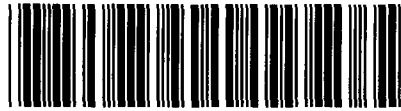


Control Number: 36141



Item Number: 6913

Addendum StartPage: 0



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May 8, 2020

Naomi Hudgins  
Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress Blvd.  
P.O. Box 13326  
Austin, TX 78711-3326

**Re: Project No. 36141 Retail Performance Measure Report to PUC Subst. R. 25.88**

Dear Ms. Hudgins:

Pursuant to PUC Subst. R. 25.88 please find enclosed Veteran Energy LLC's Quarterly Performance Measures Report for the first quarter of 2020. This report includes customers served under Veteran Energy LLC, REP Certificate No. 10199.

Measures A-1 and C contained in this report are being filed as "Confidential" pursuant to the Commission's rules regarding confidential filings. Disclosure of this internal proprietary data could confer a competitive advantage on other marketers. Veteran Energy LLC takes reasonable measures to preserve the confidentiality of this information.

Measures B1-B4 Answer/Explanation: Optional – no data submitted.

Please contact me should you have any questions about this report.

Respectfully submitted,

Jeff Hill  
Regulatory Affairs Specialist  
Veteran Energy LLC  
Ph: (352) 240-4103  
Fax: (352) 313-6925

## AFFIDAVIT

STATE OF FLORIDA       §  
                                      §  
COUNTY OF ALACHUA   §

Before me, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on his/her oath that he/she is entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I swear or affirm that I have knowledge of the facts stated in Veteran Energy LLC ("Veteran") 2020 Q1 Retail Performance Measures Report, that I am competent to testify to them, and that I have the authority to submit this document on behalf of the applying party. I further swear or affirm that an internal review was conducted by Veteran to confirm the accuracy of the information contained in Veteran's Retail Performance Measures Report and that, to the best of my knowledge, all statements made in the document are true, correct and complete.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Richard Paez

\_\_\_\_\_  
Typed or Printed Name

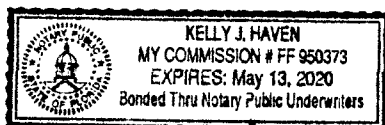
\_\_\_\_\_  
Manager, Regulatory Affairs

\_\_\_\_\_  
Title of Signatory

SWORN TO AND SUBSCRIBED before me on the 8th day of May, 2020.

Kelly J. Haven  
\_\_\_\_\_  
Notary Public In and For the  
State of Florida  
Personally Known

My commission expires: May 13, 2020



## **SCHEDULE B: REPORTING REQUIREMENTS FOR REPS**

### **Measure A-1: Customers Served by REPs**

This measure is based on each monthly EIA Form 861M report filed with the Department of Energy from January 2020 – March 2020. This information is filed as Confidential.

### **Measure A-2: Number of Active REPs**

Veteran Energy LLC serves customers in the following TDU service areas:

<b><u>Service Area</u></b>	<b><u>Customer Class</u></b>
Oncor Electric Delivery	All
CenterPoint Energy	All
AEP Texas North Company	All
AEP Texas Central Company	All
Texas-New Mexico Power	All

### **Measure B-1: Customer Enrollment Success Rate (Optional)**

No data submitted.

### **Measure B-2: Meter Read Transaction Success Rate (Optional)**

No data submitted.

### **Measure B-4: Unauthorized Changes (Optional)**

No data submitted.

### **Measure C: Technical Field Performance**

Veteran Energy LLC only serves post-paid customers. This information is filed as Confidential.



**VE Retail Performance Measures**  
**Quarterly Report**  
TX market measures for Q1 of 2020

TDU	Disconnect Notices	Disconnections Requested	Reconnections Requested	Move Outs Ordered after DNP	Reconnections Not Submitted in Time
AEPC					
AEPN					
CenterPoi					
ONCOR					
TNMP					