Numee
Tilakarathne
Lead Business Consultant
(Business Analyst)

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Profile

A design thinking enthusiast experienced in working with Scandinavian stakeholders to solve problems in the healthcare industry by designing software solutions. An accomplished Business Analyst with expertise in complex stakeholder management and Agile and Kanban methods. A motivated team player has mentored Business Analysts and is eager to contribute to strategic changes.

Technical Skills

- UML
- REST API design(OpenAPI)
- Database(MS SQL)
- HTML/CSS
- PowerBI
- Web Analytics
- Mural/Miro/Lucid Chart/Figma/Balsamiq

Soft Skills

- Leadership
- Critical Thinking
- Negotiation
- Empathy
- Problem solving

Work Experience

Lead Business Consultant (Business Analyst) | Cambio Software Engineering
2018-Present

- Designed solutions and elicited requirements for an EHR system used in multiple regions in Sweden by applying Lean Agile and Design Thinking practices.
- Designed RESTful API specifications for EHR products by incorporating FHIR standards using OpenAPI standards and wrote specifications using Swagger.
- Addressed pain points of users and wrote clear and estimable User Stories and Acceptance Criteria.
- Verified solutions using Application testing and POSTMAN, and demonstrated them to stakeholders while updating user documentation.
- Managed dependencies in related products and business requirements.
- Conducted collaborative design workshops with Product owners/UX/Business Managers/Architects/Tech leads to discuss the solutions.
- Recruited, onboarded, and trained new BAs, while improving the way of working in the team and facilitating Scrum ceremonies as a Scrum Master.
- Visualized requirements and solutions (ERDs/State diagrams) using Lucid Chart and Figma.
- Conducted deeper analysis of data by accessing the DB tables using SQL querying in MS SQL.
- Created prototypes and user journeys to communicate ideas and solutions effectively.
- Prioritized the backlog and facilitated as the Product Owner, by analyzing customer data sets using PowerBI when taking product decisions.
- Wrote user personas and derived Non-Functional requirements.

Trainee Business Analyst | DirectFN
2016-2017

- As the Business analyst of DirectFN Feed Services Team designed, managed and tested Feed services website project.
- Business analyst for project DFM (Dubai Financial Market), MSM (Muscat Securities Market) and ADX (Abu Dhabi Securities Exchange) Mobile Applications(Android and IOS)
- Eliciting requirements from the vendors of DFM, MSM, ADX
- Communicating with internal teams Backend, Network Operating Centre, DB team, Sales team (Dubai)
- Business Analyst for BSE Submarket implementation

Key Achievements

E-Swabhimani 2017
Gold award in the Inclusion & Empowerment category

NBQSA 2017
Merit award in the Tertiary Student Project - Technology category

IIT Cutting Edge 2018
Virtusa Business Innovation Gold award

IIT Cutting Edge 2016
Won 3rd Place in the Second Year projects category

Extra Curricular

- Member of Rotaract club of IIT
- School badminton team
- School IT club vice president (2012/2013)
- Institute of Western Music and Speech Certified Pupil
- Member of school Science society

Education

BSc. Information Systems with Business Management
2014-2018
Informatics Institute of Technology (IIT) affiliated with University of Westminster UK
First Class honours
- ·Final year project thesis ('Shilpa' Promote and preserve Sri Lankan arts and culture through handicrafts industry)

GCE Advanced Level
2014
Maths stream (Business) 2S, 1C
Secondary Education – St. Paul's Girls' School Milagirirya, Colombo 04

Other certifications

British Council UK certificates in English language independent user
University of Cambridge ESOL young learner's examinations

Referees

Mr Udana Perera

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