# **JUAN GARCIA**

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Toronto, Ontario.







#### Skills

Web Development & Design | Responsive Web Design | HTML, CSS, JS | Project Planning & Deployment | Adobe Ai/Ps/Dw | Database Management | Linux/Unix | OSX/macOS | Windows | Responsive Web Design | Object Oriented Design/ Programming |

### **Experience**

# Systems Specialist, Montcrest School | Toronto, Ont.

2016-Present

- Administer G Suite and Mobile Device Manager and server level systems (Unix/ Linux/Windows)
- Repair damaged devices/portables in a time sensitive matter
- Implement systems to increase departments efficiency and productivity
- Manage local and cloud backups
- Document meticulously all processes to improve organization
- Design, test and implement systems and technology
- Plan department projects with technology life cycle in mind

# Senior Developer, JAGM | Toronto, Ont.

2014-Present

- Collaborating with new and future clients to fit their needs in an effectively
- Deploy server to manage websites both back end and front end efficiently
- Utilized different strategies for content management to meet client needs
- Design content and website backends for clients
- Pushed myself to learn new web strategies and learn complex methods that would provide dynamic webpages, that I have used many current clients.

### Freelance Consultant, EGH Consultants | Woodbridge, Ont.

2015-2016

- Researched, evaluated and tested new technologies for possible solutions
- Provide solutions to companies in various sectors to create print and digital content for their business.
- Take the initiative in providing ongoing support with technological and design solutions
- Improve the best customer satisfaction with suggested technology implementation and designs in their end product solutions

### Junior Technologist, Earth Rangers | Vaughan, Ont.

2012-2014

Main support for troubleshooting, maintenance, upgrades and workstation repairs

- Development of Apple Environment for the Design team enabling increased productivity, collaboration, and efficiency
- Handled the on/off boarding of employees technology
- Generated a complete seating map with critical information of employees
- Aided in deploying and rolling out new organization-wide and user projects to ensure the increase in productivity.

# Building Science Intern, ERC Showcase | Vaughan, Ont.

2010-2011

- Coordinating with IT staff to design and maintain the network with new building automation devices
- Kept to security protocols and principles along with confidentiality with future projects and product partnerships.
- Reviewed invoice to check consistency, meeting with vendors on an ongoing basis
- Collaborated with facilities team to brainstorm and execute improvements in the office environments for employees to work more efficiently
- Programmed automation controllers in order to have a more efficient heating and cooling system

## IT Technician, Metafore (Torys LLP) | Toronto, Ontario

2010-2011

- · Coordinating the replacement of user hardware
- Kept to decommissioning protocols for employee personal computers
- Aided employees in navigation and familiarization of new hardware and software
- Phase out old hardware which was standardized but new hardware

#### Education

# York University

Toronto, Ontario

- B.A. Major in Computer Science | Focusing on Intelligent Systems
  - Areas of concentration: Cryptography, Artificial Design

### York University

Toronto, Ontario

- B.A. Major in Information Technology | Information & Society Stream
  - Areas of concentration: Systems Design, Media Studies, UI/UX Design, Graphic Design, E-Business & E-Commerce

# Blackbaud University

Toronto, Ontario

- Blackbaud Certified Professional
  - Areas of concentration: Raiser's Edge, Database Management, Crystal Reports, Data Analysis & Extraction

### **Extracurricular Experience**

### U of T Department of Medicine

Toronto, Ontario

- Used UI/UX design skills to create a web based interactive map
- Utilized JS libraries that would enable the map to follow of UI/UX standards

# Weather Scrapping Application (ERC Showcase)

Toronto, Ontario

- Generated a backend program that helped in improving the buildings efficiency and leadings to the LEED Platinum Certification Standard
- Used python libraries to scrape weather websites and generate an average outside temperature in order to modify the HVACs output for the buildings internal temperature

# Certifications

<ul> <li>Apple Certified Mac Technician (ACMT) Certification — Apple</li> </ul>	2017
<ul> <li>G-Suite Administrator (GSA) Certification — Google</li> </ul>	2017
<ul> <li>Apple Teacher — Apple</li> </ul>	2017
<ul> <li>Raiser's Edge Fundamentals Certification — Blackbaud University</li> </ul>	2017
<ul> <li>iTech Technician — iCracked USA</li> </ul>	2015
<ul> <li>A+ Certification — In Progress</li> </ul>	
<ul> <li>Apple Certified iOS Technician (ACiT) Certification — In Progress</li> </ul>	