

Project Report

1. Introduction:

1.1 Overview:

Event management is the process of creating an event. This process spans from the very beginning of planning all the way to post event strategizing.

At the start, an event manager makes planning decisions, such as the time, location, and theme of their event. During an event, event managers oversee the event live and make sure things run smoothly.

1.2 Purpose:

It helps nurture relationship with customers for long term sales although the underlying principle in CRM is not to squeeze out more profits but to make customers happy, which in turn results in product loyalty and more revenues for the business.

2 Problem Definition & Design Thinking

2.1 Empathy Map :



2.2 Ideation & brainstorming Map :

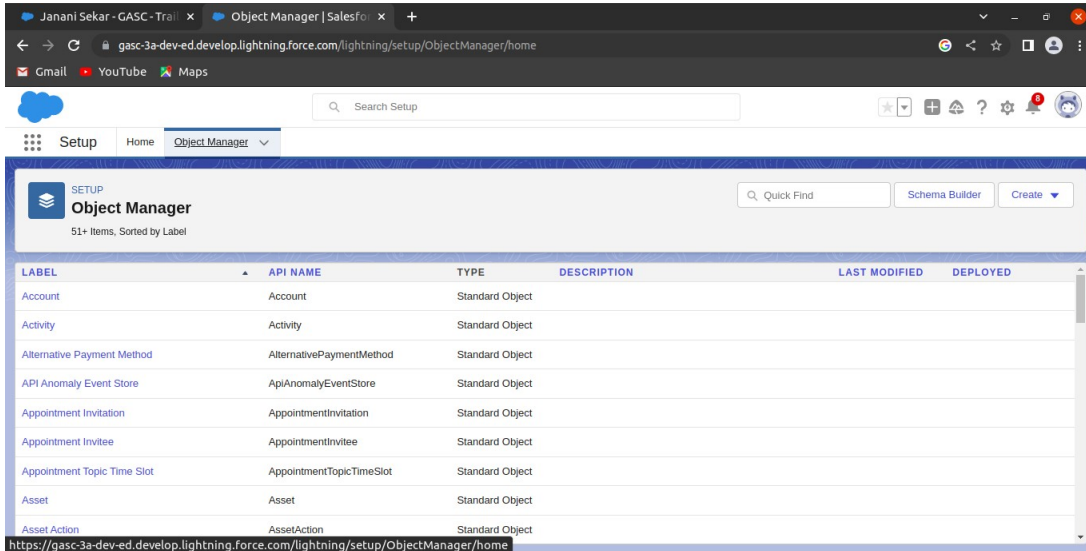


3 Result:

3.1 Data Model:

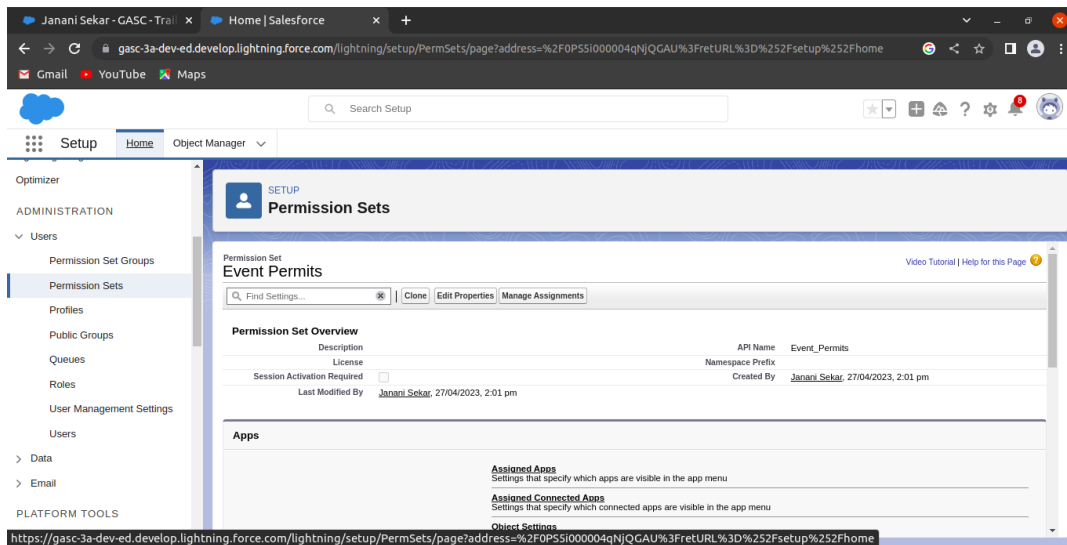
| Object Name | Fields in the object | |
|----------------|----------------------|------------|
| Birthday party | Field label | Data type |
| | Contact number | Number |
| | Full name | Text |
| Sports day | Field label | Data type: |
| | Location | Text |
| | Date | Master |

3.2 Activity & Screenshot ;



This screenshot shows the Salesforce Object Manager setup page. The browser address bar displays the URL: `gasc-3a-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/home`. The page header includes the Salesforce logo, a search bar, and navigation tabs for Setup, Home, and Object Manager. The main content area is titled "Object Manager" and shows a list of 51+ items, sorted by Label. The table below lists several standard objects:

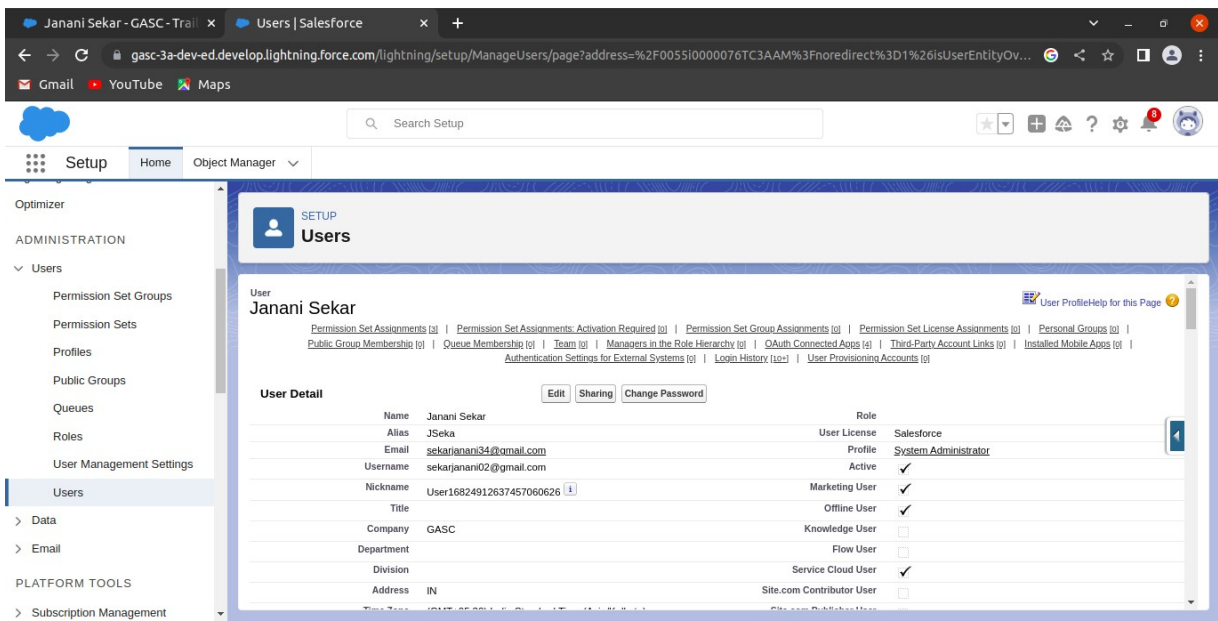
| LABEL | API NAME | TYPE | DESCRIPTION | LAST MODIFIED | DEPLOYED |
|-----------------------------|--------------------------|-----------------|-------------|---------------|----------|
| Account | Account | Standard Object | | | |
| Activity | Activity | Standard Object | | | |
| Alternative Payment Method | AlternativePaymentMethod | Standard Object | | | |
| API Anomaly Event Store | ApiAnomalyEventStore | Standard Object | | | |
| Appointment Invitation | AppointmentInvitation | Standard Object | | | |
| Appointment Invitee | AppointmentInvitee | Standard Object | | | |
| Appointment Topic Time Slot | AppointmentTopicTimeSlot | Standard Object | | | |
| Asset | Asset | Standard Object | | | |
| Asset Action | AssetAction | Standard Object | | | |



This screenshot shows the Salesforce Permission Sets setup page. The browser address bar displays the URL: `gasc-3a-dev-ed.develop.lightning.force.com/lightning/setup/PermSets/page?address=%2F0P55I000004qNjQCAU%3FretURL%3D%252Fsetup%252FHome`. The page header includes the Salesforce logo, a search bar, and navigation tabs for Setup, Home, and Object Manager. The main content area is titled "Permission Sets" and shows the "Event Permits" permission set. The "Permission Set Overview" section displays the following information:

