

ANANDHA JANANI

SENIOR BUSINESS ANALYST

KEY SKILLS

- **Database:** Oracle 8i/9i/10g/11g
- **Domain:** Banking Experience in CRM, Institutional, FinCrime, Retail and Commercial
- **Clients:** WestPac, ANZ, NAB, BOA, RBS
- **Agile Tools:** Target Process, Version One
- **Tools:** Microsoft Project, Visio, Word, Excel, PowerPoint, Rally, JIRA, Confluence
- **Past Experience:** ETL Informatica 7.1, 8.1.2, 9.0 and 9.6.1, Tableau, Unix Shell Scripting, Autosys, Control M

ACHIEVEMENTS

- Recognized with **Outstanding Performance** award in Cognizant Technology Solutions
- Recognized by the clients for **Excellent Performance** for outstanding Presentations and Technical Solutions @ Westpac, Sydney.
- Rewarded internal awards and recognition, including the 'Wow' Award @ Bank of America, New Jersey
- Suggested and implemented **Value creation idea ('Optimization of code')** to save effort on maintenance of the Project and saved thousands of dollars for the customer. The code was generalized to prevent the many commonalities and patterns and require very minimal effort. This reduced the estimates to 1/6th of the effort it originally required
- SAFE. 4 Certified Agile Practitioner

CARRER SUMMARY

Total 16+ years of strong IT experience in Software Development Life Cycle including Software Analysis, Design, Development, Implementation and in Data Warehousing and Business Intelligence Technologies.

- Over 16 years of experience in Information Technology and Banking industry. As part of assignments, she has been involved in Business Analysis, Target Operating Models, Requirement Elicitation and Analysis, System Analysis, Functional Decomposition, Quality Reviews, Testing, Estimation and Project Management activities.
- Good understanding of Banking and Financial Services domain and strong requirement gathering skills are her key strengths. She has a proven track record of excellent program governance skills, communication skills, process documentation skills, ability to learn on the job and problem solving. She has successfully delivered numerous projects both within Waterfall and Agile methodology.
- She has detailed knowledge on Business Requirement Analysis, effort estimations, creating project road maps, and setting up the standards. Also, skilled in High-Level Solution Concepts, Sequence Diagrams, Operating Models, System Flow Diagrams, Data Modeling, Data Mapping, Test Cases (end-to-end), Test Summary, Traceability matrices and Implementation Plan.
- She has played key roles and worked extensively in Commercial and Private Banking and Institutional Banking domain within largest commercial and private banks in US and Australia and is currently working within one of the largest Australian Bank for delivering a highly scalable & flexible payment platform.
- She has a proven record of implementing change and delivering results against complex technical and commercial challenges. She has strong experience in identifying business needs and determining solutions to business problems. Has served as liaison between development teams, architects and release leads to design and implement defined solutions, in partnership with business clients and external vendors. Has also supported Program Managers in project prioritization, resource forecast and effort estimation.
- Regular interactions with customization and branding teams, UI/UX teams, engineering and marketing teams to visualize the life cycle for the product based on market requirements
- Specialized in Requirements Elicitation, Operational Risk and Issues Management, Stake Holder management, Data modeling and Mapping,

design using UML, Dependency Management and Change Control

- Chaired weekly status meets with Project Managers and have experience in producing consolidated Program status reports for the Stakeholders and Senior Management
- Business Continuity exposure when in times of natural disasters worked in a remote environment and kept the business working as usual
- Excellent analytical and reporting skill

- Very good understanding of the CMMI and Agile processes for project execution
- Exemplary verbal and written communication skills with excellent interpersonal skills and adept at multi-tasking. Strong moral and work ethics with a sense of self-discipline and integrity
- Ability to learn quickly and flexibility to easily adapt to changes and manage stake holder expectations
- Extensive experience in Banking and Financing domain
- Worked on ETL Informatica based applications. Previously worked as a Senior ETL Developer
- Previous Experience in UNIX shell scripting
- Previous Experience in tools like GIT, Clear Case as part of source code management
- Team management skills- Managing Teams, Sprint Planning, Sprint Retrospective and Scrum Meetings

WORK EXPERIENCE

IGD, Melbourne Domain: Tech Payments, ANZ Mar 2023 till present

Role: ICT System Analyst

Environment: Blockchain, Remix

Responsibilities:

