Senior Product Owner

Jan Affolter, CH-1023 Crissier, VD

Immediately available

PSPO I — Professional Scrum Product Owner, Scrum.org

What I bring

With over **30 years of international IT experience**, I excel at **bridging business and technology** to deliver successful digital transformation.

As a **global leader, certified Agile Product Owner, and solution architect**, I specialize in **resolving stakeholder requirements, aligning teams, optimizing processes, and driving results** in multicultural environments

My expertise with **JIRA, Confluence, and Agile methods** ensures efficient, collaborative project
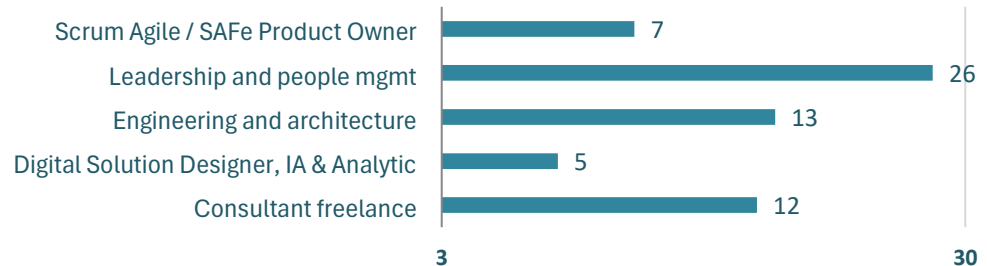
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To keep things concise, I've condensed my CV. For a detailed view, please visit my LinkedIn or my GitHub Pages site.

Languages

French: native - **English: C1-C2** - German: A1

Expertise & experiences

Category	Years
Scrum Agile / SAFe Product Owner	7
Leadership and people mgmt	26
Engineering and architecture	13
Digital Solution Designer, IA & Analytic	5
Consultant freelance	12

(Scale: 3 — 30)

Interpersonal skills

Flexibility Teamwork Collaboration Empathy
CriticalThinking ActiveListening Adaptability
Leadership ConflictResolution Ethics
ProblemSolving Creativity Organization
DecisionMaking

Last position

2019 – 2024, Senior Product Owner Cloud, DXC Technology

Achievements:

- **Cloud Solution Development**: Successfully led the engineering and development of DXC Technology's Managed Multicloud Solution (VMware, Azure, AWS) while driving innovation and leveraging partnerships with major providers.

- **API Gateway Implementation**: As Chief Engineer, spearheaded the creation of a robust API Gateway to streamline integration within the multicloud solution, significantly improving security, reducing costs, and ensuring integration stability.

- **Global Team Leadership:** Coordinated and led a globally distributed engineering team across Asia, Europe, and the Americas, ensuring collaboration and delivering high-quality cloud solutions that met the needs of international enterprises.

- **DevOps Automation Pipeline:** Designed and implemented a sophisticated DevOps automation pipeline using Ansible, Git, Jenkins, JFrog Artifactory, and Python, enhancing efficiency and consistency in cloud ITSM operations.

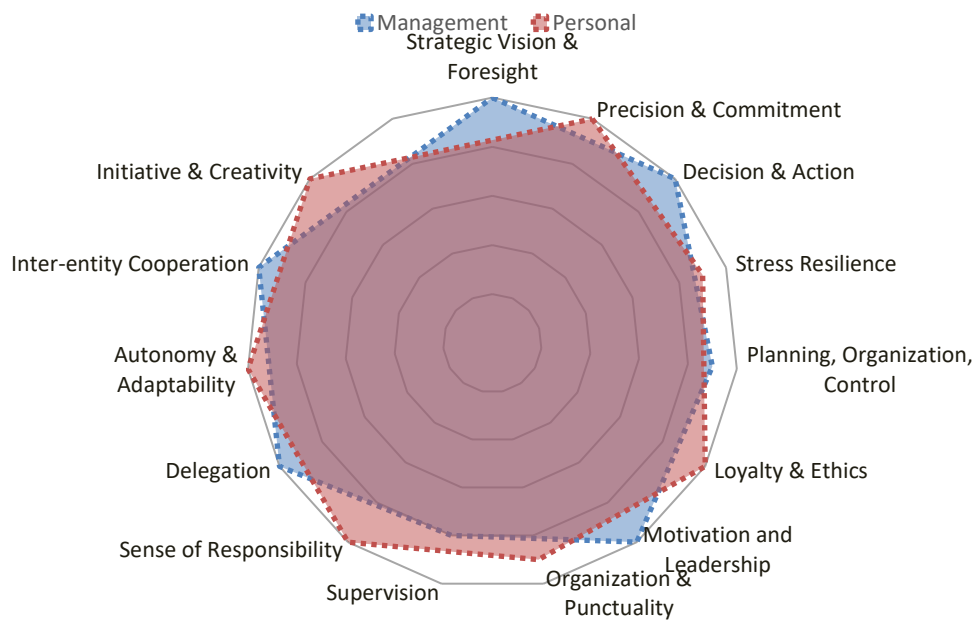## Development and Modernization of "DXC Technology's Managed Multicloud Solution" Global Cloud Offering

Situation: DXC Technology aimed to enhance its Managed Multicloud Solution to address evolving customer needs and remain competitive in the cloud services market. The modernization effort focused on aligning services with cutting-edge technologies and improving IT governance.

