL, Suse, Oracle Linux), Windows

AWARD & HONORS

I received multiple recognitions and awards throughout my career, with a focus on the following two:

DXC Technology **Rock Star award in category leadership**, Dec. 2019, Geneva, CH

Platform DXC **Rock Star award in category engineering**, Buildathon 8, Mar. 2019, Plano, USA

Professional experiences (continuation)

- 2019 – 2017, Product Owner, Cloud VPC, DXC Technology
- 2011 – 2017, Chief Engineer, Cloud VPC, Hewlett-Packard Enterprise Service
- 2008 – 2011, Production Engineer, IT Outsourcing, Hewlett-Packard
- 2007 – 2008, ITSM delivery Lead, Electronic Data Systems
- 2005 – 2007, OSS IT Team Leader, Orange Communications
- 2002 – 2005, Senior OSS Engineer, Orange Communications
- 2000 – 2002, Freelance for Hewlett-Packard at Orange Communications
- 2000 – 2000, Freelance for Hewlett-Packard at Société Générale de Surveillance
- 1999 – 2000, Freelance consultant for various local and international enterprises
- 1998 – 1999, Freelance for Hewlett-Packard at Givaudan-Roure
- 1998 – 20..., Create Jan Affolter, ITS (CHE-104.801.264)
- 1997 – 1998, Swiss IT Manager, Photonics SA
- 1996 – 1996, UNIX lecturer, Ecole d'ingénieur de St-Imier
- 1994 – 2007, Create AD Networks Sàrl, Associate director and co-owner
- 1991 – 1997, UNIX Manager, Tornos
- 1989 – 1991, UNIX Administrator, Tornos

Education & certification (short listed)

- Certified SAFe 5.1 Agilist, Scaled Agile Inc., 2021
- Certified Professional Scrum Product Owner I, Scrum.org, 2019
- Certified DXC Digital Solution Designer in AI and analytics, 2019
- Certified ITIL foundation v3, 2008
- Preparation course for the federal patent for analyst-programmer (FPAP), Centre professionnel du Littoral Neuchâtelois, Neuchâtel, 1991
- CFC Electrician, microprocessor option, Centre professionnel Tornos, Moutier, 1989

Training & development (short listed)

- DevOps Dojo, 2020
- DXC Digital Solution Designer in AI and analytics, 2019
- Payment Card Industry Data Security Standard (PCIDSS) 3.1 basic, 2016
- Introduction to OpenStack for Developers- Liberty, 2016
- Information Technology Strategy & Architecture (ITSA), 2011
- Management Development Program, 2005-2007

References

Available on demand.