

# Capitation and provider choice

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# Introduction

## motivation

- ▶ health care costs increase rapidly in many countries
- ▶ some countries introduced private health insurers to bargain with providers in order to
  - ▶ keep costs down
  - ▶ reward quality
- ▶ insurers choose the providers they want to contract with
- ▶ ideally insurers exclude providers that are too expensive/offer too low quality
- ▶ policy concern that insurers choose narrow networks which induce under-treatment (NYT, July 2014; LA Times Sept. 2013)
- ▶ main question: can narrow networks lead to under-treatment?

## evidence

- ▶ bigger provider networks lead to higher health care expenditure
  - ▶ cross section studies
  - ▶ AWP laws
  - ▶ US: fee-for-service; narrow networks; broader networks
- ▶ both price effect and utilization effect of selective contracting/managed care
  - ▶ Cutler et al (2000): price
  - ▶ papers by Zwanziger and co-authors (1988, 1994, 1996): utilization and cost
  - ▶ Chernew et al. (2008): utilization
  - ▶ Chernew and Newhouse (2011): overview of effects on expenditure and costs
- ▶ we focus on the effect of network size on utilization and costs

## policy problem

- ▶ why should more choice lead to higher utilization?
- ▶ or why would narrow network lead to under-treatment?
- ▶ why should insurer want to induce under-treatment?
- ▶ consumers are willing to pay for “proper treatment”

## private contracts

- ▶ with public contracts there is no effect of network size on utilization and costs
- ▶ cannot address concerns on under-treatment
- ▶ contracts are private in reality
  - ▶ confidentiality clauses (Muir et al., 2013)
  - ▶ only insurer and provider know the terms
  - ▶ other insurers and providers do not
  - ▶ consumers do not
- ▶ details of these contracts are payoff relevant

## questions

- ▶ due to insurance, moral hazard causes over-consumption of health care
- ▶ capitation fee as supply side cost sharing
  - ▶ fee-for-service below treatment cost
  - ▶ how is this combined with provider choice?
  - ▶ why not set the fee-for-service to get efficient treatment?
  - ▶ why is demand side cost sharing used?
  - ▶ relation with network size



## literature

- ▶ health economics literature on selective contracting and managed care
- ▶ papers by McGuire and co-authors (1993, 1997, 2002) on physician agency
  - ▶ with public contracts demand and supply side cost sharing separated
  - ▶ optimal to have no demand side cost sharing
- ▶ I.O. literature on private contracts
  - ▶ Hart and Tirole (1990): upstream monopolist with two downstream firms cannot earn monopoly profit with two part tariff
  - ▶  $p > c$ : downstream firm expects too few customers
  - ▶ in our case:  $p < c$ : provider expects too many patients

## main results

- ▶ with private contracts, supply side cost sharing decreases in network size
- ▶ low fee-for-service becomes too expensive as network expands
- ▶ utilization and costs increase with network size
- ▶ small networks lead to under-treatment
- ▶ optimal network size trades off treatment efficiency against provider profits

# Model

## insurers

- ▶ risk neutral
- ▶ risk averse consumers (mass 1)
- ▶ premium  $\sigma$
- ▶ co-payment  $\gamma$  in case of treatment
- ▶ network size  $n$  of homogeneous providers
- ▶ offer providers fee-for-service  $p \geq 0$ , capitation  $t$
- ▶ no other cost of insurance
- ▶ perfect competition

## providers

- ▶ risk neutral
- ▶  $c$  cost of treatment
- ▶  $v \in [0, \bar{v}]$  value of treatment,  $F$
- ▶ efficiency: treat iff  $v \geq c$
- ▶ under-treatment: patients with  $v > c$  are not treated

## consumers

- ▶ same exogenous probability  $\theta$  that treatment is needed
- ▶ copay  $\gamma > 0$  inefficient due to risk aversion:  $\delta(p, \gamma)$
- ▶ treatment iff  $v \geq v(p, \gamma)$ 
  - ▶ efficiency:  $v(p, \gamma) = c$
  - ▶  $v(p, \gamma) > c$ : under-treatment
  - ▶ number of treatments  $H(p, \gamma) = \theta(1 - F(v(p, \gamma)))$
  - ▶ with  $H_p \geq 0, H_\gamma \leq 0$

# Public contracts

## efficiency

- ▶ contract  $n$  providers
- ▶ fee-for-service:  $p^*$  with  $v(p^*, 0) = c$
- ▶ assume  $p^* < c$
- ▶ capitation:  $t = H(p^*, 0)(c - p^*)/n$
- ▶ network size has no effect on costs/utilization
- ▶ can be an effect on distribution of rents via  $t$



