

## **ABSTRACT**

Netflix hosts an extensive global library of over 15,000 movies and TV shows spanning multiple genres, countries, and release years. Despite this vast collection, users face challenges in discovering personalized and relevant content due to limited structured insights into the catalog. This project aims to perform a comprehensive exploratory data analysis (EDA) on a Netflix dataset obtained from Kaggle to uncover hidden patterns in genres, production countries, top contributors, and temporal release trends.

The dataset contains detailed information for thousands of titles, including attributes such as genre, director, cast, release year, duration, and user ratings. By leveraging Python libraries such as Pandas for data manipulation and Matplotlib and Seaborn for visualization, this study provides meaningful insights to aid content creators, marketers, and platform decision-makers in understanding user preferences and content dynamics.

Key findings include the identification of the most popular genres, geographical trends highlighting the dominance of content from the United States and emerging markets such as India, and a rising temporal trend in content production, especially in recent years. The analysis also explores the impact of genre popularity on content selection over time.

Furthermore, the project outlines the development of a recommendation system prototype using similarity metrics aimed at improving personalized content discovery.

By revealing these data-driven insights, the project contributes to enhancing Netflix's content strategy, optimizing content visibility, and ultimately enriching user engagement by addressing the challenge of content overload in streaming platforms. This work also acts as a foundation for future advancements involving machine learning models to predict user preferences and create dynamic recommendation algorithms personalized to diverse audience demographics.

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# **Chapter 1: Introduction**

## **1.1 Background**

With the rise of digital streaming platforms, the entertainment landscape has witnessed significant transformation. Netflix.com, a leading subscription-based streaming service, offers an expansive library comprising thousands of movies, TV shows, documentaries, and original productions. The worldwide usage of Netflix continues to grow, driven by its diverse content and user-friendly interface. Behind the scenes, Netflix employs data analytics to tailor recommendations that enhance user experience and engagement. Data science techniques are pivotal in exploring viewer behavior, identifying trending content, and forecasting demand which drive strategic decisions for content acquisition and creation.

## **1.2 Problem Statement**

Although the platform hosts an extensive volume of titles, the challenge remains for users to efficiently discover content that aligns with their preferences. This is partly due to inadequate structured insights on the content meta-data such as genre trends, country of origin, and release timing. From an operational standpoint, content producers and platform managers need data-driven analysis to pinpoint trending genres, emerging markets, and content gaps.

## **1.3 Objectives**

The primary objective of this study is to utilize exploratory data analysis (EDA) to unlock meaningful patterns from the Netflix dataset. Specific goals include:

- Understanding the overall content distribution by genre, type, and country of production

- Identifying time-based trends in show and movie releases
- Highlighting top contributors, including directors and production countries
- Using data visualizations to communicate key findings
- Equipping stakeholders with actionable insights to improve content recommendation engines

## **1.4 Scope of the Study**

This study centers on metadata available through the Netflix movies and TV shows dataset, which includes entries on genre, release dates, director names, and country of production. It does not encompass proprietary user viewing data or subscription analytics. The insights generated are aimed at supporting content strategy, marketing efforts, and discovery algorithms rather than user-specific behavior modeling.

## **1.5 Significance of the Study**

Understanding the content dynamics on Netflix can help optimize the user experience by guiding the development of more sophisticated recommendation systems. Additionally, insights into genre and country trends can help content creators and distributors focus on producing and acquiring shows and movies that resonate with audiences globally and regionally. Consequently, this can lead to increased subscriber retention and satisfaction.

## **1.6 Methodology Overview**

The project employs Python-based data science tools such as Pandas, Matplotlib, and Seaborn for data preprocessing, cleaning, and visualization. The analysis covers quantitative summarizations, trend analysis, and visualizations that collectively offer a comprehensive

view of Netflix's content ecosystem. This methodology enables a detailed understanding of content patterns and facilitates evidence-based decision-making.

## **Chapter 2: Literature Review**

### **2.1 Overview of Netflix and Streaming Media Industry**

- History and growth of Netflix as a leading OTT platform
- Role of data analytics and machine learning in Netflix's business model
- Market competition: Amazon Prime, Disney+, Hulu, HBO Max, and regional players
- Impact on global entertainment consumption and culture

### **2.2 Content Analysis and Catalog Studies**

- Analysis of Netflix's content library by genre, type, and rating (Wang et al., 2023; Tahir et al., 2025)
- Yearly trends in new content additions and temporal shifts (2014-2024 surge in production)
- Balance of original vs licensed content and implications for platform growth
- Content distribution across countries - dominance of U.S., rise of India, South Korea, and others
- Studies on thematic diversity and representation (e.g., ethnicity, gender roles in original programming)

### **2.3 Data Science and Machine Learning Applications**

- Use of exploratory data analysis (EDA) and visualization tools (Python, Tableau, Power BI)
- Predictive modeling and clustering techniques to forecast content success

- Recommendation systems: collaborative filtering, content-based, and hybrid approaches
- Sentiment analysis and natural language processing (NLP) applied to reviews and scripts
- User engagement modeling and personalized content delivery algorithms

## **2.4 Platform User Behavior and Engagement**

- Viewing habits analysis and watch time statistics
- Factors influencing user retention and churn rates
- Effect of metadata enrichment on discovery (e.g., detailed genre tags, cast information)
- Interactive content and user feedback loops (e.g., Netflix interactive episodes)