- Involved in Requirements Elicitation, Risk and Issues Management, extensive Stake holder management
- Walkthrough session with Solution Architects and Solution Designers
- Updating user stories in Rally
- Feature/Stories Kick Off Session with Dev
- Reviewing Test cases with the testing team

- Involved in Requirements Elicitation, Risk and Issues Management, extensive Stake holder management
- Plan, estimate and report on Business Analysis activities and deliverables
- Design of process flow, and interface specifications.
- Conducting workshops with Business and other stakeholders to elicit mid-level requirements
- Conducting playback sessions to confirm requirements
- Communicating requirements to the development team
- Integration systems and calls
- Confluence links and knowledge base documents

IGD, Melbourne Domain: Tech Payments, ANZ

Mar 2022 till Mar 2023

Role: ICT System Analyst

Environment: Microservices, Spring Boot, Kafka, Amazon Arora (Postgres),Gradle, ECS,ECR (Docker Image Repo on AWS)

Responsibilities:

- Involved in Requirements Elicitation, Risk and Issues Management, extensive Stake holder management
- Walkthrough session with Solution Architects and Solution Designers
- Updating user stories in Rally
- Feature/Stories Kick Off Session with Dev
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- Confluence links and knowledge base documents

Accenture, Melbourne Domain: FinCrime CDD, NAB
till present

June 2021

Role: Agile Business Analyst

Environment: Microservices, Spring Boot, Kafka, Amazon Arora (Postgres), Gradle, ECS, ECR (Docker Image Repo on AWS)

Responsibilities:

- Involved in Requirements Elicitation, Risk and Issues Management, extensive Stake holder management
- Walkthrough session with Solution Architects and Solution Designers
- Updating user stories in Rally
- Feature/Stories Kick Off Session with Dev
- Reviewing Test cases with the testing team
- Involved in Requirements Elicitation, Risk and Issues Management, extensive Stake holder management
- Plan, estimate and report on Business Analysis activities and deliverables
- Design of process flow, and interface specifications.
- Conducting workshops with Business and other stakeholders to elicit mid-level requirements
- Conducting playback sessions to confirm requirements
- Communicating requirements to the development team

ANZ , Melbourne MAY 2017 till Jun 2021

Role: Agile Business Analyst

Environment : Microservices, Spring Boot, Hibernate, Oracle, Camel, IBM MQ

Responsibilities:

- Involved in Requirements Elicitation, Risk and Issues Management, extensive Stake holder management
- Helped customer to identify the gaps in the processes currently followed and suggested approaches to fill in this Gap
- Requirement gathering and analysis

- Stakeholder management – business, architects and technology stakeholders
- Creating payment flows and associated user stories in JIRA
- Conducting workshops with architects and other technology stakeholders to elicit mid-level requirements
- Requirements management using Confluence and JIRA
- Conducting playback sessions to agree payments flows and user stories
- Conducting grooming sessions to communicate requirements to the development team
- Experience on Content Lifecycle Management
- Conducting SPRINT showcase sessions to demo the progress to the stakeholders
- Handling Test run from SIT/UAT/Performance Testing and been a Journey Expert till the product goes live
- Rigorous Production Support and closing of all Production incidents
- Collaborate with clients and internal stakeholders to define functional requirements and design
- Developed crucial Functional / Non Functional requirement specifications, creating detailed use cases, user stories and process flow diagrams
- Developed critical business artefacts viz: H2H target Operating Model, H2H Application and Amendment forms (L3 and L4 processes), Client Terms and Conditions
- Expertise in analyzing Accounting and Swift payments with Swift Message types MT101, MT102, MT102(+STP), MT103, MT200, MT203, MT756, MT400
- Stakeholder Management – business, architecture, technology and quality stakeholders
- Plan, estimate and report on Business Analysis activities and deliverables
- Design of process flow, and interface specifications.
- Conducting workshops with Business and other stakeholders to elicit mid-level requirements
- Conducting playback sessions to confirm requirements
- Communicating requirements to the development team

- Review developed solutions before features are released to client-facing environments
- Data analysis and mapping

**TATA CONSULTANCY SERVICES – ROYAL BANK OF SCOTLAND
CLIENT, India FEB 2015 – JAN 2017**

Role: Functional Business Analyst

Environment: Informatica 9.6.1, SSIS, Microsoft Dynamics 2015
Unix/Windows, Mainframe.