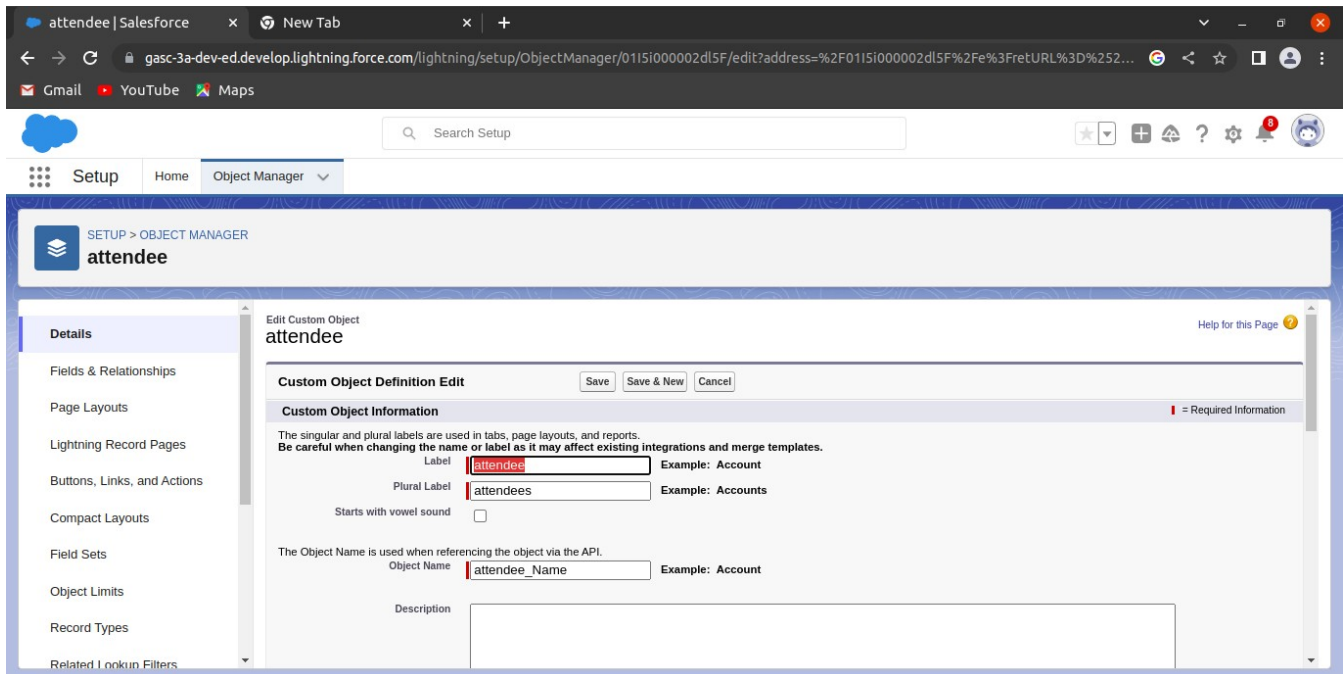
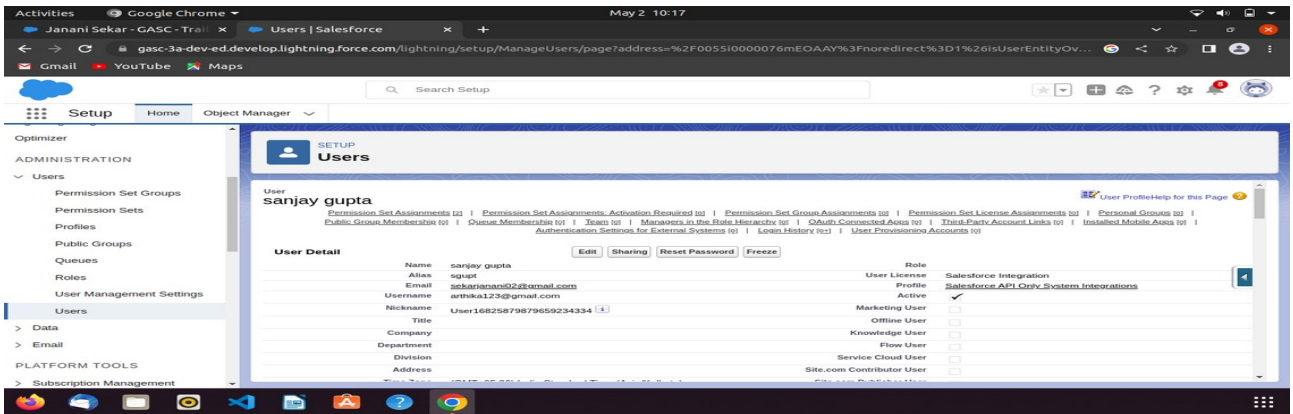
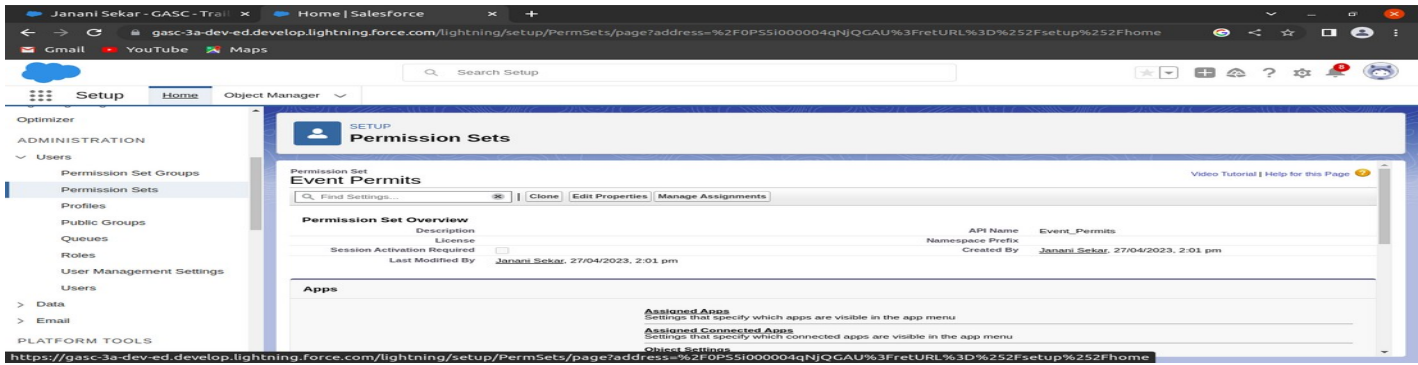
| Description | API Name | Event Permits |
|-----------------------------|------------------|---------------------|
| License | Namespace Prefix | |
| Session Activation Required | Created By | Janani Sekar |
| Last Modified By | | 27/04/2023, 2:01 pm |

The "Apps" section shows the "Assigned Apps" and "Assigned Connected Apps" settings.



This screenshot shows the Salesforce Users setup page. The browser address bar displays the URL: `gasc-3a-dev-ed.develop.lightning.force.com/lightning/setup/ManageUsers/page?address=%2F0055I0000076TC3AAM%3FnoRedirect%3D1%26isUserEntityOv...`. The page header includes the Salesforce logo, a search bar, and navigation tabs for Setup, Home, and Object Manager. The main content area is titled "Users" and shows the user profile for "Janani Sekar". The "User Detail" section displays the following information:

| Name | Role |
|--------------------------|---------------------------|
| Janani Sekar | Salesforce |
| Alias | Profile |
| sekarjanani34@gmail.com | System Administrator |
| Email | Active |
| sekarjanani02@gmail.com | Marketing User |
| Nickname | Offline User |
| User16824912637457060626 | Knowledge User |
| Title | Flow User |
| Company | Service Cloud User |
| GASC | Site.com Contributor User |
| Department | |
| Division | |
| Address | |
| IN | |



attendee | Salesforce x New Tab x +

gasc-3a-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/015i000002d15f/edit?address=%2F015i000002d15f%2Fe%3FretURL%3D%252...

Gmail YouTube Maps

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER
attendee

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Edit Custom Object
attendee

Custom Object Definition Edit Save Save & New Cancel

Custom Object Information

The singular and plural labels are used in tabs, page layouts, and reports.
Be careful when changing the name or label as it may affect existing integrations and merge templates.

Label attendee Example: Account

Plural Label attendees Example: Accounts

Starts with vowel sound ☐

The Object Name is used when referencing the object via the API.

Object Name attendee_Name Example: Account

Description

attendee | Salesforce x New Tab x +

gasc-3a-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/015i000002d15f/edit?address=%2F015i000002d15f%2Fe%3FretURL%3D%252...

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Description

Janani Sekar - GASC - Trail x Users | Salesforce x +

gasc-3a-dev-ed.develop.lightning.force.com/lightning/setup/ManageUsers/page?address=%2F0055i0000076TC3AAM%3FnoRedirect%3D1%26isUserEntityOv...