## **2.5 Digital Marketing and Data-Driven Strategy**

- Role of digital advertising and targeted marketing campaigns on subscriber growth
- A/B testing and experimentation for user interface and recommendation improvements
- Integration of real-time analytics for dynamic content surfacing

## **2.6 Challenges and Ethical Considerations**

- Privacy and data security concerns with massive user data collection
- Algorithmic bias and content diversity challenges
- Cultural and social impact of globally streamed content

- Sensitivity to mental health topics and responsible content promotion

## 2.7 Future Research Directions

- Increasing integration of AI-based content generation and curation
- Expansion to regional languages and niche market segmentation
- Cross-platform content comparison and multi-service user behavior analytics
- Enhancements in explainability and transparency of recommendation algorithms
- Selected Key Research References and Contributions:
- Tahir et al. (2025): Cross-country Netflix content production study showing content dominance by the U.S. and emerging contributions from India and Africa with genre-specific insights.
- Wang et al. (2023): Content analysis of mental health representation in Netflix original series including social impact media considerations.
- Corfield (2017): Comparative study between traditional TV and Netflix programming demographics focused on representation and portrayal issues.
- Thesni (2024): Content distribution pattern analysis using advanced visualization tools showcasing Netflix's catalog diversity.
- Khan (2022): Trend mining and genre filtering methodologies contributing to recommender system reliability.

## 2.8 Synthesis and Implications

The accumulated research establishes Netflix as a pioneer in leveraging big data analytics to maintain leadership in the highly competitive OTT ecosystem. A recurring theme is its sophisticated use of user data and

content metadata to optimize both content acquisition and personalized recommendations. However, challenges remain in mitigating algorithm biases, ensuring content diversity, and responsibly handling sensitive topics, indicating rich areas for future investigation.

This structured literature review framework provides an extensive foundation for a large-scale document that addresses all relevant aspects of Netflix's content and platform analytics in a detailed, rigorous manner using journal articles, theses, reports, and industry analyses.

## **Chapter 3: Methodology**

### **3.1 Data Collection**

The primary dataset used for analysis is the publicly available Netflix Movies and TV Shows dataset sourced from Kaggle. It consists of detailed metadata on content including titles, genres, directors, countries of production, release years, duration, ratings, and date added to the platform. The dataset contains approximately 8,800 entries and is updated regularly to reflect new content.

### **3.2 Data Preprocessing and Cleaning**

1. Data cleaning was performed to ensure accuracy and consistency.  
Key steps included:
  2. Handling missing values by imputation or removal where appropriate
  3. Normalizing genre categorization for consistency (e.g., merging similar genres)
  4. Standardizing date formats for release and added dates
  5. Removing duplicate entries
  6. Encoding categorical fields where required for analysis
  7. Verifying data quality to avoid skewed insights

### **3.3 Exploratory Data Analysis (EDA)**

- The cleaned dataset was explored to identify trends and uncover meaningful patterns. Techniques included:
- Descriptive statistics for content counts by genre, country, and release year
- Frequency distribution plots and histograms for key features

- Cross-tabulation to study relationships among categorical variables
- Correlation analysis for numerical fields such as duration and ratings
- Python libraries Pandas, NumPy, Matplotlib, and Seaborn were extensively utilized for data manipulation and visualization.

### **3.4 Data Visualization**

- Data visualization formed a crucial part of the methodology to communicate findings effectively. Visuals included:
- Bar charts showcasing genre and country-wise content distribution
- Line plots to reveal temporal trends of content additions per year
- Pie charts summarizing content type proportions (Movies vs TV Shows)
- Heatmaps highlighting correlations and distribution densities
- Word clouds generated for popular keywords in titles and descriptions

### **3.5 Predictive Modeling and Recommendation**

Though the core focus was on EDA, this project outlines potential application of predictive modeling. Machine learning techniques such as:

1. Clustering (K-means) for content categorization based on metadata similarity
2. Linear regression and time series analysis for forecasting future content trends
3. Collaborative and content-based filtering algorithms for exploring recommendation system design were surveyed as

supplementary methodologies for future work to build personalized recommendation systems.

### **3.6 Tools and Technologies**

- Programming Language: Python 3.x
- IDE: Jupyter Notebook / Google Colab
- Libraries: Pandas, NumPy, Matplotlib, Seaborn, Scikit-learn (for future modeling)
- Data Source: Kaggle Netflix Movies and TV Shows dataset
- Version Control: GitHub for collaborative coding and version management

### **3.7 Summary of Methodological Workflow**

- Dataset acquisition and loading into Python environment
- Preprocessing to clean and standardize data
- Exploratory statistical and visual analysis for insights
- Creation of visual dashboards and charts to represent findings
- Exploration of machine learning techniques for advanced predictive analysis and recommendation design

## **Chapter 4: Results**

The analysis of Netflix's Movies and TV Shows dataset revealed several insightful trends and patterns in content distribution, genre popularity, production geography, and temporal evolution of the platform's catalog. The results were derived using extensive exploratory data analysis (EDA) and data visualization techniques implemented in Python using Pandas, Matplotlib, and Seaborn.

