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## Product Backlog + NEW TASK

✓ SHOW CLOSED



## REJECTED

4 TASKS

PRIORI...



▶ As a user, if I am using a mobile device, I would like a “Wi-Fi-only” option to save mobile data

As a user, if I am using a mobile device, I want the input bar/chat log to be raised above the keyboard that pops up when I select it so that it is not covered from view   
**interface**

As a user, I would like a frame rate limiter to manage power consumption

▶ As a user, I would like to be notified when a resource (Brock/Canada games webpage) related to my query is unavailable so that I know why the chatbot isn't working   
 **operating environment**



## COMPLETED

43 TASKS

PRIORI...



▶ As a user, I would like a clear button so that I can easily/quickly get rid of any text in the input bar **interface**

▶ As a user, I would like a way to copy the entire conversation thus far so that I can save it for later **interface**

▶ As an administrator, I would like the chatbot to recognize when a user has given a greeting as input so that the chatbot can respond appropriately   
**nlp** **query**

As a user, I would like a “type your questions here” prompt so that I know where to input my queries **interface**

As a user, I would like the usage screen to have a clear, legible text display of the last 5-6 messages so that I can easily read the input/output **interface**

▶ As a user, I would like to be able to choose the font size of the text so that I can pick a font size that's easy for me to read

▶ As an administrator, I would like the input bar to have a character limit so that users are prevented from entering ridiculously sized inputs **interface**

As a user, I would like the chatbot to respond to completely unintelligible input with a			
■ message like "I do not understand what you are saying" so that I can retry			
	nlp	query	
As a user, I would like the 'Enter' key to input a query, so that I don't have to use my			
■ mouse to click the enter button	interface		
As a user, I would like the input bar to clear itself but remain selected when I input a			
▶ ■ query so that I don't have to do that myself for the next input	1		
	interface		
As an administrator, I would like users to be prevented from sending multiple follow up			
▶ ■ questions while the chatbot is 'thinking', so that the chatbot can finish answering the			
initial question	1	interface	
As a developer, I would like separate routing solutions so that I can differentiate which			
▶ ■ service is being used	1	back-end	
As a developer, I would like the back-end to be separate from the front-end application			
▶ ■ to process the data in a different environment	3	back-end	
As a user, I would like to be greeted by the chatbot (greeting plus prompt/instructions)			
■ upon loading up the usage screen so that I know what to do to start the interaction			
	interface		
As a user, I would like last 50+ messages to be stored so that I can scroll through the			
▶ ■ chatbot interaction	1		
As a user, I would like the webpage to have a desktop and mobile version so that it will			
▶ ■ be properly formatted on all of my devices.	2	interface	
As a user, I would like to have the software open to a starting menu so that I can navi-			
▶ ■ gate to the Brock University or Canada Games version of the software	2		
	interface		
As an administrator, I would like the software's design to avoid bright flashing and			
▶ ■ quickly changing colours to protect users with epilepsy	1	safety	
As a user, I would like a return button to so that I can return to the starting menu			
▶ ■	1	interface	
As a developer, I'd like the application to be easily deployable to a server with all re-			
▶ ■ quired dependencies	2	back-end	
As a user, I would like the chatbot to attempt to respond to difficult questions using			
▶ ■ general keywords so that I can rephrase my question or be pointed in the right direc-			
tion to find the answer myself	2	nlp	query

- ▶ ■ As a user, I would like the chatbot to be able to recognize most minor typos or misspellings so I don't have to waste time rephrasing obvious mistakes 👤 2 nlp query 🚩
- ▶ ■ As a developer, I would like clean code so that the system is maintainable and reusable 👤 1 development task 🚩
- As a user, I don't want the chatbot to store any user data for security reasons security 🚩
- As a user, I would like the app to communicate over HTTPS so that my communications cannot be read in plaintext over the network security 🚩
- As a user, I would like user interface interactions to take roughly 0.1 seconds so I don't have feel like I'm waiting too long performance 🚩
- ▶ ■ As an administrator, I would like the software to have a modular design so that future updates may add other languages 👤 3 🚩
- ▶ ■ As a user, I would like to access the software from the web 👤 2 🚩
- ▶ ■ As a user, I would like the UI to have a professional-looking and functional look so that the software has a quality feel 👤 2 interface 🚩
- ▶ ■ As a user, I would like the chatbot to respond appropriately to properly worded questions so that I get an answer to my question 👤 7 nlp query 🚩
- ▶ ■ As a user I would like to receive answers to my queries that are based on current/updated data 👤 4 query 🚩
- ▶ ■ As a user, I would like intensive tasks to on average take less than 5 seconds (no more than 10 seconds) so I don't have feel like I'm waiting too long 👤 1 performance 🚩
- As a user, I would like the input bar to grow in size when I type a message longer than the bar's width so that I can read the entire query interface 🚩
- ▶ ■ As a user, I would like a "Help Me" button so that I can understand how to use the chatbot 👤 2 🚩
- As a student, I would like to know what building codes mean so that I can navigate the campus better 🚩
- ▶ ■ As a user, I would like to be notified when the chatbot's services are inaccessible due to no internet connection (30 seconds with no progress) so that I know why the chatbot isn't working 👤 1 operating environment 🚩

- ▶ ■ As a system administrator, I would like the software to be reliable and well tested, so that I can be sure that it will run as expected 👤 5 ≡ security testing 🚩
- As a prospective student, I would like information regarding program so that I know what Brock has to offer 🚩
- ▶ ■ As an administrator, I would like a support email made available to the users so that they can make their questions or concerns known 👤 2 interface 🚩
- ▶ ■ As a user, I would like some form of video documentation made available explaining how to use the software so that I can understand how to use the chatbot 👤 2 documentation 🚩
- ▶ ■ As a user, I would like the software to be compatible with all standard browsers (Google Chrome, Internet Explorer, Microsoft Edge, Firefox, Safari and Chromium) so that I have a high chance of being able to access the software with my personal device 👤 1 operating environment 🚩
- As a user, if I am using a mobile device, I want the keyboard to close automatically if I open the options menu interface 🚩
- ▶ ■ As a user, I would like the software to be compatible with less common browsers (Opera, UC Browser, Yandex Browser, Maxthon, Vivaldi) so that I can be sure that I will be able to access the software with my personal device 👤 1 operating environment 🚩