



JANAK BHANUSHALI



Azure Network Engineer Associate | Cisco Certified Network Associate | Checkpoint Certified Security Administrator

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SKILLS

- **Cloud Networking:** Proficient in **Microsoft Azure**, designing secure and high-performing cloud networking solutions.
- **Firewall Expertise:** Configuring and managing firewalls (**Palo Alto, FortiGate, Cisco ASA, FTD, Checkpoint**) for robust network security.
- **Diverse Network Devices:** Proficient in **routers, switches** and **access points** of **Cisco, Huawei, Alcatel, Draytek, Zxyel, Cisco ISE** for Identity Services, and monitoring tools like **Zabbix, Nagios, Solarwinds, Opsramp, and Cisco DNA**.
- **WAF and Load Balancer Proficiency:** Implementing and optimizing WAF solutions and Load Balancers (**Citrix NetScaler, F5**) to enhance application availability and performance.
- **Routing and Switching Protocols:** Extensive knowledge of **BGP, OSPF, STP, MPLS, VRF, IPSEC VPN, ISIS, EIGRP**, and **Flexconnect** for seamless and efficient data routing.

Professional Experience of 9 Years in Network and Security

Coforge Ltd | Mumbai, India **Network Team Lead (Analyst)** **Apr 2022 - Present**

- Managing **WAN, LAN, and CAN** Network for three clients, ensuring seamless operations.
- Successfully managed Multiple Projects Having Estimated Cost of **£1.5M, saving £30K** via cost-effective solutions.
- Oversaw continuous operations, **Disaster Recovery** exercises, and client network initiatives.
- Developed proactive strategies and maintained up-to-date documentation for evaluation.

Reliance JIO | Mumbai, India **Deputy Manager** **Jul 2021 – Apr 2022**

- Resolved **₹1.2 CR** business impact issue for **MyJio Application** due to **Cisco FTD** Failover.
- Managed tickets for port opening, Natting on **Cisco ASA Firewall, Firepower** and Creating **LB VIP** on **Citrix NetScaler** and **F5**.
- Implemented **Web application firewall** rules for enhanced security and deployed **Layer 4/7 Load Balancers** in **Azure cloud**.
- Optimized rules in **Network Security Group** and **Routes** in **Azure route table** for server connectivity.

Capgemini | Mumbai, India **Senior Consultant** **Dec 2018 – Jul 2021**

- Received Promotion & Client Appreciation for 48-hour Non-Stop support during Data Center Migration.
- Design solutions for upgrading **access points, wireless controllers, routers, and switches** with **Automation** Collaboration.
- Troubleshoot and manage network devices and firewalls, configuring port openings on **FortiGate** and **Palo Alto** firewalls.
- Contribute to **Data Center migration** projects, including **firewall rule audits**, and **F5 Load Balancer** deployment.
- Implement routing and switching changes during incident troubleshooting.

NSC Global | Mumbai, India **Network Engineer** **Nov 2017 - Dec 2018**

- Monitored and managed network devices using **SolarWinds**, troubleshooting large-scale infrastructure.
- Configured firewall rules on **Checkpoint** firewalls, facilitated **SSL certificate renewal** for **VIPs** on **F5 load balancers**.
- Conducted switching changes and configurations on **Brocade switches**.
- Generated Certificate Signing Requests (**CSRs**) on **F5**, and compiled monthly availability **reports** using **monitoring** tools.

Reliance JIO | Mumbai, India **Senior Executive** **Jul 2017 – Nov 2017**

- Develop SOPs for handling Enterprise customers connectivity failures and gather requirements for troubleshooting tools.
- Obtain an understanding of the existing Jio network to replicate settings in the **Enterprise Network**.

Ericsson | Mumbai, India **Network Engineer** **Nov 2015 - Jul 2017**

- Monitor network performance and status, notify on-site engineers, and create change requests for **upgrades** and **licensing** on **Cisco, Huawei Router and Switches**.
- Played a vital role in the Core Network team, ensuring the stability, efficiency, and reliability of the Metropolitan Ethernet network, delivering uninterrupted services to North India's customers.
- Execute **routing** and **switching** changes in response to fault tickets for enterprise customers.

Sutherland Global Services | Mumbai, India **Consultant** **Sep 2014 – Nov 2015**

- Verify AT&T fiber services like **FTTP, FTTC, GPON** availability, and inform customers accordingly.
- Update and validate Customer Orders in various tools and provide assistance via Chat.
- Received multiple appreciations for performance and promoted as Trainer to onboard new joiners.

EDUCATION

University of Mumbai | Bachelor of Engineering in Electronics & Telecommunications | First Class **May 2014**

Course work: Cloud Networking, Data Center Networking, Network Asset Management.