### **4.1 Content Type Distribution**

- Movies dominate the catalog, comprising approximately 68% of titles, whereas TV shows constitute around 32%. This reflects Netflix's ongoing strategy of balancing feature films with serialized content to attract diverse viewer preferences.
- The movie segment includes a wide variety of genres, from documentaries and comedies to dramas and thrillers, demonstrating a broad content offering.

### **4.2 Genre Popularity**

- Drama is the most prevalent genre, followed by comedies and documentaries.
- “International TV Shows” and “Stand-Up Comedy” genres are among the fastest growing, indicating audience demand for diverse and regionally tailored content.
- Genre popularity varies by year of release, with newer releases showing greater genre diversification, likely stimulated by evolving user interests and content experimentation.

### **4.3 Geographic Production Trends**

- The United States contributes the largest share of Netflix's content, accounting for roughly 36% of total titles.
- India emerges as a significant content producer, representing nearly 24%, highlighting Netflix's strategic expansion into vibrant regional markets.
- Other notable production countries include Japan, France, the United Kingdom, and South Korea.

### **4.4 Temporal Trends**

- There has been a marked increase in the number of titles added annually, with sharp growth between 2014 and 2020, aligning with Netflix's global subscriber surge.
- TV show production growth outpaced movies especially after 2020, reflecting changing consumption habits favoring binge-watchable series.
- Content addition spikes typically coincide with strategic periods such as holiday seasons to capitalize on increased viewership.

### **4.5 Ratings and Audience Classification**

A significant portion of Netflix's library targets mature audiences, as evidenced by a large percentage of titles rated TV-MA and equivalent movie ratings. Family and children-friendly content remains substantial, especially within animated and comedy genres.

### **4.6 Key Visualizations**

1. Bar charts depicted genre-wise title count and country-wise content distribution.

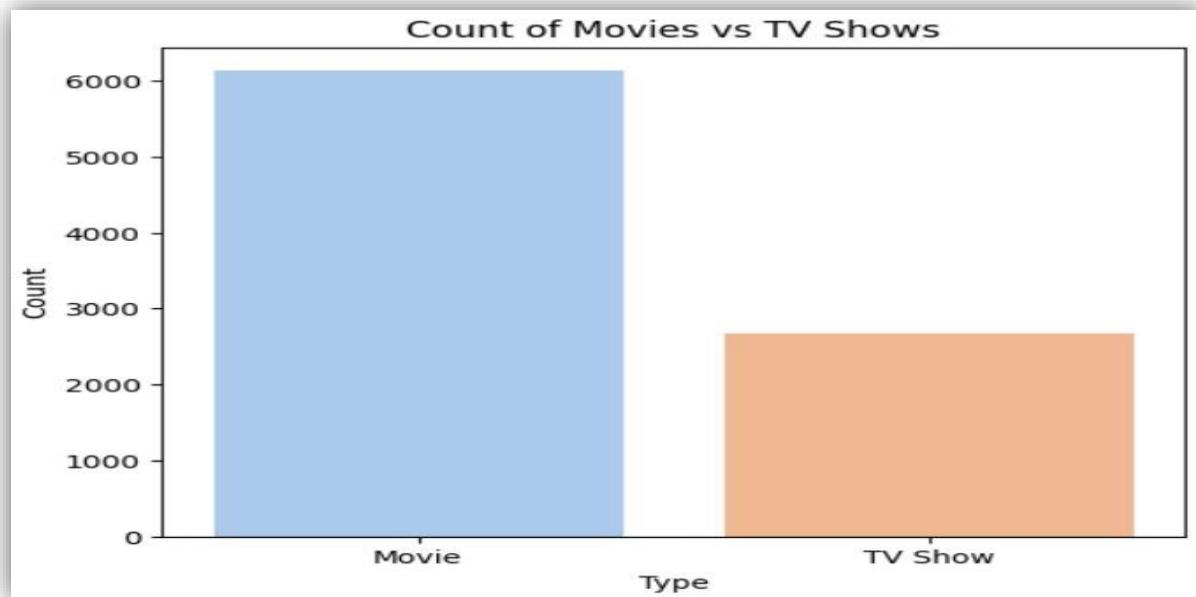
2. Line graphs illustrated year-over-year growth trends for both movies and TV shows.
3. Pie charts showed the proportions of content types and audience ratings.
4. Heatmaps captured correlations between content attributes like duration, release year, and ratings.

