JANE HSIEH

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EDUCATION

Carnegie Mellon University PhD candidate in Software Engineering

Oberlin College Bachelor of Arts Degree in Computer Science (High Honors)

August 2020 - Present August 2016 - May 2020 and Mathematics, with a Concentration in Cognitive Science

(CS Major) GPA: (3.77) 3.71

PUBLICATIONS & PREPRINTS

- 1. Jane Hsieh, Miranda Karger, Lucas Zagal, Haiyi Zhu, "Co-Designing Alternatives for the Future of Gig Worker Well-Being: Navigating Multi-Stakeholder Incentives and Preferences", *Designing Interactive Systems Conference*, *DIS* '23, Pittsburgh, PA, Preprint.
- 2. Jane Hsieh, Oluwatobi Adisa, Sachi Bafna, Haiyi Zhu, "Designing Individualized Policy and Technology Interventions to Improve Gig Work Conditions", *Annual Symposium on Human-Computer Interaction for Work 2023, CHIWORK '23*, Oldenburg, DE, Preprint.
- 3. Jane Hsieh, Yili Hong, Gordon Burtch, Haiyi Zhu, "A Little Too Personal: Effects of Standardization versus Personalization on Job Acquisition, Work Completion, and Revenue for Online Freelancers", CHI Conference on Human Factors in Computing Systems, CHI '22, New Orleans, LA, ACM DL.
- 4. Michael Xieyang Liu, **Jane Hsieh**, Nathan Hahn, Angelina Zhou, Emily Deng, Shaun Burley, Cynthia Taylor, Aniket Kittur, Brad A. Myers, "Unakite: Scaffolding Developers' Decision Making About Trade-offs through Capturing and Organizing Web Resources", *ACM Symposium on User Interface Software and Technology, UIST'19*, New Orleans, LA, October 20-23, 2019. pp. 67-80. ACM DL and local pdf. **Best Paper Honorable Mention Award** from the ACM Symposium on User Interface Software and Technology, UIST'19 (top 6 out of 93 accepted papers).
- 5. Michael Xieyang Liu, Nathan Hahn, Angelina Zhou, Shaun Burley, Emily Deng, **Jane Hsieh**, Aniket Kittur and Brad A. Myers, "UNAKITE: Support Developers for Capturing and Persisting Design Rationales When Solving Problems Using Web Resources", *DTSHPS'18 Workshop on Designing Technologies to Support Human Problem Solving* (DTSHPS'18) at VL/HCC'2018. Oct. 1, 2018. p. 25. extended abstract or full proceedings.
- 6. Jane Hsieh, Michael Xieyang Liu, Brad A. Myers, Aniket Kittur, "Poster: An Exploratory Study of Web Foraging to Understand and Support Programming Decisions," 2018 IEEE Symposium on Visual Languages and Human-Centric Computing (VL/HCC'18), October 1 4, 2018, Lisbon, Portugal. pp. 305-306. IEEE DL and local pdf.
- 7. Yumi Ijiri, Kathryn L. Krycka, Ian Hunt-Isaak, Hillary Pan, **Jane Hsieh**, Julie A. Borchers, James J. Rhyne, Samuel D. Oberdick, Ahmed Abdelgawad, Sarah A. Majetich, "Correlated spin canting in ordered core-shell Fe₃O₄/Mn_xFe_{3-x}O₄ nanoparticle polycrystalline assemblies," *Physical Review B* 99(9). March 18, 2019. p. 094421. APS DL and local pdf.

TEACHING & MENTORING

TA for Human AI Interaction Course

Fall 2022 and upcoming Fall 2023

Lectured, graded and held office hours for class of 40 students

Mentored Undergraduate Students

Mialy Rasetarinera & Erik Chou (HCII REU) Miranda Karger & Lucas Zagal (HCII REU) Joselyn Kim Summer 2023 Summer 2022 Fall - Spring 2021 Sophomore Opportunities & Academic Resources (SOAR) Leader Fall 2019 - Spring 2020 Recruit participants and plan for winter retreat to provide students with resources for major declaration.

Office hour holder, Grader and Tutor for Algorithms

Fall 2018

Led group workshops to guide students on homework problems twice per week and graded 20 responses.

Lab helper for Introductory course in Python

Spring 2017, 2018

Assisted ≈ 20 students debug and find logical errors in weekly Python assignments

Oberlin Workshop & Learning Sessions (OWLS) Leader for Algorithms

Fall 2018

Attended class to plan and lead interactive, non-traditional workshops (weekly)

Advanced Chinese Drill Session Teacher

Spring 2017

Created lesson plans (after attending class) to lead weekly drills to help students improve speaking fluency

EXPERIENCES

Data Science Consultant at Upwork Inc.

Summer 2021 - ongoing

Measuring and improving fairness within the platform, supervised initially by Sibo Lu

Remote

Software Enginner Intern on IBM's Toolbox Team

 $Summer\ 2020$

Developed Slack and Github drivers for IBM's Support Portal

Raleigh, NC

Computer Science Honors Thesis

 $Fall\ 2019 ext{-}Spring\ 2020$

Constructing Effective Stack Overflow Questions , advised by Cynthia Taylor

Oberlin, OH

Extreme Blue Technical Intern, managed by Ross Grady

Summer 2019

Open-sourced terminal application for IBM's Multicloud Manager, defense patent application Raleigh, NC

REUSE Research Assistant, advised by Brad Myers & Niki Kittur

Summer 2018-2019

UNAKITE Tool for Tabulated Decision Making, mentored by Michael Liu

Pittsburgh, PA

STRONG Research Program

2016 - 2018

Characterizing and Separating Magnetic Nanoparticles , advised by Yumi Ijiri

Oberlin, OH

HONORS/AWARDS

National Science Foundation Graduate Research Fellowship

2022

2020 Annual R.J. Thomas Award for an Outstanding Computer Science Student (\$500) 2020

Clare Boothe Luce Scholarship at Oberlin College Tuition scholarship for Fall 2018 - Spring 2019

John F. Oberlin Scholarship

2016 - 2020

STRONG Scholarship & IB Diploma recipient

Summer 2016

SERVICE & VOLUNTEERING

Subcommittee Chair Assistant to Interaction Beyond the Individual Subcommittee CHI 2023
Tech support and assistance to subcommittee chairs during and prior to PC meetings

Member of the DPAC Undergrad Research Engagement Working Group Fall 2021 - ongoing Plan and organize research mixers and panels

Web Dev for Digital Yearbook

Summer 2020

Designed and implemented visual layout to the digital yearbook using Omeka Classic, CSS, HTML and PHP.

Uncovering Covid Workshop Leader

Spring 2020

Planned, trained for and led weekly discussions for 15 admitted Oberlin students on a half-module course exploring Covid-19 from a variety of disciplines. Attended weekly lectures by professors from 8 departments.