

Jane Park

UX Researcher + Designer
New York, NY

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I am a UX Researcher with design skills who identifies problems, strategies, and solutions to help deliver meaningful user experiences that create a social impact in our society. I am grounded in my previous hospitality and education experiences, where listening and learning from real people is always the first step to success.

EXPERIENCE

Workshop In Business Opportunities (WIBO) — UX Researcher + Designer

MARCH 2019 – MAY 2019

- Conducted end-to-end research studies, including recruiting interviews/usability testing, synthesis, and communicating findings and recommendations
- Managed a team by delegating weekly tasks, meeting deadlines, and organized weekly meetings
- Translated research insights into solutions by creating wireframes and medium-fidelity mockups

Upside Health — Freelance UX Designer

APRIL 2019

- Analyzed existing data and secondary research to inform design direction
- Collaborated with CEO and Head of Product to create a new feature for their product, Ouchie, for tracking pain management and history
- Designed and created the new interface for the feature, which is currently in development

New York Code + Design Academy — Teaching Assistant

SEPTEMBER 2017 – MARCH 2019

- Mentored students through troubleshooting techniques to resolve issues in their projects
- Graded assignments and advised on best practices and implementation of user research methods

Multiple NYC Bakeries & Restaurants — Pastry Cook to Pastry Sous Chef

SEPTEMBER 2011 – MAY 2016

EDUCATION

BeginEx | UX Design Accelerated Program

New York Code + Design Academy | UX Design, Web Development Intensive

State University of New York at New Paltz | BA, Psychology

University of Huddersfield, UK | Study Abroad Psychology Program

Robert McKee's Storytelling Seminar | Three-day seminar on the craft of Storytelling

SKILLS

Data synthesization
Information architecture
Interviews
Persona
Storytelling
Card sorting
Wireframing
Prototyping
Competitive analysis
Usability testing
User flows

TOOLS

Sketch
Figma
Balsamiq
InVision
Marvel
Zeplin
Trello

DEVELOPMENT

HTML/CSS
JavaScript

VOLUNTEER

DesignOps Summit '18

HACKATHONS

HexHacks 11/2018
BeginEx Design
Hackathon 3/2019