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DOCKET 39410



**DEFERRED PAYMENT PLAN
SWITCH-HOLD TRACKING REPORT**

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**PUBLIC UTILITY COMMISSION
OF TEXAS**

TEXAS-NEW MEXICO POWER'S REPORT FOR APRIL 2020

Pursuant to the compliance requirements of 16 Tex. Admin. Code § 25.480 (TAC),
Texas-New Mexico Power files the attached Deferred Payment Plan Switch-Hold
Tracking Report for the month of April 2020 under Confidential cover.

Respectfully submitted,

Date: 5/6/20

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DEFERRED PAYMENT SWITCH-HOLD

Calendar Month's Reporting Period		APRIL 1 - 30, 2020	
TDSP Name		TEXAS-NEW MEXICO POWER	TDSP DUNS
			7929441
Competitive Retailer Name		All ACTIVE Competitive Retailers	CR DUNS
			All
Measure	Parameters for Reporting	Numbers	Type
1 Snapshot Number of ESI IDs	Snapshot of the number of ESI IDs as of the last calendar day of the reporting Month that are for Active Residential Premise types assigned to Active CR(s) in TDU's service territory.	248084	Residential Premises
2 Snapshot Number of ESI IDs on Payment Plan Switch-Hold	Snapshot of the number of ESI IDs as of the last calendar day of the reporting Month that are for Active Residential Premise types assigned to Active CR(s) in TDU's service territory that are on a Payment Plan Switch-Hold.	1221	Residential Premises
3 Total number of Payment Plan Switch-Hold removal requests received from the REP of Record by the TDU by 1:00 PM on a business day during the reporting month.	Total number of Payment Plan Switch-Hold removal requests received from the REP of Record by the TDU by 1:00 PM on a business day during the reporting month. This total is for Active Residential Premise types only. Note. Initially this will be MarkeTrak based reporting until the implementation of TX SET 4.0 where TX SET transactions will replace the MarkeTrak process for REP of Record requested Payment Plan Switch Hold Removals.	924	Residential Premises
4 Total number of Payment Plan Switch-Holds the were removed by the TDU by 8:00 p.m. of the same business day when the REP of Record's request was received by 1:00 p.m. on a business day during the reporting month,	Total number of Payment Plan Switch-Holds the were removed by the TDU by 8:00 p.m. on same business day when the REP of Record's request was received by 1:00 p.m. on a business day during the reporting month. This total is for Active Residential Premise types only. Note: Initially this will be MarkeTrak based reporting until the implementation of TX SET 4.0 where TX SET transactions will replace the MarkeTrak process for REP of Record requested Payment Plan Switch Hold Removals.	924	Residential Premises

Reporting Criteria/Timeline:

14.1. All monthly reports will be filed as confidential to the PUCT and each filing will be due on the 10th business day of the following month making the first monthly report due July 15, 2011 for the first reporting period of June 1, 2011 through June 30, 2011.

14.2. Cover (worksheet 1) of this Excel workbook will provide an aggregate of all Active CRs for the calendar month's reporting period and all subsequent pages of the Excel workbook will provide CR specific information.

14.3. For the CR specific information if a CR doesn't have any Payment Plan Switch-Hold(s) for any of their active Residential Premise types then the TDU will provide zero (0) in their reports for rows 2, 3 and/or 4 above to ensure that all active CRs are included into the workbook for the month's reporting period.

14.4. Monthly report statistics will be limited to Active Residential Premise types.

14.5. Monthly report statistics will be limited to Active Competitive Retailers operating in TDU's service territory.

14.6. Monthly reporting period will include statistics for the first calendar date through last calendar date of each month.

TDU Comments: