

Control Number: 36141



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PUBLIC UTILITY COMMISSION

May 12, 2020

Public Utility Commission of Texas Attn: Central Records 1701 N. Congress Avenue, 8-100 Austin, TX 78701

RE: PUC Project No. 36141- Retail Performance Measures Report Pursuant to P.U.C. Subst. R. 25.88 – Entrust Energy, Inc.'s 1st Quarter 2020 Report

To Whom It May Concern:

In accordance with P.U.C. Substantive Rule §25.88 and the Public Utility Commission of Texas's ("Commission") Filing Requirements for Performance Measure Reporting Pursuant to P.U.C. Subst. R. 25.88, Entrust Energy, Inc. ("Entrust Energy") hereby files its Quarterly Performance Measures Reports for the first quarter of 2020, along with this letter and accompanying affidavit attesting to the information provided therein.

Entrust Energy contends that information contained in this report constitutes highly sensitive and confidential business information that should be maintained as confidential in the Commission's files and should be considered exempt from disclosure to the public pursuant to §552.101 and §552.110 of the Texas Government Code. This is sensitive commercial and financial trade secret information about Entrust Energy's business that, if disclosed to competitors, would cause substantial harm to Entrust Energy and disadvantage it with respect to its competitors. The confidential documents enclosed have therefore been filed under seal pursuant to PUC Proc. R. 22.71.

If you have any questions or require additional information concerning this report, please contact me at randy.gongora@enserveinc.com.

Sincerely,

Randy Góngora

Sr. Compliance Analyst



Entrust Energy's Performance Measures Report First Quarter 2020

Measure A-1: Customers Served by REPs

Entrust Energy's response to Measure A-1 contains confidential and proprietary information and is being submitted in accordance with PUC Proc. R. §22.71

Measure C: Technical Field Performance

Entrust Energy's response to Measure C contains confidential and proprietary information and is being submitted in accordance with PUC Proc. R. §22.71



STATE OF TEXAS COUNTY OF HARRIS 8

AFFIDAVIT

- 1. My name is Wayne Morgan, and I am the President and CEO of Entrust Energy, Inc.
- 2. I swear or affirm that I have personal knowledge of the facts stated in this Entrust Energy, Inc. Retail Performance Measures Report, that I am competent to testify to those facts, and that I have the authority to make this affirmation on behalf of Entrust Energy, Inc. I further swear or affirm that, to the best of my knowledge, all of the statements and representations made are true and correct.

Wayne Morgan President and CEO Entrust Energy, Inc.

WMu

SUBSCRIBED and SWORN TO before me, the undersigned Notary Public, on this the 12th day of May 2020, to certify which witness my hand and seal of office.

JUAN J. MINERO, JR.
Notary Public, State of Texas
Comm. Expires 08-22-2020
Notary ID 124903952

Notary Public - State of Texas

My commission expires: