



Jandy Codera

JUNIOR WEB DEVELOPER

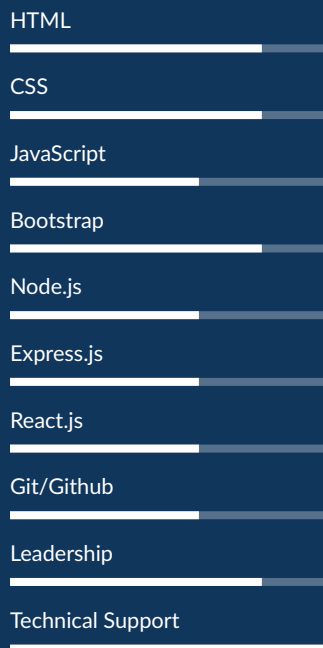
Details

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Links

<https://zythorn.github.io/WebPortfolio/>
<https://www.linkedin.com/in/jandy-codera>
<https://github.com/zythorn>

Skills



Profile

To pursue a career in a dynamic, vibrant, and challenging environment where I can utilize and expand my skills in developing web applications and software solutions.

Work Experience

Technical Support Engineer / Team Lead, Yotpo

APRIL 2019 – FEBRUARY 2023

- Provided an above-and-beyond service to Yotpo's customers, assisting with all technical and product-related queries
- Installed Yotpo widgets to E-commerce platforms such as Shopify, BigCommerce, WooCommerce and do basic customization using CSS and JavaScript.
- Promoted to the position of Team Lead within two years for exceptional performance and demonstrating an ability to learn quickly.

IT Helpdesk Analyst, Atos

JULY 2016 – AUGUST 2018

- Assisted clients with building user network profiles, reset passwords, unlock accounts, etc. using Active Directory
- Helped clients set up new system applications and software over the phone
- Diagnose, troubleshoot and resolve a range of software, hardware and connectivity issues

Skills Summary

Web Development

- Designed and created a static mobile friendly portfolio website hosted in **Github** using **HTML**, **CSS**, **JS** and Bootstrap. Received the **Best Capstone 1** award.
- Developed an **E-Commerce API** using **Node** and **Express.js**. Received the **Best Capstone 2** award.
- Completed a Full-Stack Application using the **MERN Stack** (MongoDB, Express, React and Node). Received the **Best Capstone 3** award.

Leadership

- Managed a team of more than 10 agents to deliver exceptional service.
- Evaluated team performance and provided constructive feedback to improve daily goal achievement.
- Handled urgent and priority escalated cases

Education

Main Course Package [Completer], Zuit Web Developer Program (MERN Stack)

FEBRUARY 2023 – MAY 2023

Received several awards and graduated as the Top performer out of 17 boot-campers in our batch.

BS in Computer Engineering, Cebu Institute of Technology - University

MAY 2008 – OCTOBER 2013