



Control Number: 36141



Item Number: 6891

Addendum StartPage: 0



**NRG Energy Inc.**  
1005 Congress Ave. Ste. 950  
Austin, Texas 78701

MAY 14 2020  
May 14, 2020

Public Utility Commission of Texas  
ATTN: Central Records  
1701 N. Congress Avenue  
Austin, Texas 78711-3326

RE: *Retail Performance Measure Reports Pursuant to P.U.C. Subst. R. § 25.88,*  
Project No. 36141, Everything Energy, LLC 1st Quarter 2020

To Whom It May Concern:

Enclosed please find the First Quarter 2020 Quarterly Performance Measures Report of Everything Energy, LLC ("Everything Energy") (Certificate No. 10178) and accompanying affidavit.

Everything Energy has filed the affidavit and information requested by Measures A-1, A-2, and C under seal as it is confidential and exempt from disclosure to the public under Sections 552.101 and 552.110 of the Texas Government Code. Accordingly, Everything Energy requests that this information be maintained as confidential by the Public Utility Commission of Texas.

Should you have any questions, please do not hesitate to contact me at 512.691.6150.

Best,

A handwritten signature in cursive script that reads "Lauren D. Damen".

Lauren D. Damen  
Senior Counsel, NRG Energy, Inc.  
State Bar No. 24078394  
Telephone: (512) 691-6150  
Lauren.damen@nrg.com

Enclosures



## **SCHEDULE B: REPORTING REQUIREMENTS FOR REPS**

### ***Measure A-1: Customers Served by REPs.***

The response for Measure A-1 has been filed confidentially and is exempt from disclosure to the public under Sections 552.101 and 552.110, Texas Government Code.

### ***Measure A-2: Number of Active REPs.***

The response for Measure A-2 has been filed confidentially and is exempt from disclosure to the public under Sections 552.101 and 552.110, Texas Government Code.

### ***Measure B-1: Customer Enrollment Success Rate (Optional)***

Everything Energy is not filing information in response to this measure.

### ***Measure B-2: Meter Read Transaction Success Rate (Optional)***

Everything Energy is not filing information in response to this measure.

### ***Measure B-4: Unauthorized Changes (Optional)***

Everything Energy is not filing information in response to this measure.

### ***Measure C: Technical Field Performance***

The response for Measure C has been filed confidentially and is exempt from disclosure to the public under Sections 552.101 and 552.110, Texas Government Code.