

Janak Bhanushali

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Cisco Certified CCNA & Checkpoint Certified Security Administrator

SKILLS

Firewall: - Palo Alto, FortiGate, Cisco ASA, FTD, Checkpoint.

WAF and Load Balancer: - Citrix NetScaler, F5 BigIP, Azure Application Gateway.

Network Devices: - Router and switches of Cisco Meraki, Cisco Nexus, Huawei, Alcatel, Draytek, Zyxel.

Cloud: - Microsoft Azure.

PROFESSIONAL EXPERIENCE

Coforge Ltd | Mumbai, India

Network Team Lead (Analyst)

Apr 2022 - Present

- Manage network infrastructure, including WAN, LAN, and CAN, for three clients, guaranteeing efficient project execution and seamless operations.
- Manage continuous operations, Disaster Recovery exercises, and initiatives for the client's network infrastructure, working with OEMs to meet equipment needs for routers, switches, access points, and firewalls.
- Create proactive strategies and long-term goals to strengthen network infrastructure.
- Keep up-to-date documentation on network infrastructure for clients to evaluate, including diagrams and SOPs.
- Create firewall rules, do wireless connectivity troubleshooting, and alter switching and routing configuration.

Reliance JIO | Mumbai, India

Deputy Manager

Jul 2021 – Apr 2022

- Handle application team tickets for port opening, NAT Rule on Cisco ASA Firewall and Cisco Firepower.
- Address requests to create Load Balancer VIP on Citrix NetScaler or F5, aligned with application requirements.
- Establish rules and enable signatures on the web application firewall for internet-facing applications.
- Set up Layer 4 Load Balancers or Layer 7 (Application Gateway) in Azure cloud, based on application needs.
- Create rules in the Network Security group and routes in route table for Azure servers.

Capgemini | Mumbai, India

Senior Consultant

Dec 2018 – Jul 2021

- Troubleshoot and manage network devices and firewalls, configuring port openings on FortiGate and Palo Alto firewalls.
- Contribute to Data Center migration projects, including firewall rule audits and F5 Load Balancer deployment.
- Implement routing and switching changes based on incident troubleshooting.
- Design end-to-end solutions for upgrading access points, wireless controllers, routers, and switches.
- Liaise with developers to prepare automation scripts for upgrade processes of Network Devices.

NSC Global | Mumbai, India

Network Engineer

Nov 2017 - Dec 2018

- Monitor and manage network devices using SolarWinds, troubleshooting a large-scale network infrastructure.
- Configure firewall rules on Checkpoint firewalls and Facilitate SSL certificate renewal for VIPs hosted on F5 load balancers.
- Conduct switching changes and configurations on Brocade switches.
- Generate Certificate Signing Requests (CSRs) on F5 and collaborate with clients for SSL renewal.
- Compile monthly reports on network device availability using monitoring tools.

Reliance JIO | Mumbai, India

Senior Executive

Jul 2017 – Nov 2017

- Create Standard Operating Procedures (SOPs) for non-technical graduates managing enterprise customers.
- Develop SOPs for handling customer connectivity failures and gather requirements for troubleshooting tools.

Ericsson | Mumbai, India

Network Engineer

Nov 2015 - Jul 2017

- Monitor network performance and status, notify on-site engineers, and create change requests for upgrades and licensing.
- Execute routing and switching changes in response to fault tickets for enterprise customers.
- As a member of the Core Network team, my focus was on maintaining the stability, efficiency, and reliability of the Metropolitan Ethernet network, ensuring uninterrupted services for customers in North India.

Sutherland Global Services | Mumbai, India

Consultant

Sep 2014 – Nov 2015

- Verify fiber service availability and validate customer order status.
- Make changes to customer profiles in CRM and provide training to new joiners.

EDUCATION

University of Mumbai

Bachelor of Engineering in Electronics & Telecommunications

May 2014

Course work: Cloud Networking, Data Center Networking, Network Asset Management.