

• •	As a user, I would like the input bar to clear itself but remain selected when I input a query so that I don't have to do that myself for the next input	
• •	As a user, I would like the 'Enter' key to input a query, so that I don't have to use my mouse to click the enter button of the interface	
•	As a user, I would like the input bar to grow in size when I type a message longer than the bar's width so that I can read the entire query \(\bigcup_0 1 \) interface	=
• •	As an administrator, I would like the input bar to have a character limit so that users are prevented from entering ridiculously sized inputs $?_0 2$ interface	F
+ •	As an administrator, I would like the software's design to avoid bright flashing and quickly changing colours to protect users with epilepsy	
	As a user, I would like the chatbot to attempt to respond to difficult questions using general keywords so that I can rephrase my question or be pointed in the right direction to find the answer myself \equiv nlp query	F
	As a user, I would like the chatbot to respond to completely unintelligible input with a message like "I do not understand what you are saying" so that I can retry query	F
• •	As a user, I would like to be notified when the chatbot's services are inaccessible due to no internet connection (30 seconds with no progress) so that I know why the chatbot isn't working 0 operating environment	F
• •	As a user, I would like to be notified when a resource (Brock/Canada games webpage) related to my query is unavailable so that I know why the chatbot isn't working 0 operating environment	=
) 0	As a user, I would like the software to be compatible with all standard browsers (Google Chrome, Internet Explorer, Microsoft Edge, Firefox, Safari and Chromium) so that I have a high chance of being able to access the software with my personal device operating environment	F
+ •	As a user, I would like the software to be compatible with less common browsers (Opera, UC Browser, Yandex Browser, Maxthon, Vivaldi) so that I can be sure that I will be able to access the software with my personal device \(\bigcirc_0 1\) operating environment	F
• •	As a user, I would like a "Help Me" button so that I can understand how to use the chatbot $% 2$	K

• •	As a user, I would like some form of video documentation made available explaining how to use the software so that I can understand how to use the chatbot 2 documentation	
• •	As an administrator, I would like a support email made available to the users so that they can make their questions or concerns known ${}^{\circ}$ 2 interface	-
• •	As a user, I would like a return button to so that I can return to the starting menu (% 1) interface	×
	As a user, I would like to be greeted by the chatbot (greeting plus prompt/instructions) upon loading up the usage screen so that I know what to do to start the interaction interface	E
• •	As a user, I would like last 50+ messages to be stored so that I can scroll through the chatbot interaction 2	×
	As a user, if I am using a mobile device, I want the input bar/chat log to be raised above the keyboard that pops up when I select it so that it is not covered from view interface	K
	As a user, if I am using a mobile device, I want the keyboard to close automatically if I open the options menu interface	
	As a user, I would like a frame rate limiter to manage power consumption	K
	As a user, if I am using a mobile device, I would like a "Wi-Fi-only" option to save mobile data	×
• •	As a user, I would like a clear button so that I can easily/quickly get rid of any text in the input bar \(\mathcal{1}_0 1 \) interface	×
• •	As a user, I would like a way to copy the entire conversation thus far so that I can save it for later	×
• •	As an administrator, I would like users to be prevented from sending multiple follow up questions while the chatbot is 'thinking', so that the chatbot can finish answering the initial question ${\mathfrak C}_{{\mathfrak o}}$ interface	
	As a user, I would like user interface interactions to take roughly 0.1 seconds so I don't have feel like I'm waiting too long performance	×
• •	As a user, I would like intensive tasks to on average take less than 5 seconds (no more than 10 seconds) so I don't have feel like I'm waiting too long 0 1 performance	K
	As a user, I don't want the chatbot to store any user data for security reasons security	×

As a user, I would like the app to communicate over HTTPS so that my communications cannot be read in plaintext over the network

Ro 2 security