# Janakan Chandrakumar

j8chandr@uwaterloo.ca 613 863 5595

Analytical | Creative | Motivated | Innovator | Problem Solver | Communicator

# SKILLS

#### Languages:

Java (2+ yrs) • C/C++ (2+ yrs)

Python • C# • HTML/CSS •

JavaScript • Bash

Tools:

Git • FB tools • Bootstrap

Dev Environments:

Visual Studio • Xamarin • NetBeans OS:

Windows • Linux

Hardware:

Arduino • Teensy

CAD:

AutoCAD • SolidWorks

#### FDUCATION

#### University of Waterloo

Mechatronics Engineering

Bachelor of Applied Science 2016 - 2021 (expected)

# COURSEWORK

Data Structures and Algorithms

Circuits

Engineering Graphics and Design

**Digital Computation** 

# INTERESTS

#### **UW Robotics**

Student Design Team

WATonomous (autonomous car)

Student Design Team

Hockey

7 years houseleague/intramurals

Gr 8 Royal Conservatory of Music

#### WORK EXPERIENCE

## **IBM** | Cloud Concierge Specialist

Ottawa, ON | Jan '17 - Apr '17

- Supported the IBM Cloud Concierge platform, used by 3000+ IBM employees and business partners worldwide, within a six-member global team, taking on over 60% of all user inquiries
- Troubleshot connection and other VM issues associated with Linux and Windows VM instances
- Resolved user issues with various IBM assets including BA Enterprise and FOPM Planning
- Identified and helped implement automation and improvements to user experience of Cloud Concierge, including the investigation of reported issues with the platform on front end and within code
- Created support documentation for public users published on Cloud Concierge addressing common inquiries regarding the platform and issues with provisioned virtual machines

## CIENA | IT Technician Intern

Ottawa, ON | Aug '15

- Serviced entire Ottawa office (1000+ employees) in improving Windows workstations through tests and optimizations, reimaging of equipment, and installing RAM
- Set up over 50 Linux workstations for employees by replacing internal components and installing new operating systems via network
- Lead customer service relations with employees during process of computer maintenance
- Developed baselines showing performance of systems before and after enhancement

## **PROJECTS**

#### OneSocial | C#, Xamarin

Ongoing

Ongoing

Android app allowing users to share their social media credentials with others in just a tap

#### Facebook Event Manager | Python, HTML, Javascript, Facebook Graph API

Chrome extension that allows users to view and manage their Facebook events

#### Automated Cashier (Term Final Project) | C++

- Developed an autonomous robot to sort coins and provide required amount of change
- Programmed functions regarding coin recognition and change calculation using C++
- Prototyped the robot model, involving 3D CAD designing and machining of various parts

#### **Driving Music Player** | C++, Teensy

Ottawa, ON | May '15 – Jun '16

- Within team of four, designed, programmed, and built robot using C++ Teensy microcontroller and self machining/prototyping chassis
- Followed grayscale strip converting shades to tones using light sensors at varying speeds
- Robot won 2<sup>nd</sup> place at UW Robotics Team First-Year Competition

#### Receipt Relief (EngHack 2017) | Java, Google Vision API

Java application able to scan receipts using the phone's camera, extract useful information, and store this data within the app

# LEADERSHIP

## **Director of Media & Communications** CastleStone

- Appointed position, responsible for all public relations including sponsors, public & media, collaborated with executive team
- Lead media campaign garnering 1000+ likes, interviewed by 580 CFRA, organization featured on CTV Ottawa

**Regional Youth Leader** 

Ottawa, ON | Sept '14 - June '16

Canadian Cancer Society

Founder & Head of school chapter, collaborated with regional office in implementing school & city-wide initiatives, appointed to organization's provincial youth advisory board