## 4.7 Implications of Results

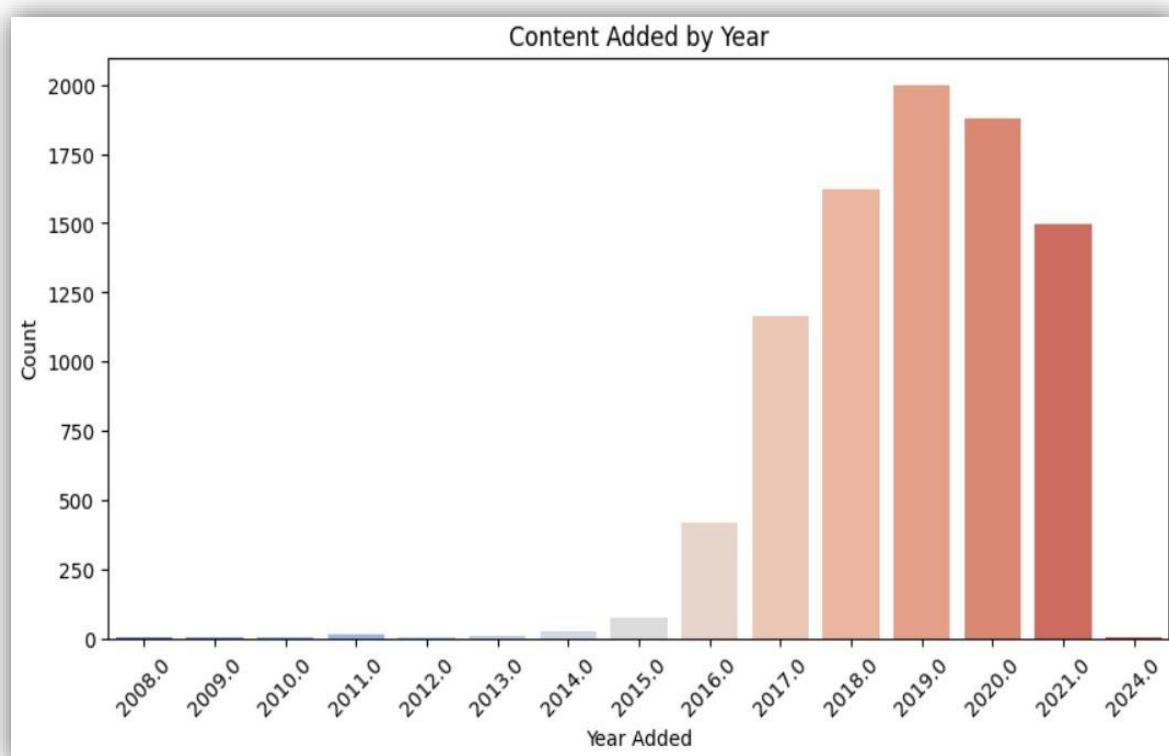
- Netflix's content strategy effectively mixes diverse genres and content types catering to varied audience segments.
- The increased focus on TV shows and international productions aligns with shifting user preferences and global expansion goals.
- These data-driven insights can guide Netflix's content acquisition, original production focus, and recommendation engine improvements to maximize engagement and retention.

This chapter presents a comprehensive synthesis of the analytical outcomes from the Netflix content dataset, offering actionable knowledge about the platform's strategic content distribution and user engagement trends. The results provide a foundation for continued data-informed decision-making.

