**Quality Review**

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| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Quality Check Items** | **Sample Tier** | **Defect Class** | | | | **Comments** |
| Z | Design Specs |  | **Critical** | **Major** | **Minor** | **OnHold** |  |
| 1 | Sharp edges on plastic components |  | V |  |  | V |  |
| 2 | Missing distributor information | Level I |  |  |  |  | Critical impact |
| 3 | Visual defect on housing | Level III | V |  |  |  |  |
| 4 | Missing safety labels | Level I |  |  |  |  | Needs review |
| 5 | Missing logo or warning label | Level I |  | V |  |  | Minor issue observed |
| 6 | Package is not sealed completely |  |  |  |  |  | Critical impact |
| 7 | Incorrect quantity or assortment | Level I |  |  | V | V |  |
| 8 | Instruction manual is missing or damaged | Level III |  |  | V |  |  |
| 9 | Shipping mark is illegible or missing | Level III |  |  | V |  |  |
| 10 | Incorrect barcode or label | Level II |  | V |  |  |  |
| 11 | Carton is damaged or markings incorrect | Level II |  |  | V |  | Critical impact |
| 12 | Wood splinter or sharp point on product | Level II |  |  |  | V | Needs review |
| 13 | Screws loose or missing | Level II | V |  |  | V | Critical impact |
| 14 | Packaging does not match signed sample | Level I |  | V |  |  | Needs review |
| 15 | Paint smearing or scratches | Level III |  |  |  |  |  |

Reference Standards:

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| Standard | Edition |
| ISO 9001 | 2015 |
| UL 61010 | 4th Ed. |