

Instagram User Analytics Project :

The Business team wants to launch some campaigns, firstly they need to understand customer /user engagement with the Instagram platform. To understand this they have approached the data analyst team to track down users experience and the app effectiveness.

Tool : MySQL Workbench

This case study is mainly divided into two parts:

1. **Marketing** - To launch campaigns we need to understand user behavior with the app. Giving rewards to the most loyal users, sending promotional emails to the inactive users and what are the most commonly used hashtags and which user got the most likes.

Find the 5 oldest users of the Instagram from the database provided

- The query gives the details for 5 most loyal users who are using the platform for a very long time.

Query	Result
<pre>select * from users order by created_at limit 5;</pre>	<pre>+ ----- + ----- + ----- + id username created_at + ----- + ----- + ----- + 80 Darby_Herzog 2016-05-06 00:14:21 67 Emilio_Bernier52 2016-05-06 13:04:30 63 Elenor88 2016-05-08 01:30:41 95 Nicole71 2016-05-09 17:30:22 38 Jordyn.Jacobson2 2016-05-14 07:56:26 </pre>

Find the users who have never posted a single photo on Instagram

- This query helps to understand the inactive users who have never posted the single photo for such users business can send promotional emails to increase the users interactivity with the app.

Query	Result
<pre> select users.username from users left join photos on users.id = photos.user_id where photos.id is null; </pre>	<pre> + ----- + username + ----- + Aniya_Hackett Kasandra_Homenick Jaclyn81 Rocio33 Maxwell.Halvorson Tierra.Trantow Pearl7 Ollie_Ledner37 Mckenna17 David.Osinski47 Morgan.Kassulke Linnea59 Duane60 Julien_Schmidt Mike.Auer39 Franco_Keebler64 Nia_Haag Hulda.Macejkovic Leslie67 Janelle.Nikolaus81 Darby_Herzog Esther.Zulauf61 Bartholome.Bernhard Jessyca_West Esmeralda.Mraz57 Bethany20 + ----- + </pre>

Identify the winner of the contest and provide their details to the team

- This is another great way to increase the user interaction with the app by organizing different contests to grab the attraction of users. This query gives the winner details who gets the most likes on the single photo. Zack Kemmer is the winner who got 48 likes on photo_id 145.

Query	Result
<pre> select photos.id, photos.image_url, username, count(*) as totalLikes from photos join likes on likes.photo_id = photos.id join users on users.id = photos.user_id group by photos.id order by totalLikes desc limit 1; </pre>	<pre> + ----- + ----- + ----- + ----- + id image_url username totalLikes + ----- + ----- + ----- + ----- + 145 https://jarret.name Zack_Kemmer93 48 + ----- + ----- + ----- + ----- + </pre>

Identify and suggest the top 5 most commonly used hashtags on the platform

- Below query gives the list of most commonly used hashtags on the Instagram platform. These results can help when a partner brand wants to launch campaigns with related tags.

Query	Result
<pre> select tags.tag_name, Count(tag_name) as TagsCount from photo_tags join tags on tags.id = photo_tags.tag_id group by tag_id order by TagsCount desc limit 5; </pre>	<pre> + ----- + ----- + tag_name TagsCount + ----- + ----- + smile 59 beach 42 party 39 fun 38 concert 24 + ----- + ----- + </pre>

What day of the week do most users register on? Provide insights on when to schedule an ad campaign

- Thursday and Sunday are the best days to launch new campaigns as most users are registered on these days.

Query	Result
<pre>select dayname(created_at) as dayName, count(*) as RegisteredIds from users group by dayName order by RegisteredIds desc;</pre>	<pre>+ ----- + ----- + dayName RegisteredIds + ----- + ----- + Thursday 16 Sunday 16 Friday 15 Tuesday 14 Monday 14 Wednesday 13 Saturday 12 + ----- + ----- +</pre>

2. Investor Metrics

Provide how many times does average user posts on Instagram. Also, provide the total number of photos on Instagram/total number of users

- This query gives the insights on average times users post on instagram, total photos count and total users count.

Query	Result
<pre>select (select count(*) from photos) as totalPhotos, (select count(*) from users) as totalUsers, round((select count(*) from photos)/(select count(*) from users),2) as AvgUserPost;</pre>	<pre>+ ----- + ----- + ----- + totalPhotos totalUsers AvgUserPost + ----- + ----- + ----- + 257 100 2.57 + ----- + ----- + ----- +</pre>

Provide data on users (bots) who have liked every single photo on the site (since any normal user would not be able to do this).

- If the platform is crowded with fake and dummy accounts this will mislead the data and for business growth having quality data is must. Below query gives the list of user details who might have created a fake account.

Query	Result
<pre>select users.id, users.username, count(users.id) as totalLikes from users join likes on likes.user_id = users.id group by users.id having totalLikes = (select count(*) from photos);</pre>	<pre>+ ----- + ----- + ----- + id username totalLikes + ----- + ----- + ----- + 5 Aniya_Hackett 257 14 Jaclyn81 257 21 Rocio33 257 24 Maxwell.Halvorson 257 36 Ollie_Ledner37 257 41 Mckenna17 257 54 Duane60 257 57 Julien_Schmidt 257 66 Mike.Auer39 257 71 Nia_Haag 257 75 Leslie67 257 76 Janelle.Nikolaus81 257 91 Bethany20 257 + ----- + ----- + ----- +</pre>