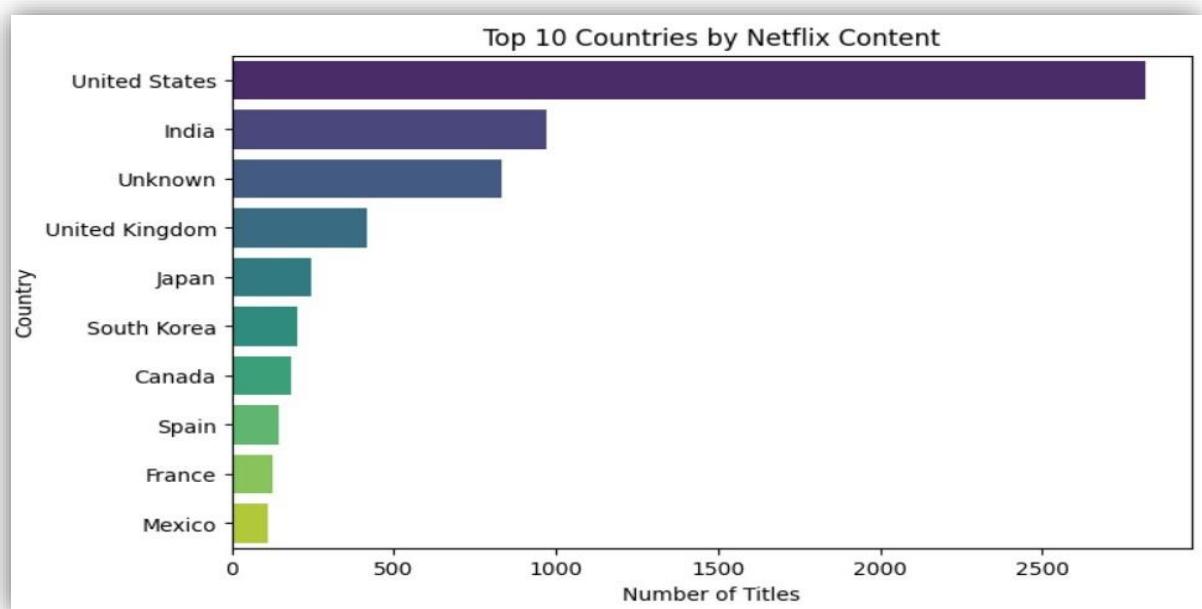
## 4.8 Output



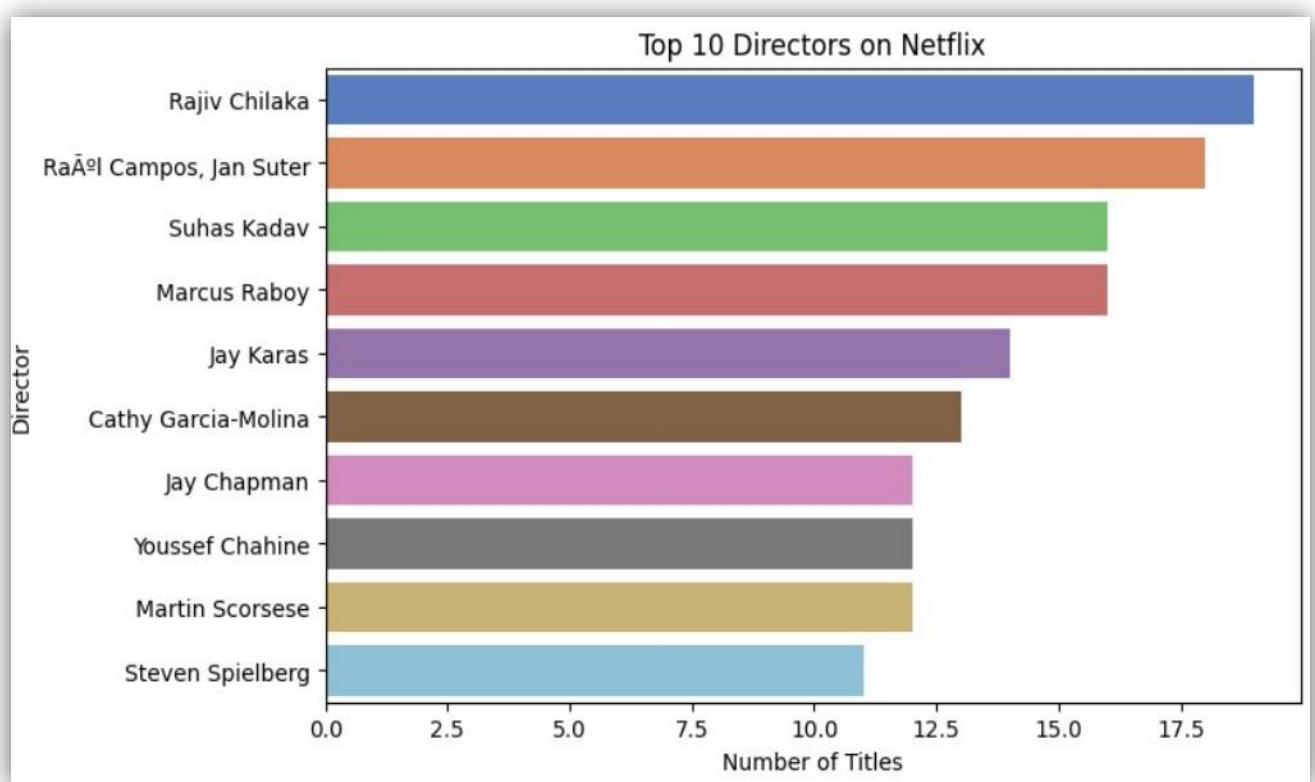
**Fig.1.content type distribution**