Gmail YouTube Maps

Search Setup

Setup Home Object Manager

Optimizer

ADMINISTRATION

Users

Permission Set Groups

Permission Sets

Profiles

Public Groups

Queues

Roles

User Management Settings

Users

Users

User Janani Sekar

Permission Set Assignments (2) | Permission Set Assignments: Activation Required (2) | Permission Set Group Assignments (2) | Permission Set License Assignments (2) | Personal Groups (2) | Public Group Memberships (2) | Queue Memberships (2) | Teams (2) | Members in the Role Hierarchy (2) | OAuth Connected Apps (2) | Third Party Account Links (2) | Installed Mobile Apps (2) | Authentication Settings for External Systems (2) | Login History (2) | User Provisioning Accounts (2)

User Detail Edit Sharing Change Password

| | | | |
|------------|--------------------------|---------------------------|-------------------------------------|
| Name | Janani Sekar | Role | Salesforce |
| Alias | JSekar | User License | System Administrator |
| Email | sekarjanani34@gmail.com | Profile | Active |
| Username | sekarjanani02@gmail.com | Marketing User | <input checked="" type="checkbox"/> |
| Nickname | User16824912637457060626 | Offline User | <input checked="" type="checkbox"/> |
| Title | | Knowledge User | <input type="checkbox"/> |
| Company | GASC | Flow User | <input type="checkbox"/> |
| Department | | Service Cloud User | <input checked="" type="checkbox"/> |
| Division | | Site.com Contributor User | <input type="checkbox"/> |
| Address | IN | | |

Janani Sekar - GASC - Trail x Profiles | Salesforce x +

gasc-3a-dev-ed.develop.lightning.force.com/lightning/setup/EnhancedProfiles/home

Search Setup

Setup Home Object Manager

Optimizer

ADMINISTRATION

- Users
 - Permission Set Groups
 - Permission Sets
 - Profiles
 - Public Groups
 - Queues
 - Roles
 - User Management Settings
 - Users
- Data
- Email

PLATFORM TOOLS

- Subscription Management

SETUP Profiles

All Profiles Edit | Delete | Create New View

New Profile

| Action | Profile Name | User License | Custom |
|---------------------------------------|----------------------------------|----------------------------------|--------------------------|
| <input type="checkbox"/> Edit Clone | Analytics Cloud Integration User | Analytics Cloud Integration User | <input type="checkbox"/> |
| <input type="checkbox"/> Edit Clone | Analytics Cloud Security User | Analytics Cloud Integration User | <input type="checkbox"/> |
| <input type="checkbox"/> Edit Clone | Authenticated Website | Authenticated Website | <input type="checkbox"/> |
| <input type="checkbox"/> Edit Clone | Authenticated Website | Authenticated Website | <input type="checkbox"/> |
| <input type="checkbox"/> Edit Clone | Chatter External User | Chatter External | <input type="checkbox"/> |
| <input type="checkbox"/> Edit Clone | Chatter Free User | Chatter Free | <input type="checkbox"/> |
| <input type="checkbox"/> Edit Clone | Chatter Moderator User | Chatter Free | <input type="checkbox"/> |
| <input type="checkbox"/> Edit Clone | Contract Manager | Salesforce | <input type="checkbox"/> |

1-25 of 40 0 Selected << Previous Next >> Page 1 of 2

Sound | Salesforce x New Tab x +

gasc-3a-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0115i000002dNc/edit?address=%2F0115i000002dNc%2Fe%3FretURL%3D%252...

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER Sound

Edit Custom Object

Custom Object Definition Edit Save Save & New Cancel

Custom Object Information

The singular and plural labels are used in tabs, page layouts, and reports. Be careful when changing the name or label as it may affect existing integrations and merge templates.

Label **Sound** Example: Account

Plural Label **Sounds** Example: Accounts

Starts with vowel sound ☐

The Object Name is used when referencing the object via the API.

Object Name **Sound_Name** Example: Account

Description

4 Trailhead Profile Public URL:

Team Lead – <https://trailblazer.me/id/jsekar10>

Team Member 1- <https://trailblazer.me/id/anitt2>

Team Member 2- <https://trailblazer.me/id/dhank>

Team Member 3- <https://trailblazer.me/id/jayaj3>

5 Advantages& Disadvantages:

5.1 Advantages:

1. An event planner will help you bring your vision to life.
2. Organization and details.
3. Budgeting for your wedding.
- 4 . Timeliness and flexibility.

5.2 Disadvandages:

1. Unconventional work hours.
2. Time away from family and friends.
3. Job instability.

7. Conclusion:

Event managementis a glamorous and exciting profession which demands a lot of hard and denamism.

This industry is just eight years old in india ,but holds a lot of promise for expansion.It offers enormous scope for ambitious young people.

8. Future Scope:

The career scope in event management is immense, as it involves managing, creating,and developing different events such as corporate events, parties, formal events, etc.