

Royal Hospital Chelsea

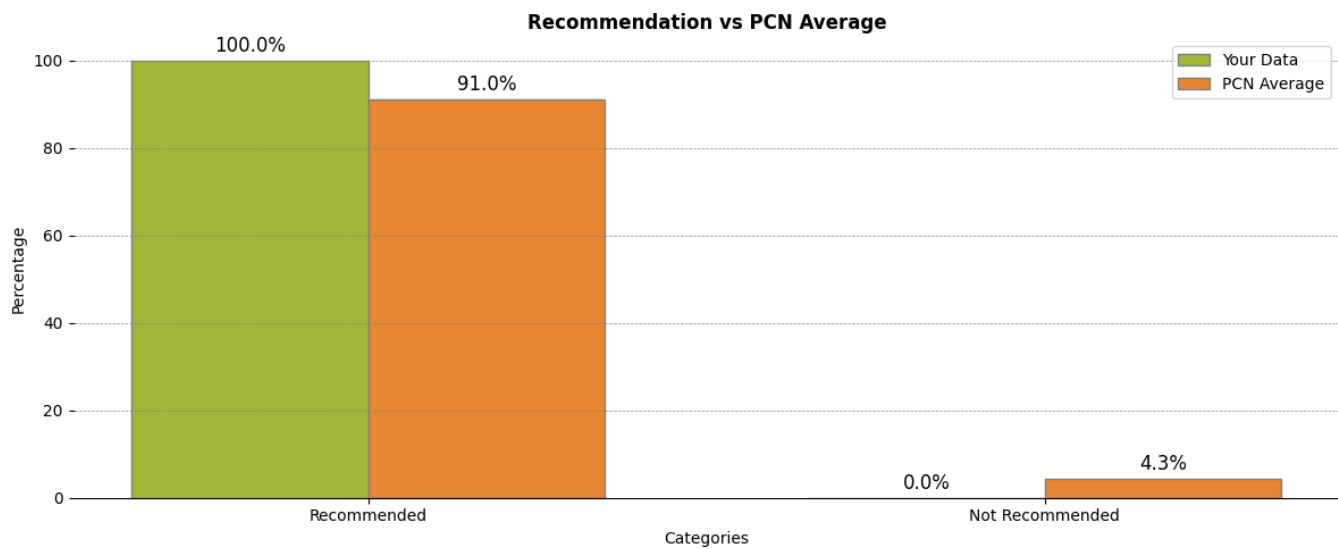
March 2024

SECTION 1: Recommendation % and Rating Counts

The total feedback received during March 2024 was 17.

Recommended - 100.0% (PCN Average - 91.0%)

Not Recommended - 0.0% (PCN Average - 4.3%)