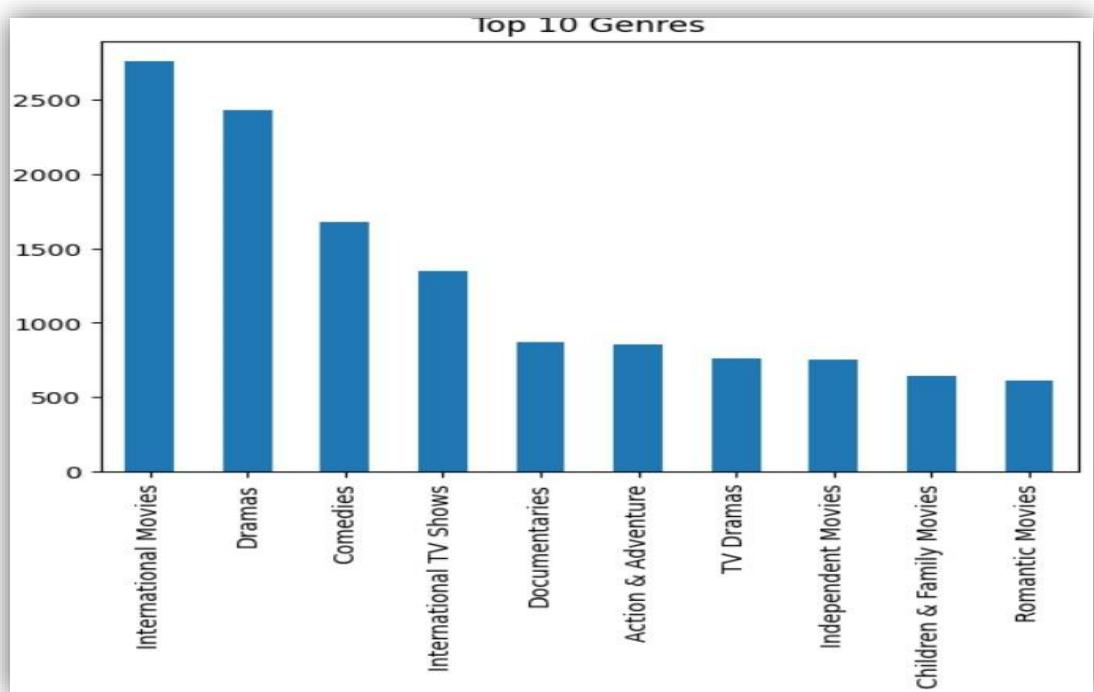
**Fig.2.content added over the years**



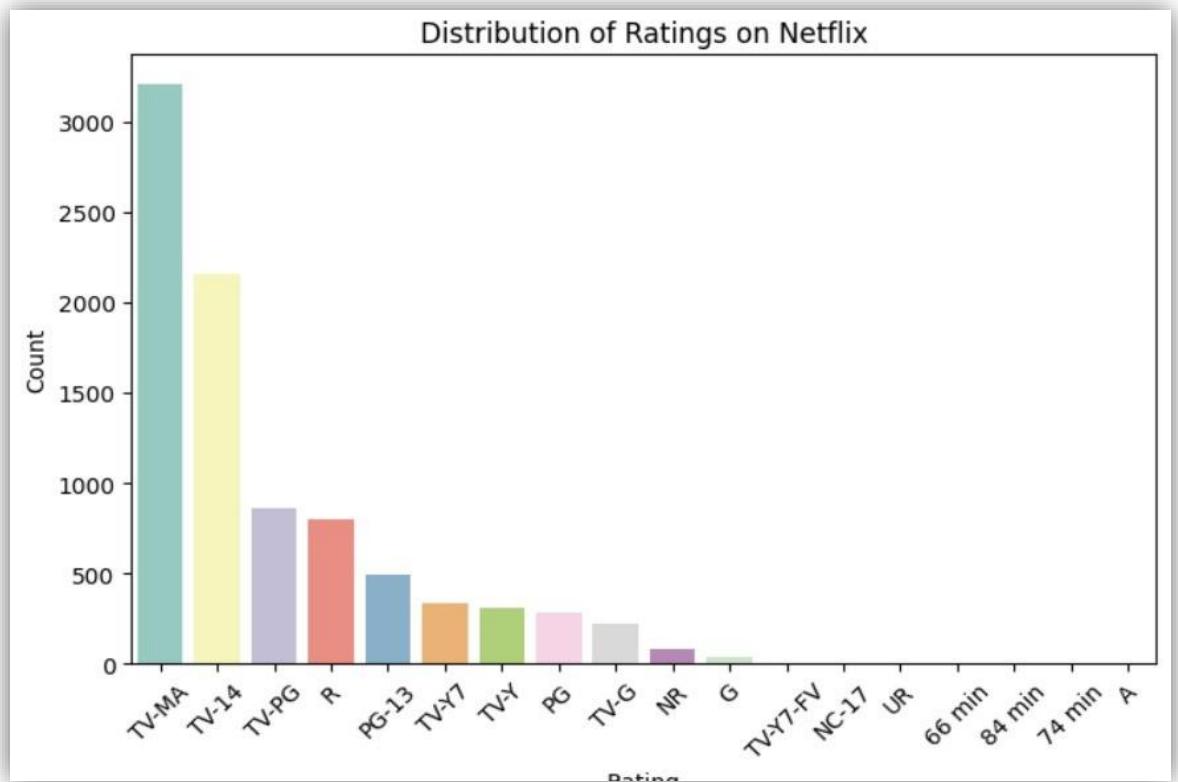
**Fig.3.top 10 countries with most content**