Task: As Product Owner, I was responsible for leading the project, coordinating multidisciplinary and multicultural teams (9 to 30 members across Asia, Europe, and the Americas), defining the strategic vision, and ensuring alignment with technological and operational challenges.

Action: I oversaw the integration of innovative technologies to optimize the product catalog, prioritized tasks within the backlog, and implemented collaborative processes for seamless execution. I also managed stakeholder communication and ensured adherence to IT governance principles and operational standards.

Result: The project successfully modernized DXC Technology's Managed Multicloud Solution, improving the efficiency of shared services and consolidating DXC's reputation as a leading provider of cloud solutions. The initiative was recognized in an Everest Group article as a benchmark for innovation and service excellence.

Managerial and personal skills

Agile skills

Goals and priorities setting, Capabilities, features and stories writing - Definition of product roadmap, design, dependencies and planning - Estimation of effort, negations and risk management - Communication with, and management of, Stakeholders and engineers - Follow-up and reporting of products development.

Agile methodologies and tools: Scrum, SAFe 5.0, WSJF, JIRA, Confluence

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Professional experiences (prior my last position)

2017 – 2019, DXC Technology
        Product Owner, Cloud VPC, DXC Technology
2007 – 2017, Hewlett-Packard Enterprise Service (HPE)
        Chief Engineer, Cloud VPC (2011 – 2017)
        Production Engineer, IT Outsourcing (2008 – 2011)
        ITSM delivery Lead (2007 – 2008)
2002 – 2007, Orange Communications
        OSS IT Team Leader
        Senior OSS Engineer (2002 – 2005)
1998 – 2002 Freelance for Hewlett-Packard
        Orange Communications
        Société Générale de Surveillance
        Givaudan-Roure
1998   Create Jan Affolter, ITS (CHE-104.801.264)
        consultant for various local and international enterprises
1997 – 1998, Swiss IT Manager, Photronics SA
1996 – 1996, UNIX lecturer, Ecole d'ingénieur de St-Imier
1994 – 2007, Create AD Networks Sàrl, Associate director and co-owner
1991 – 1997, Tornos
        UNIX Manager, Tornos
        UNIX Administrator, Tornos

Education & certification (selected)

Certified SAFe 5.1 Agilist, Scaled Agile Inc., 2021
Certified Professional Scrum Product Owner I, Scrum.org, 2019
Certified DXC Digital Solution Designer in AI and analytics, 2019
Certified ITIL foundation v3, 2008
CFC Electronician, microprocessor option, Centre professionnel Tornos, Moutier, 1989

Training & development (selected)

DevOps Dojo, 2020
Payment Card Industry Data Security Standard (PCIDSS) 3.1 basic, 2016
Introduction to OpenStack for Developers- Liberty, 2016
Information Technology Strategy & Architecture (ITSA), 2011
Management Development Program, 2005-2007
Preparation course for the federal patent for analyst-programmer (FPAP), Centre professionnel du Littoral Neuchâtelois, Neuchâtel, 1991

Hobbies & Interests

Blockchain, especially the DEFi & reserve of value aspect – Technology innovation around AI but not only, - Finance & investments – motorbike & diving.

References

Available on demand.

Technical skills

DevSecOps & Agile

- Jenkins, GitHub, Ansible, JFrog, Sonarqube, Docker, Terraform
- JIRA, Confluence.

Infrastructure as Code, Clouds, Cloud Platforms

- DXC Managed Multicloud (VMware based),
- MS Azure,
- ServiceNow,
- Dynatrace.

Cloud Services

- IaaS, PaaS, SaaS, BaaS, CaaS.

Data Science & AI

- Python, PowerBI, SQL,
- Perplexity, MS Copilot, OpenAI Chat-GPT.

Programming Languages & IDEs

- Python, Shells UX, Perl. VB Script, Powershell,
- MS Visual Studio Code + Copilot + Sonarqube.

Documentation & documentation as a code

- Confluence,
- GitHub + Markdown + MkDocs + MkDocs Material.

Databases

- MongoDB, MySQL, PostgreSQL, Oracle, MS SQL.

Operating Systems

- Linux (Ubuntu, RHEL, Suse, Oracle Linux), Windows & Windows Server.

Network

- LAN, MAN, WAN, WIFI / AP, firewall, switches, hub, small office routers.

Productivity suites

- MS Office 365.

Monitoring & SIEM

- MicroFocus OpenView suite, Elastic suite, Dynatrace.