Senior Product Owner

Jan Affolter, CH-1023 Crissier, VD

Immediately available

Professional Summary

PSPO certified Product Owner with 35 years of IT experience, spanning roles as client, freelance, IT service provider, and IT services company owner. Known for leadership, visionary creativity, and open-mindedness. Expert in process optimization and effective solution delivery. Clear communicator with a comprehensive 360° industry perspective, having worked for industry giants like EDS, Hewlett-Packard, and DXC Technology.
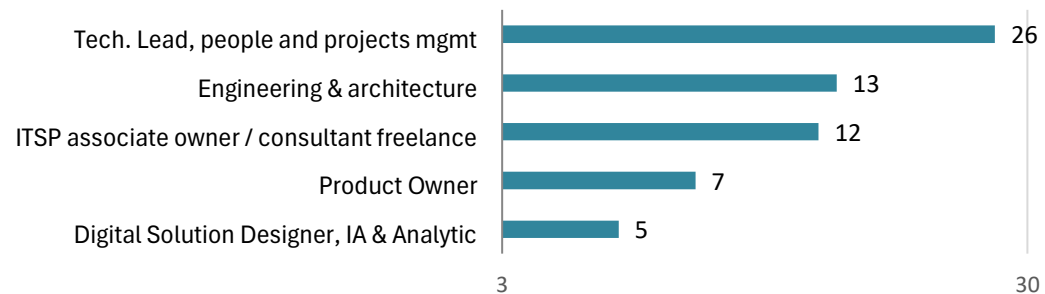
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Languages

French: native - English: C1-C2 - German: A1

Expertise & experiences

Category	Value
Tech. Lead, people and projects mgmt	26
Engineering & architecture	13
ITSP associate owner / consultant freelance	12
Product Owner	7
Digital Solution Designer, IA & Analytic	5

Interpersonal skills

Flexibility Teamwork Collaboration Empathy
CriticalThinking ActiveListening Adaptability
Leadership ConflictResolution Ethics
ProblemSolving Creativity Organization
DecisionMaking

Last position

2019 – 2024, Senior Product Owner Cloud, DXC Technology

Achievements:

- Led the development of DXC Technology's premium Infrastructure-as-Code Managed Multicloud solution, collaborating with VMware and major public cloud providers (Microsoft Azure, Amazon AWS).
- Managed a global Agile team of 9 engineers, and up to 30 for specific projects.
- Successfully optimized and implemented effective solutions for both internal usage and external clients, ensuring positive ROI.
- Promote comprehensive end-to-end automation through fully automated CI/CD pipeline including code certification tests, XaaS (IaaS, SaaS, PaaS, etc.) deployments, detection a certification of new components provided by external organizations, and other related tasks.

To keep things concise, I've condensed my CV. For a detailed view, please visit my LinkedIn or my GitHub Pages site.

Projects accomplished in my last role

Consolidation of Automation Engines and Workflows

Situation: In my previous role, I identified inefficiencies in the design and development efforts of multiple agile teams working on automation engines and workflows.
Actions: Organized and led a meeting with engineers to present findings and negotiate workflow consolidations.
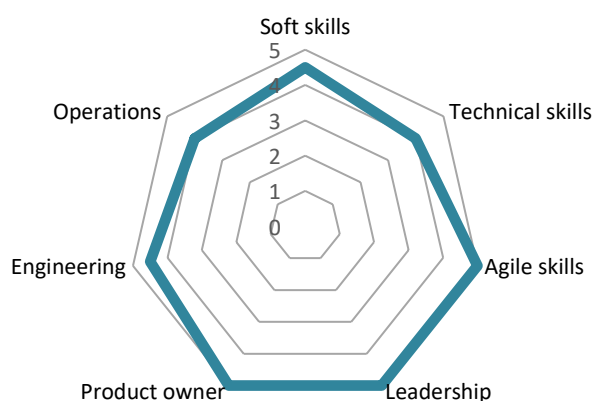**Results**: Achieved over 50% gain in development effort and reduced maintenance, testing and documentation efforts by 50%, simplifying overall processes.

This case demonstrates my ability to analyze complex systems, optimize processes, and effectively negotiate with stakeholders to achieve significant ROI.

> ⚠ **This is my selected project relevant to the role**. More achievements are detailed in the accompanying document "Accomplished projects" or available on my website.

General Skills

Agile skills

Goals and priorities setting, Capabilities, features and stories writing - Definition of product roadmap, design, dependencies and planning - Estimation of effort, negations and risk management - Communication with, and management of, Stakeholders and engineers - Follow-up and reporting of products development.

Agile methodologies and tools: Scrum, SAFe 5.0, WSJF, JIRA, Confluence

Technical skills

DevSecOps & Agile: Jenkins, GitHub, JFrog, Ansible, JIRA, Confluence

IaC Clouds & Platforms: DXC Managed Multicloud (VMware based), Microsoft Azure, ServiceNow, Dynatrace

Cloud Services: IaaS, PaaS, SaaS, BaaS, CaaS

Data Science & AI: Python, PowerBI, SQL, ChatGPT, Copilot

Programming Languages & IDEs: Bash, Python, Powershell, MS Visual Studio Code

Documentation: GitHub, Markdown, MkDocs, Confluence
Databases: Oracle, PostgreSQL, MySQL, MS SQL
Operating Systems: Linux (Ubuntu, RHEL, Suse, Oracle Linux), Windows

Professional experiences (continuation)

2019 – 2017, Product Owner, Cloud VPC, DXC Technology
2011 – 2017, Chief Engineer, Cloud VPC, Hewlett-Packard Enterprise Service
2008 – 2011, Production Engineer, IT Outsourcing, Hewlett-Packard
2007 – 2008, ITSM delivery Lead, Electronic Data Systems
2005 – 2007, OSS IT Team Leader, Orange Communications
2002 – 2005, Senior OSS Engineer, Orange Communications
2000 – 2002, Freelance for Hewlett-Packard at Orange Communications
2000 – 2000, Freelance for Hewlett-Packard at Société Générale de Surveillance
1999 – 2000, Freelance consultant for various local and international enterprises
1998 – 1999, Freelance for Hewlett-Packard at Givaudan-Roure
1998 – 20…, Create Jan Affolter, ITS (CHE-104.801.264)
1997 – 1998, Swiss IT Manager, Photronics SA
1996 – 1996, UNIX lecturer, Ecole d'ingénieur de St-Imier
1994 – 2007, Create AD Networks Sàrl, Associate director and co-owner
1991 – 1997, UNIX Manager, Tornos
1989 – 1991, UNIX Administrator, Tornos

Education & certification (short listed)

Certified SAFe 5.1 Agilist, Scaled Agile Inc., 2021
Certified Professional Scrum Product Owner I, Scrum.org, 2019
Certified DXC Digital Solution Designer in AI and analytics, 2019
Certified ITIL foundation v3, 2008
Preparation course for the federal patent for analyst-programmer (FPAP), Centre professionnel du Littoral Neuchâtelois, Neuchâtel, 1991
CFC Electronician, microprocessor option, Centre professionnel Tornos, Moutier, 1989

Training & development (short listed)

DevOps Dojo, 2020
DXC Digital Solution Designer in AI and analytics, 2019
Payment Card Industry Data Security Standard (PCIDSS) 3.1 basic, 2016
Introduction to OpenStack for Developers- Liberty, 2016
Information Technology Strategy & Architecture (ITSA), 2011
Management Development Program, 2005-2007

References
Available on demand.