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Welcome ITIL® Foundation Aspirants! I am Edward. I passed the ITIL® Foundation Exam with a score of 95% (38/40). To be frank, the ITIL® Foundation Exam is quite easy, even if you study for the exam while working full-time and have family obligations.

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The Study Guide provides detailed information on the ITIL V3 Foundation Exam and how to prepare for this exam. It also provides a cross-reference to the ITIL V3 Foundation Exam requirements, underpinning its value as an exam preparation tool. This Study Guide contains Core ITIL material that is published under license from HMSO and was ...

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