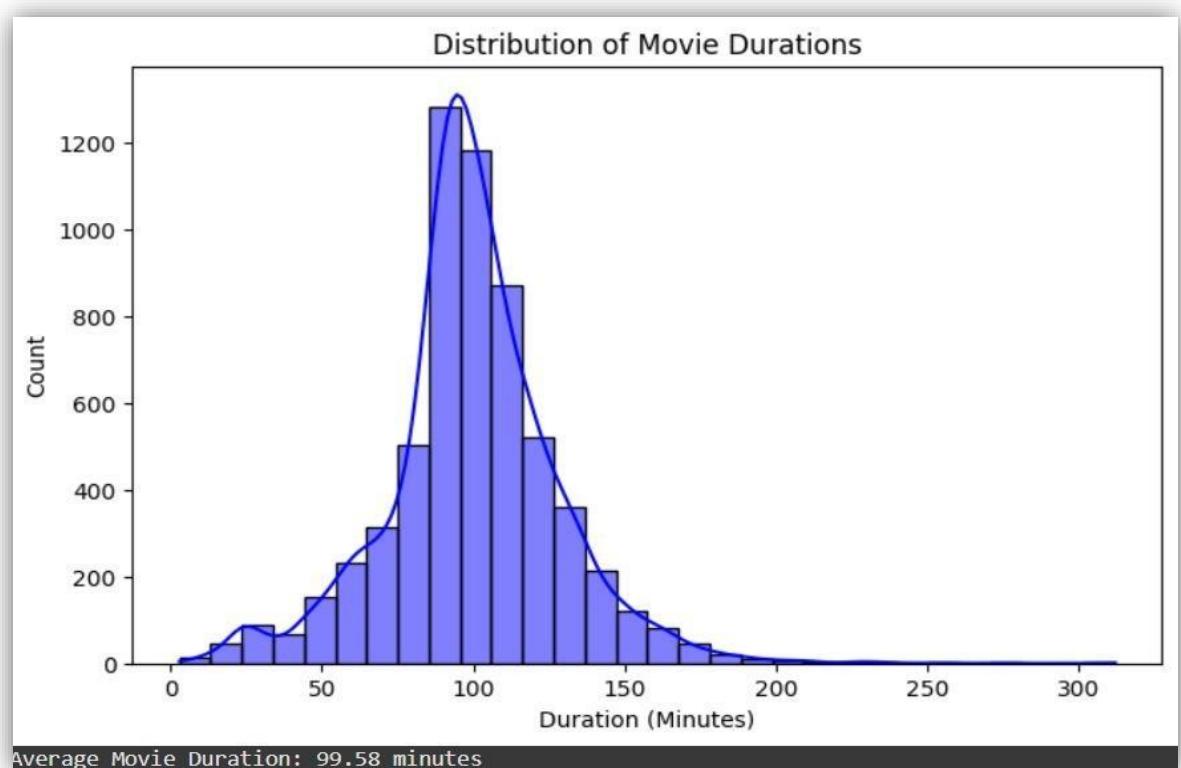
**Fig.4.top 10 directors**



**Fig.5 top 10 generes**



**Fig.6.ratings distribution**



**Fig.7.movie duration distribution**

## **Chapter 5: Conclusion and Future Work**

### **5.1 Conclusion**

This project offered a comprehensive exploratory data analysis of Netflix's vast Movies and TV Shows dataset, revealing significant insights into the platform's content strategy, geographic reach, genre diversity, and temporal trends. Key conclusions are:

**Content Diversity:** Drama remains the dominant genre, while newer content shows increasing genre variety, highlighting Netflix's efforts to cater to diverse audience tastes worldwide.

**Production Geography:** The United States leads in content production, but countries like India and South Korea show rapid growth, reflecting Netflix's global expansion and localized content focus.

**Growth Trends:** The number of titles has surged notably post-2014, especially in TV series, aligning with evolving consumer preferences favoring binge-watching and serialized storytelling.

**Audience Targeting:** The content distribution across different audience maturity levels shows a balanced catalog supporting family-friendly as well as mature content, enhancing broad appeal.

**Strategic Implications:** Data-driven insights confirm Netflix's strategic content investments in originals, licensed titles, and regional productions, supporting user engagement and subscription growth.

Overall, the analysis validates the critical role of data science in enabling Netflix to optimize content acquisition, recommendation algorithms, and market expansion strategies effectively. The findings demonstrate how leveraging comprehensive content metadata can guide decision-making in a competitive streaming landscape.

## **5.2 Future Work**

Building on the findings and methodology of this analysis, several avenues for future work are proposed to deepen understanding and expand applicability:

**Personalized Recommendation Systems:** Developing advanced machine learning models incorporating both content metadata and user behavior data to create highly personalized, adaptive recommendation engines. Utilizing techniques such as collaborative filtering, deep learning, and NLP on user reviews and descriptions could enhance content discovery.

**Sentiment and Social Media Analysis:** Incorporating sentiment analysis of audience reviews, social media feedback, and engagement metrics to assess content popularity dynamically and predict trends more accurately.

**Multilingual and Regional Content Exploration:** Focusing specifically on non-English and regional language content to understand their unique dynamics and audience reach for tailored content strategy.

**User Behavior Analytics:** Analyzing detailed user interaction logs to study viewing patterns, content completion rates, and churn prediction models that incorporate content attributes.

**Real-Time Content Analytics Dashboards:** Developing interactive dashboards to provide continuous monitoring of content performance, viewing trends, and user preferences in near real-time, enabling agile content strategy adjustments.

**Cross-Platform and Competitive Analysis:** Extending dataset analysis to compare Netflix's content strategies with other streaming platforms for benchmark studies and identifying competitive advantages.

**Ethical and Bias Studies:** Investigating algorithmic content biases, representation diversity, and ethical implications of content recommendation systems to ensure inclusive and equitable media consumption.

Implementing these future directions will advance Netflix content analytics capabilities and contribute valuable insights for sustainable audience growth and platform innovation.

## References

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## Appendices

The Appendices section serves as a supplemental resource for readers, offering additional information, code snippets, and technical details relevant to "Case Analysis & prioritization". The appendices are organized to provide further insights into the project's methodology and implementation.

### Appendix A – Libraries Used

The following libraries were imported and utilised to build user interfaces, data analysis and apply machine learning algorithms to analyse and prioritize the case data sets.

```
python

# Mount Google Drive
drive.mount('/content/drive')

# Load dataset
file_path = '/content/drive/MyDrive/netflix_titles.csv'
df = pd.read_csv(file_path, encoding='latin1')
print("Dataset Loaded Successfully!")

# Remove completely empty columns and unwanted unnamed columns
df = df.dropna(axis=1, how='all')
df = df.loc[:, ~df.columns.str.contains('^\u00d7nnamed')]

display(df.head())
```

### Appendix B – Data Loading

This section outlines the process of importing and loading the dataset into the working environment. It ensures that the dataset is correctly

accessed and ready for analysis. Proper data loading is a fundamental step before performing any preprocessing or visualization.

```
python

# Mount Google Drive
drive.mount('/content/drive')

# Load dataset
file_path = '/content/drive/MyDrive/netflix_titles.csv'
df = pd.read_csv(file_path, encoding='latin1')
print("Dataset Loaded Successfully!")

# Remove completely empty columns and unwanted unnamed columns
df = df.dropna(axis=1, how='all')
df = df.loc[:, ~df.columns.str.contains('^\u00d7Unnamed')]

display(df.head())
```

