

CHATBOT DEPLOYMENT WITH IBM CLOUD WATSON ASSISTANT

PHASE-4: DEVELOPMENT PART-2_(INTEGRATION PART)

Here, the steps to integrate chatbot with WhatsApp using Twilio :

Get a Twilio WhatsApp Number:

- Acquire a Twilio WhatsApp-enabled phone number.

Set Up Webhooks:

- Configure webhooks to receive WhatsApp messages and forward them to your server or chatbot.

Develop Middleware:

- Create a middleware to interface between Twilio and your chatbot.

Configure and Test:

- Configure your chatbot to use the Twilio WhatsApp number and test the integration.

Compliance and Launch:

- Ensure compliance with WhatsApp's policies, then launch and monitor your chatbot on WhatsApp.



