

JANAK BHANUSHALI

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Azure Network Engineer Associate | Cisco Certified Network Associate | Checkpoint Certified Security Administrator

SKILLS

- **Cloud Networking:** Proficient in Microsoft Azure, designing secure and high-performing cloud networking solutions.
- **Firewall Expertise:** Configuring and managing firewalls (Palo Alto, FortiGate, Cisco ASA, FTD, Checkpoint) for robust network security.
- **Diverse Network Devices:** Worked with Cisco, Huawei, Alcatel, and Cisco Meraki routers and switches, ensuring reliable network infrastructure. Utilized monitoring tools: Zabbix, Opsramp, Nagios Core, Solarwinds.
- **WAF and Load Balancer Proficiency:** Implementing and optimizing WAF solutions and Load Balancers (Citrix NetScaler, F5) to enhance application availability and performance.
- **Routing and Switching Protocols:** Extensive knowledge of BGP, OSPF, STP, MPLS, VRF, IPSEC VPN, ISIS, EIGRP, and Flexconnect for seamless and efficient data routing.

PROFESSIONAL EXPERIENCE

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| Coforge Ltd Mumbai, India | <u>Network Team Lead (Analyst)</u> | Apr 2022 - Present |
| <ul style="list-style-type: none">• Managing WAN, LAN, and CAN Network for three clients, ensuring seamless operations.• Successfully managed Multiple Projects Having Estimated Cost of £1.5M, saving £30K via cost-effective solutions.• Oversaw continuous operations, Disaster Recovery exercises, and client network initiatives.• Developed proactive strategies and maintained up-to-date documentation for evaluation. | | |
| Reliance JIO Mumbai, India | <u>Deputy Manager</u> | Jul 2021 – Apr 2022 |
| <ul style="list-style-type: none">• Resolved ₹1.2 CR business impact issue for MyJio Application due to Cisco FTD Failover.• Managed tickets for port opening, Natting on Cisco ASA Firewall, Firepower and Creating LB VIP on Citrix NetScaler and F5.• Implemented Web application firewall rules for enhanced security and deployed Layer 4/7 Load Balancers in Azure cloud.• Optimized rules in Network Security Group and Routes in Azure route table for server connectivity. | | |
| Capgemini Mumbai, India | <u>Senior Consultant</u> | Dec 2018 – Jul 2021 |
| <ul style="list-style-type: none">• Received Promotion & Client Appreciation for 48-hour Non-Stop support during Data Center Migration.• Design solutions for upgrading access points, wireless controllers, routers, and switches with Automation Collaboration.• Troubleshoot and manage network devices and firewalls, configuring port openings on FortiGate and Palo Alto firewalls.• Contribute to Data Center migration projects, including firewall rule audits, and F5 Load Balancer deployment.• Implement routing and switching changes during incident troubleshooting. | | |
| NSC Global Mumbai, India | <u>Network Engineer</u> | Nov 2017 - Dec 2018 |
| <ul style="list-style-type: none">• Monitored and managed network devices using SolarWinds, troubleshooting large-scale infrastructure.• Configured firewall rules on Checkpoint firewalls, facilitated SSL certificate renewal for VIPs on F5 load balancers.• Conducted switching changes and configurations on Brocade switches.• Generated Certificate Signing Requests (CSRs) on F5, collaborated with clients for SSL renewal and compiled monthly availability reports using monitoring tools. | | |
| Reliance JIO Mumbai, India | <u>Senior Executive</u> | Jul 2017 – Nov 2017 |
| <ul style="list-style-type: none">• Develop SOPs for handling Enterprise customers connectivity failures and gather requirements for troubleshooting tools.• Obtain an understanding of the existing Jio network to replicate settings in the Enterprise Network. | | |
| Ericsson Mumbai, India | <u>Network Engineer</u> | Nov 2015 - Jul 2017 |
| <ul style="list-style-type: none">• Monitor network performance and status, notify on-site engineers, and create change requests for upgrades and licensing on Cisco, Huawei Router and Switches.• Played a vital role in the Core Network team, ensuring the stability, efficiency, and reliability of the Metropolitan Ethernet network, delivering uninterrupted services to North India's customers.• Execute routing and switching changes in response to fault tickets for enterprise customers. | | |
| Sutherland Global Services Mumbai, India | <u>Consultant</u> | Sep 2014 – Nov 2015 |
| <ul style="list-style-type: none">• Verify AT&T fiber services like FTTP, FTTC, GPON availability, and inform customers accordingly.• Update and validate Customer Orders in various tools and provide assistance via Chat.• Received multiple appreciations for performance and promoted as Trainer to onboard new joiners. | | |

EDUCATION

University of Mumbai | Bachelor of Engineering in Electronics & Telecommunications **May 2014**
Course work: Cloud Networking, Data Center Networking, Network Asset Management.