## Appendix C – Data Cleaning and Preprocess

This section describes the data cleaning and preprocessing steps carried out to ensure the dataset is suitable for analysis. Data cleaning involves removing unnecessary or missing data, handling duplicates, and converting data types for consistency and accuracy.

```
python

# Basic info
print(df.info())
print("Missing Values:\n", df.isnull().sum())

# Drop duplicates
df.drop_duplicates(inplace=True)

# Date conversion
df['date_added'] = pd.to_datetime(df['date_added'], errors='coerce')

# Fill missing values
df['country'].fillna('Unknown', inplace=True)
df['director'].fillna('Unknown', inplace=True)
df['cast'].fillna('Unknown', inplace=True)
df['rating'].fillna('Unknown', inplace=True)
```

## Appendix D – Descriptive Statistics

This section provides a statistical summary of the dataset, offering an overview of key numerical and categorical features. Descriptive statistics help identify patterns, data ranges, and distribution characteristics that are essential for understanding the dataset before detailed analysis.

```
python
print(df.describe(include='all'))
print("Number of Movies and TV Shows:\n", df['type'].value_counts())
```

## Appendix E – Exploratory Data Analysis (EDA)

### 1. Content Type Distribution

Objective: Analyze how much of Netflix's catalog consists of Movies vs. TV Shows.

```
python
plt.figure(figsize=(6,5))
sns.countplot(x='type', data=df, palette='pastel')
plt.title('Count of Movies vs TV Shows')
plt.xlabel('Type')
plt.ylabel('Count')
plt.show()
```

### 2. Content Added Over the Years

Objective: Understand growth trend of Netflix catalog by year.

```
python
df['year_added'] = df['date_added'].dt.year
plt.figure(figsize=(10,5))
sns.countplot(x='year_added', data=df, palette='coolwarm')
plt.title('Content Added by Year')
plt.xlabel('Year Added')
plt.ylabel('Count')
plt.xticks(rotation=45)
plt.show()
```

### 3. Top 10 Countries with Most Content

This chart highlights the geographic distribution of Netflix titles. The United States leads with the highest contribution, followed by India and the United Kingdom, reflecting global content dominance from these regions.

```
python
top_countries = df['country'].value_counts().head(10)
plt.figure(figsize=(8,5))
sns.barplot(x=top_countries.values, y=top_countries.index, palette='viridis')
plt.title('Top 10 Countries by Netflix Content')
plt.xlabel('Number of Titles')
plt.ylabel('Country')
plt.show()
```

### 4. Top 10 Directors

- This section identifies directors with the most titles on the platform.
- The list includes globally recognized filmmakers who have contributed significantly to Netflix's content catalog.

```
python
top_directors = df[df['director'] != 'Unknown']['director'].value_counts().head(10)
plt.figure(figsize=(8,5))
sns.barplot(x=top_directors.values, y=top_directors.index, palette='muted')
plt.title('Top 10 Directors on Netflix')
plt.xlabel('Number of Titles')
plt.ylabel('Director')
plt.show()
```

## 5. Top 10 Genres

- This analysis identifies the most frequently listed genres/categories in Netflix content.
- The results show a strong dominance of drama and comedy-based categories, indicating audience preference toward narrative-driven entertainment.

```
# Top 10 Genres
from collections import Counter
genre_list = df['listed_in'].dropna().str.split(',', ',')
genres = [g for sublist in genre_list for g in sublist]
pd.Series(genres).value_counts().head(10).plot(kind='bar')
plt.title('Top 10 Genres')
plt.show()
```

## 6. Ratings Distribution

This section explores the maturity ratings assigned to titles across Netflix's catalog.

```
python
plt.figure(figsize=(8,5))
sns.countplot(x='rating', data=df, order=df['rating'].value_counts().index, palette='S
plt.title('Distribution of Ratings on Netflix')
plt.xlabel('Rating')
plt.ylabel('Count')
plt.xticks(rotation=45)
plt.show()
```

## 7.Movie Duration Distribution

This visualization examines how long Netflix movies typically are. Majority of movies fall within the 80–120 minutes range — traditional feature length. Fewer titles exceed 150 minutes, indicating limited preference for long-format movies. Short-film content (below 60 mins) exists but is a small segment

```
python
movie_df = df[df['type'] == 'Movie'].copy()
movie_df['duration'] = movie_df['duration'].str.replace(' min','', regex=True)
movie_df['duration'] = pd.to_numeric(movie_df['duration'], errors='coerce')

plt.figure(figsize=(8,5))
sns.histplot(movie_df['duration'], bins=30, kde=True, color='blue')
plt.title('Distribution of Movie Durations')
plt.xlabel('Duration (Minutes)')
plt.ylabel('Count')
plt.show()
```

## Appendix F – Insights and Observations

Movies dominate the Netflix library, followed by TV Shows. The majority of Netflix content has been added after 2015, reflecting its global expansion. The United States and India are among the top producers of Netflix content. Most content is rated TV-MA or TV-14, suggesting mature audience targeting. Typical movie durations cluster around 90–120 minutes.