

# JANHI ONG

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## EDUCATION

**Drexel University - College of Computing and Informatics**  
*Bachelor of Science in Data Science - GPA: 3.95/4.0 | Dean's List*

**Philadelphia, Pennsylvania**  
Graduating: June 2027

**Relevant coursework:** Data Structures & Algorithms, Natural Language Processing, Probability and Statistics, Mathematics, Machine Learning, Advanced Data Analytics in R, Introduction to Linux and Unix, Econometrics

## TECHNICAL SKILLS

- **Tools:** Python, SQL, Tableau, Power BI, Excel, R, HTML, Tux, JavaScript, HTML/CSS, Looker, Qlik, Angular, Agile, Azure, Java, Linux, C++, JSON, Cloud Computing, Salesforce, Jira, Hadoop, Business Intelligence
- **Libraries/Frameworks:** A/B Testing, Pandas, Matplotlib, NumPy, SciKit-Learn, dplyr, ggplot2, Tidyverse, TensorFlow, jQuery, React.js, Apache Spark, Pytorch, Keras, BigQuery, Snowflake

## WORK EXPERIENCES

**Data Analyst Intern**  
*Panasonic*

February 2025 - Present  
Remote - New Jersey

**Data Science Analyst Intern**  
*Chase Cost Management (CCM)*

July 2024 - December 2024  
New York, NY

- Performed **exploratory data analysis**, **data visualization**, and **data modeling** for 8+ financial datasets using **MySQL** and **Tableau** to report findings to Sales team, enhancing revenue forecasting accuracy for 2024
- Automated **data warehouse** with **Apache Airflow** and **cloud technologies** and collaborated with vice president and Technology team to streamline file matching, reducing manual work by 35%
- Performed project management using **Jira**, **Agile**, and **DevOps** methodologies while collaborating with cross-functional department and customers, ensuring customer service transformation and product management

**Data Science Analyst Intern**  
*FPT Software Corporation*

May 2024 - July 2024  
Vietnam

- Applied **hypothesis testing** and **business analytics** to decide key factors influencing customer behavior while shopping online using Python and Google Analytics, expected to result in an increase of \$3.5M/year
- Created **metrics** using BI tools **Power BI**, demonstrate **data storytelling** on E-commerce Dashboard and delivered product analytics and data models to **Marketing teams**, improving **verbal** and **written communication skills**
- Optimized **ETL processes** using **Google Cloud** and **MySQL**, providing technical support and reducing time spent on manual data entry by 25% and improving the accuracy of user behaviors database

**Data Analyst Intern**  
*Gettysburg College*

February 2024 - May 2024  
Gettysburg, PA

- Enhanced data coherence using advanced Excel functions (Power Query, VLOOKUP, Pivot Table), developing long-term usability and improving attention to detail skills and critical thinking
- Conducted **data mining** and **data cleaning** using R, ensuring that over 100,000 student records were properly formatted, improving problem-solving skills, organizational skills and decision making skills

## PROJECTS

**Facial Recognition with Supervised Learning - Machine Learning** ([github.com/Facial-Recognition](https://github.com/Janhi2004/Facial-Recognition)) October 2024

- Applied **regression models** and deep learning to distinguish individuals, achieving 82.9% cross-validation accuracy
- Implemented a **CI/CD pipeline** in **GitLab** to automate testing and deploying data processing application

**A/B Testing on Udacity Free Trial Screen - A/B Testing** ([github.com/Udacity-Free-Trial-Screen](https://github.com/Janhi2004/Udacity-Free-Trial-Screen)) August 2024

- Implemented **A/B test** to optimize Udacity's free trial enrollment, improving key metrics and product features
- **Analyzed large datasets** using **advanced analytics** and **predictive models** with **Python** and **Jupyter Notebook**, visualized control and experimental group performance, and conducted sanity checks on key metrics