Responsibilities:

- Project scoping, Requirement Gathering and Requirement Analysis
- Collaborate with clients and internal stakeholders to define functional requirements and design
- Developed crucial Functional / Non Functional requirement specifications, creating detailed use cases, user stories and process flow diagrams
- Developed critical business artefacts viz: H2H target Operating Model, H2H Application and Amendment forms (L3 and L4 processes), Client Terms and Conditions
- Stakeholder Management – business, architecture, technology and quality stakeholders
- Plan, estimate and report on Business Analysis activities and deliverables
- Design of process flow, and interface specifications.
- Conducting workshops with Business and other stakeholders to elicit mid-level requirements
- Conducting playback sessions to confirm requirements
- Communicating requirements to the development team
- Review developed solutions before features are released to client-facing environments
- Data analysis and mapping
- Source to Target Mapping – conversion of payment message formats (ISO 20022 formats) ensuring complete and accurate transfer of payment information
- Mentoring of new analysts within the team to ensure rapid scale-up of analyst team

- Interacting with the end customer of the product and understanding pain points.
- Working as a Functional Analyst and giving Knowledge transfer to the Development and Testing Teams and help set up an environment at offshore
- Estimation Calculations and providing Estimates for preparing technical and functional documents for the Application
- Provide RCA (Root Cause Analysis) document for the incoming Problem Requests

TATA CONSULTANCY SERVICES – WESTPAC, SYDNEY JAN 2012 - FEB 2015

Role: Technical Business Analyst

Environment: Informatica 8.1.2,9.0, Teradata, Unix, Mainframe

Responsibilities:

- Requirement Gathering and Analysis
- Stakeholder Management – business, architecture, technology and quality stakeholders
- Design of use cases and use case flows, and interface specifications.
- Conducting workshops with Business and other stakeholders to elicit mid-level requirements
- Requirements Management using IBM Rational Requirements Composer
- Conducting playback sessions to confirm requirements
- Communicating requirements to the development team
- Source to Target Mapping – conversion of payment message formats ensuring complete and accurate transfer of payment information
- Mentoring of new analysts within the team to ensure rapid scale-up of analyst team during the programme
- This project involved credit risk and compliance management. We worked on Basel 2 compliance and APRA standards for the bank to maintain the Capital and funding
- Also simultaneously worked for the Application Production Support and Functional Testing for the code getting migrated from Oracle to Teradata
- Provided Technical Solution to the team
- Give code walkthrough and application execution to the client IT and Analyst team for every deliverable

CERTIFICATES

- *Informatica Mapping Designer Version 8*
- *Certified Business Analysis Practitioner (CBAP)*
- *Certified Blockchain Solution Architect (CBSA)*
- *ITIL Foundation 2011 Professional)*

CONTACT DETAILS

- Mobile No: +61450705108
- Email id: jananichandran@gmail.com
- Residency: Australian Citizen

- Estimation Calculations and providing Estimates for preparing technical and functional documents for the Application
- Involved in Post Production/Artifacts updates
- Responsible for the Quality related process
- Provide RCA (Root Cause Analysis) document for the incoming Problem Requests

TATA CONSULTANCY SERVICES – BANK OF AMERICA, USA AND INDIA
JUL 2006-JAN2012

Role: Developer and Junior Business Analyst

Environment: Informatica 7.1, Unix/Windows, Toad, Mainframe

Responsibilities:

- Analyzing the requirements with the help of Functional Specification Document (FSD)/Technical Specification Document (TSD)
- Preparing Low Level Design Documents
- Preparing Unit Test Plan document and sharing with the stake holders for review
- Performing Data Models with Visio diagrams as per the SEMS Model (Exception Model)
- Development of modules using Informatica
- Developing Unix Shell Scripts
- Deployment Assistance
- Submitting QA Metrics
- Preparing Code Review Completion report, Unit Test Completion Report, Support Handover Document and support the project till it is been deployed in Production
- Once the code moved to production – monitoring of jobs and supporting on any user requests