

Janaina Pantoja
User Experience Designer

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► Professional Experience

2015 - present	UX Designer Consultant Working on projects where I focus on user experience design for mobile and web. Current projects include the following: Design of ActivShare, a fitness app Website design for a tech startup venture
2012 - 2014	Product Owner User researcher - American Journal Experts Conducted user interviews and usability testing Developed customer relationship excellence Conducted competitive analysis and market research Collected and managed customer data to guide service development Moderated workshops on academic writing in international institutions Developed standards of quality assurance for the translation division Managed budget and staffing for the division
2011 - 2012	Team Manager - American Journal Experts Managed and coached a team of managing translators Managed localization and translation projects Developed recruitment strategies Developed and implemented effective work assignment distribution system Aligned cross-functional teams to provide a high level of service to customers
2004 - 2010	Research Fellow - Duke University Designed and conducted research focusing on electrophysiology recordings of brain activity Collected and analyzed data using various statistical analysis Developed collaborations with neurobiologists in various projects Summarized, prepared and presented results to researchers Mentored undergraduate students on internship projects

► Education

2015 - 2015	Thinkful Front-end web development
2014 - 2014	General Assembly UX design
2004 - 2010	Duke University PhD in Neuroscience

► Toolkit

Omnigraffle, Sketch, Keynote,
Photoshop, Illustrator, Pixelmator,
POP, HTML, CSS, Jira, Drupal and
Trello