

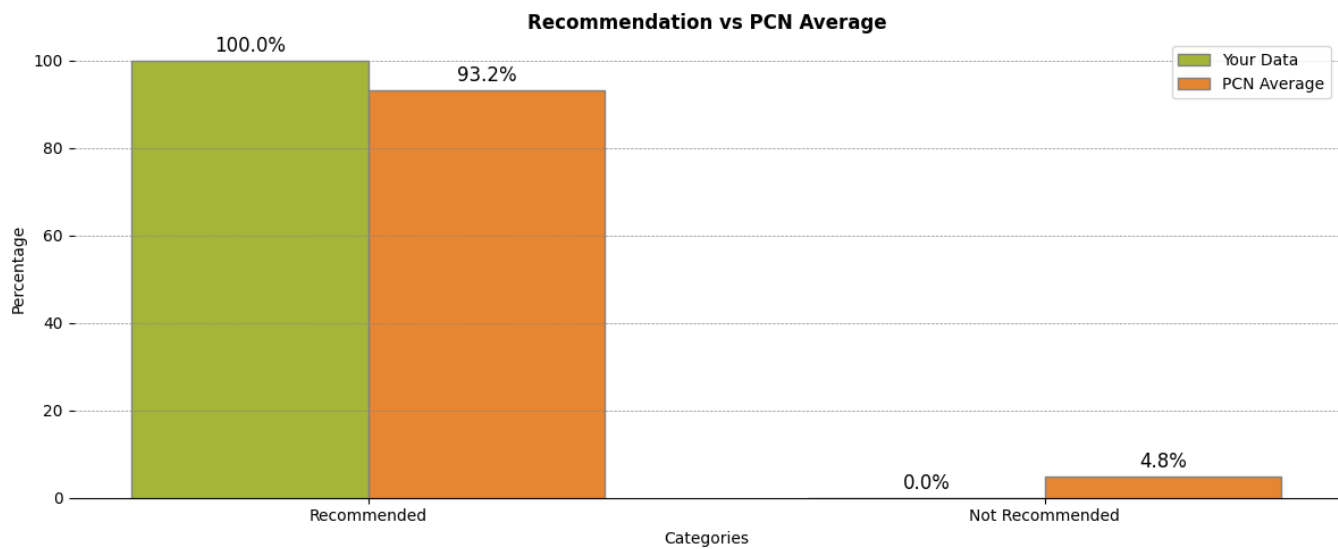
The Chelsea Practice

January 2024

SECTION 1: Recommendation % and Rating Counts

The total feedback received during January 2024 was 2.

Recommended - 100.0% (PCN Average - 93.2%)
Not Recommended - 0.0% (PCN Average - 4.8%)



Recommended (%) =

extremely likely + likely

extremely likely + likely + neither + unlikely + extremely unlikely + don't know

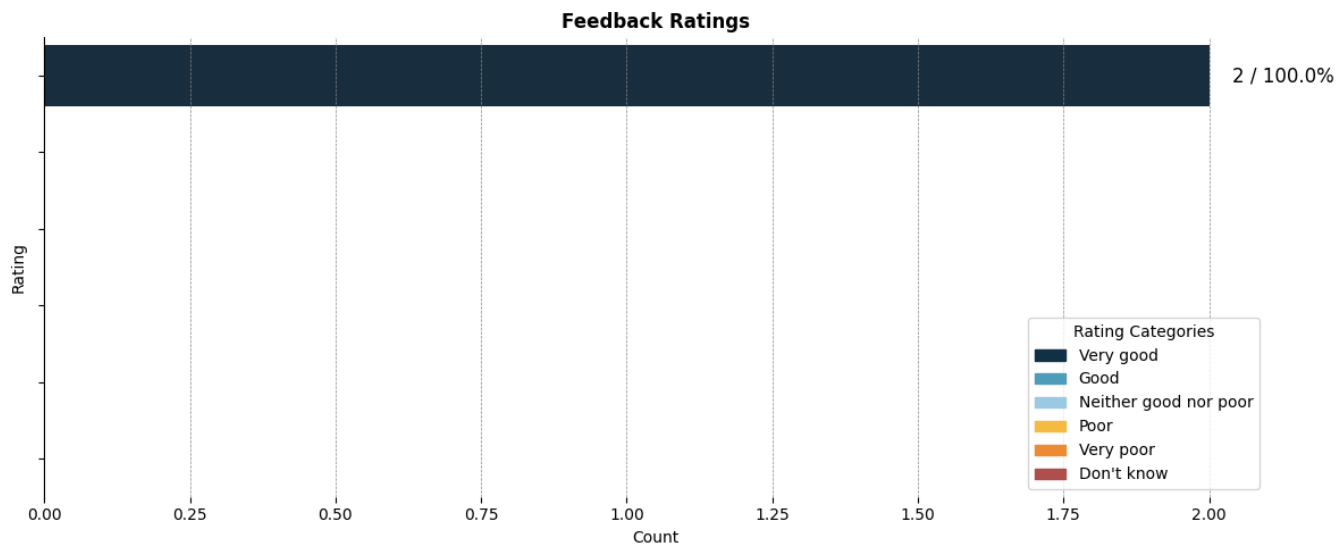
x 100

Not Recommended (%) =

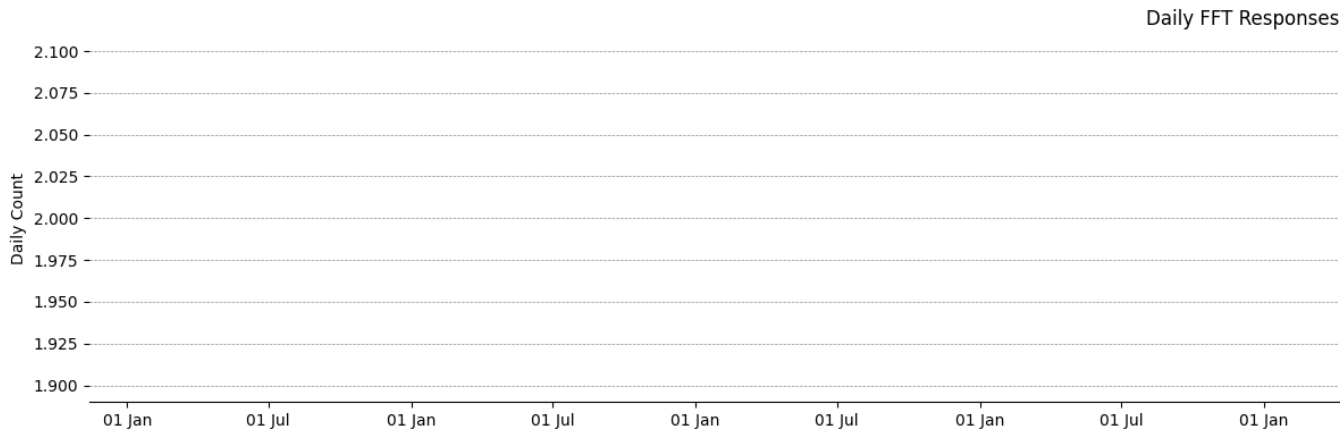
extremely unlikely + unlikely

extremely likely + likely + neither + unlikely + extremely unlikely + don't know

x 100



SECTION 2: Response Rate



SECTION 3: Feedback - Responses

0: Friendly surgery and welcoming staff I have no complaints

SECTION 4: Improvemenet Suggestions - Responses

SECTION 5: Word Clouds

