

# Jacob A McIntosh

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## Summary

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Ambitious Information Technology student studying at the University of Missouri - Columbia. Pursuing real-world experience to develop essential skills. Offering strong critical thinking ability, knowledge of various computational technologies, and desire to collaborate with group members. Intense passion for technology and eager to maximize contributions to the team.

## Work History

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August 2021 – Present

**Computing Sites Technician**, University of Missouri – Division of IT, Columbia, Missouri

- Supported computing laboratories across campus, containing over 1,000 machines
- Maintained over 50 enterprise-grade printers
- Diagnosed and resolved computer hardware and software-related issues using Cherwell ticketing system
- Deployed and imaged hundreds of Windows/macOS machines

September 2019 – August 2021

**Student Supervisor**, Campus Dining Services, Columbia, Missouri

- Demonstrated exemplary teamwork and communication skill through management of approximately 10 student employees
- Created positive, collaborative workplace environment through daily meetings

## Skills

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**Programming Languages**, Python, C#, Java

**Web Technologies**, HTML, CSS, JS, PHP

**Database Technologies**, MySQL, MongoDB

**Technical Support**

**Interpersonal Communication**

## Education

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May 2023

**University of Missouri - Columbia**

Bachelor of Science, Information Technology, 3.8

University Honors

College of Engineering High Dean's List