## other effects

- ▶ threat to exclude
- ▶ shifting volume
- ▶ taste for variety
- ▶ heterogeneous providers or agents
- ▶ risk averse providers

# Private contracts

## steering

- ▶ insurer can affect patient's provider choice
- ▶ send patients (first) to provider  $i$  with lowest  $p_i$
- ▶ different from explicit/contractible steering
  - ▶ exclude provider from network
  - ▶ vary  $\gamma_i$  with provider  $P_i$
- ▶ what we need is:
  - ▶ number of patients treated by  $P_i$  depends on prices of other providers
  - ▶ patients not treated by  $P_j$  shop around hoping that  $v(p_i, \gamma) < v < v(p_j, \gamma)$

## capitation

- ▶ how many patients can  $P_i$  expect?
- ▶ depends on  $p_j$ ; private information
- ▶ insurer tells  $P_i$  that  $P_j$  has contract with  $p_j = p_i - \varepsilon$
- ▶  $P_i$  can expect to treat only  $\hat{x}_i = H(p_i, \gamma) - H(p_i - \varepsilon, \gamma)$  patients
- ▶  $t_i$  close to 0
- ▶ set of contracts  $p, t$  where  $x_i$  is truthfully revealed:

$$A_{\gamma, n} = \{(p, \hat{x}(c - p)) | \hat{x} \geq x\}$$

## proposition

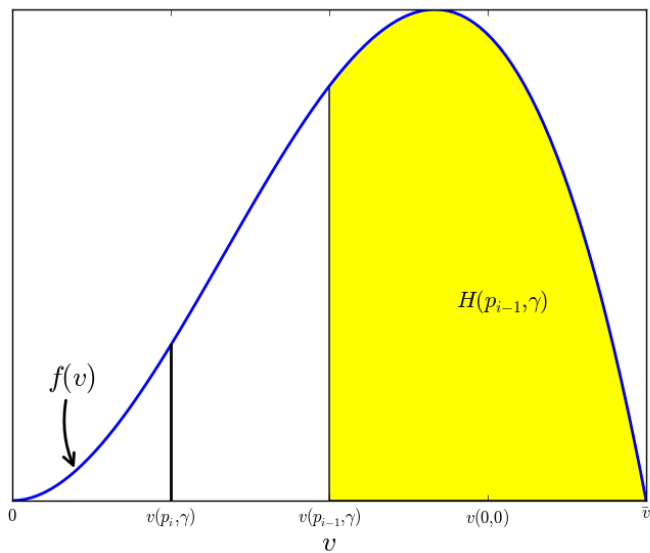
- ▶ for each  $(p, t) \in A_{\gamma, n}$ , we have  $t \geq H(p, \gamma)(c - p)$ 
  - ▶ each provider gets  $t$  as if she has lowest  $p$
  - ▶ any lower  $t$  is rejected by providers
  - ▶ intuition: provider  $P_i$  does not believe insurer's claim that there is  $p_j < p_i$

## profits

- ▶ if two providers get offered the same  $p < c$ , insurer pays  $t = H(p, \gamma)(c - p)$  to each
- ▶ total cost equal

$$H(p, \gamma)p + 2H(p, \gamma)(c - p) = H(p, \gamma)c + H(p, \gamma)(c - p) > H(p, \gamma)c$$

- ▶ providers make a profit
  - ▶ they want to belong to a network
  - ▶ defend confidentiality of their contracts



- ▶ with one provider, minimize treatment costs:

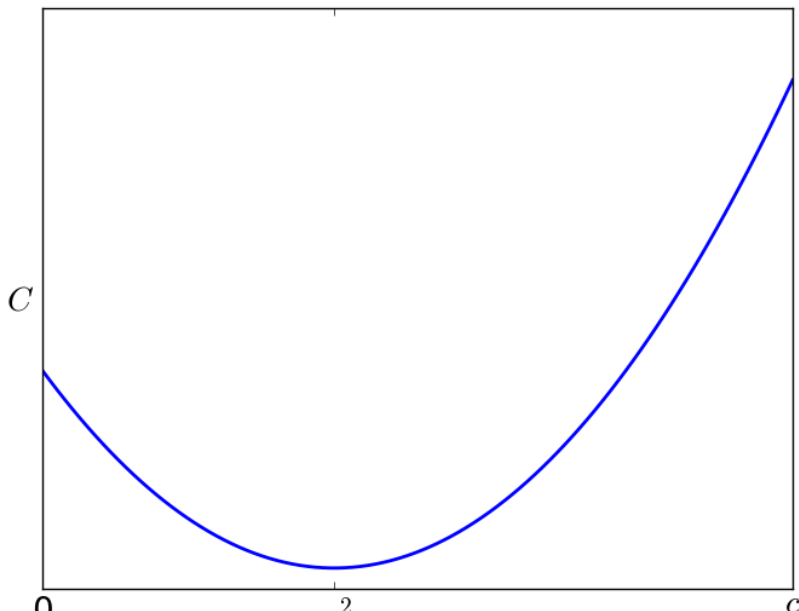
$$p = 0, t = H(0, \gamma)c$$

- ▶ insured cannot observe  $p$
- ▶ premium does not depend on  $p$
- ▶ by lowering  $p$ , cost decrease for insurer



- ▶ as  $n \geq 2$  increases
- ▶ reduce capitation  $t$  by raising fee-for-service  $p$
- ▶ bigger networks lead to less supply side cost sharing
- ▶ thus to higher health care utilization and costs
- ▶ trade off: higher  $p$  leads to more treatments, but lower provider profits
- ▶ with  $n = 2$ , set  $p_1 = 0$ ,  $t_1 = H(0, \gamma)c$  and

$$C(n, \gamma) = \min_{p_2} H(0, \gamma)(c - \gamma) + [H(p_2, \gamma) - H(0, \gamma)](p_2 - \gamma) \\ + H(p_2, \gamma)(c - p_2)$$



## intuition

- ▶ as network size  $n$  increases, supply side cost sharing becomes more expensive
- ▶ with  $n = 1$ , reduce treatment costs by aggressive capitation contract
- ▶ with  $n \geq 2$ , this becomes too expensive, as each provider requires  $t = H(0, \gamma)c$
- ▶ raise  $p$  to reduce  $t$
- ▶ bigger network leads to more utilization and higher cost
- ▶ for  $n$  big enough,  $p = c$ : indemnity insurance, all providers contracted
- ▶ size of the network signals probability of treatment
  - ▶ broader networks are more generous
  - ▶ premium depends on  $n$

## results

- ▶ costs  $C(n, \gamma)$  increase in  $n$
- ▶ decrease in  $\gamma$
- ▶ consumer is interested in highest price  $p(n, \gamma)$
- ▶ probability that insured is treated (at all) is  $H(p(n, \gamma), \gamma)$
- ▶ probability of treatment increases with  $n$

# Insurance market

## value of insurance

- ▶ Bertrand competition:  $\sigma = C(n, \gamma)$
- ▶ consumer does not know  $p_i$
- ▶ but does understand that bigger network leads to higher  $p(n, \gamma)$
- ▶ values insurance at

$$V^i = \theta \int_{v(p(n, \gamma), \gamma)} (v - \gamma) f(v) dv - C(n, \gamma) - \theta \delta(p(n, \gamma), \gamma)$$

## efficiency

- ▶ due to competition, insurers choose  $n, \gamma$  to maximize  $V^i$
- ▶ network size is trade off between number of treatments and providers' profits
- ▶ inverse U between  $n$  and profits
  - ▶ zero profits with  $n = 1$
  - ▶ zero profits with  $n$  high enough that  $p = c$
- ▶ if optimal  $n$  implies over-treatment,  $\gamma > 0$  can be optimal
- ▶ unlike public contracts, here both demand and supply side cost sharing needed

## Policy implications



## AWP laws

- ▶ make it harder to exclude provider from the network
- ▶ with private contracts, providers have positive profits; want to be part of the network
- ▶ with perfect competition in insurance market,  $V^i$  is maximized
- ▶ if AWP laws lead to higher  $n$ , reduction in welfare

## price transparency

- ▶ attempts by government to increase price transparency
- ▶ ensuring that insured know what prices they have to pay for treatment
  - ▶ what is price for uninsured treatment?
  - ▶ what co-payment do insured pay?
- ▶ should there be transparency about prices paid by insurers to providers?

- ▶ “do it well or not at all”
  - ▶ if everyone knows these prices: public contracts
  - ▶ implement first best:  $p^* < c, \gamma = 0$
  - ▶ consumer buying insurance need to know prices for all possible treatments
  - ▶ more likely: insurers and providers know all prices but consumers do not
  - ▶ optimal to set  $p = 0$ : under-treatment
  - ▶ signalling value of network size disappears
  - ▶ as  $p = 0$  is possible with private contracts as well, this type of price transparency reduces welfare