

# JOHN MWAURA

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## SUMMARY

A highly driven and meticulous cybersecurity specialist, fueled by a deep passion for protecting digital assets from cyber threats. Proficient in multiple security frameworks and protocols, with an extensive grasp of threat analysis and vulnerability assessments. Well-versed in Networking Fundamentals, Operating Systems, and Security Tools and Technologies. Demonstrates exceptional problem-solving and analytical abilities, with a strong commitment to remaining current with the latest security trends and technologies. Devoted to maintaining the confidentiality, integrity, and availability of sensitive information.

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## WORK EXPERIENCE

### Technical Architect , Bright Innovations

Jan 2025 - Present

- Facilitated comprehensive customer requirement gathering sessions to identify and document business needs, ensuring alignment with technical solutions.
- Conducted in-depth training sessions for customers on system functionalities and best practices, enhancing user adoption and operational efficiency.
- Implemented structured feedback gathering processes to assess customer satisfaction and identify areas for improvement in system performance and user experience.

### IT Support, Bright Innovations

Sep 2023 - Dec 2023

- Learned from industry professionals on how to meet the support need of a fast-paced technology company serving clients around East Africa.
- Utilized a variety of hardware and software tools to diagnose and resolve customer issues.
- Demonstrated expertise in resolving complex customer inquiries and network needs.
- Offered technical assistance to customers through phone consistently maintaining customer satisfaction.

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## EDUCATION

### Bachelor of Science in Computer Security And Forensics

Jan 2022 - Dec 2024

Kabarak University

- Acquired in-depth knowledge of Cybersecurity principles and Digital Forensics methodologies through targeted university coursework, gaining hands-on experience in network security, vulnerability assessment, incident response, threat analysis, and digital evidence handling.

### Data Protection

Sep 2024 - Oct 2024

Strathmore University

- Successfully completed a course on data protection related to the Cyber Misuse Act of Kenya, highlighting expertise in legal compliance and data security strategies.

Cyber Shujaa In Association With Cisco

- Acquired practical skills in ethical hacking through Cisco's specialized course, focusing on network security, threat identification, and risk mitigation.

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## **ADDITIONAL INFORMATION**

- **Technical Skills:** Network Security, Data Protection Regulations, Operating Systems.
- **Languages:** English, Swahili