Recommended (%) =

extremely likely + likely

extremely likely + likely + neither + unlikely + extremely unlikely + don't know

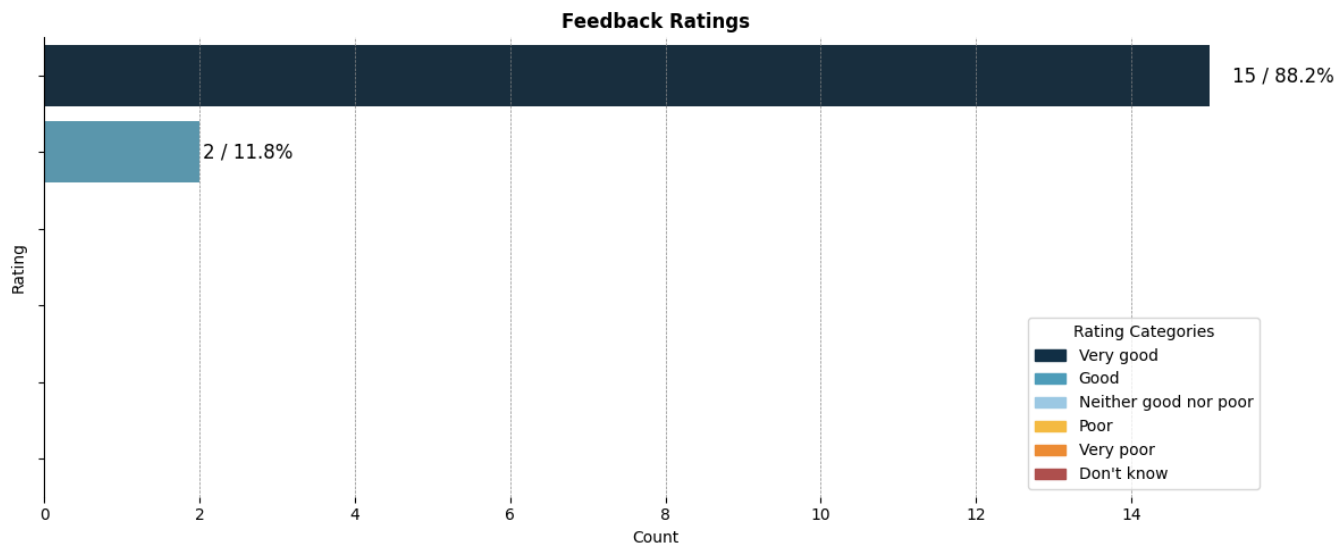
x 100

Not Recommended (%) =

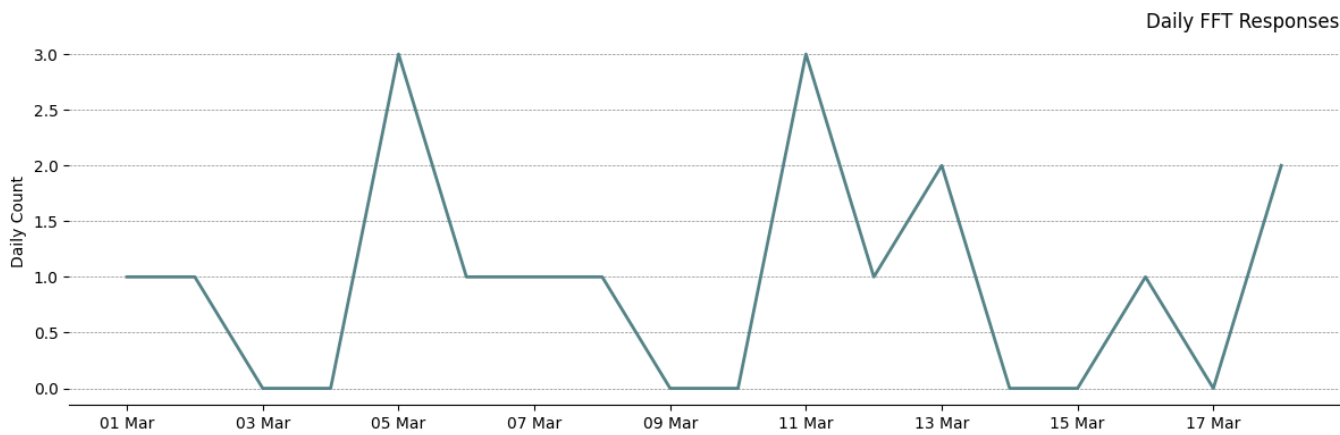
extremely unlikely + unlikely

extremely likely + likely + neither + unlikely + extremely unlikely + don't know

x 100



SECTION 2: Response Rate



SECTION 3: Feedback - Responses

0: I am very happy with all aspects and very lucky to have such great staff and medical attention Thank you

1: The doctor and staff both medical and administrative of the Royal Hospital Chelsea GP practice go above and beyond in their efforts to take care of all the patients medical needs

2: I can only describe the care and thorough thoughtfulness to be outstanding They don t miss a thing and are very attentive when discussing any ailments I have the misfortune to be afflicted by

3: In my experience always repeating my blood test I don t know why

SECTION 4: Improvemenet Suggestions - Responses

SECTION 5: Word Clouds

Feedback Free-Text (Blue)
Improvement Suggestions (Red)

