Transport / RTO Department - 30 Unique FAQs (Sample Contacts)

Note: Toll-free numbers and emails shown are SAMPLE placeholders. Replace with official transport department helplines and emails before use.

Q1. How to apply for a new driving licence

The process for how to apply for a new driving licence involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-201 (sample) rto.service1@transport.gov.in (sample)

Q2. How to renew a driving licence

The process for how to renew a driving licence involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-202 (sample) rto.service2 @transport.gov.in (sample)

Q3. How to apply for a learner's licence

The process for how to apply for a learner's licence involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-203 (sample) rto.service3@transport.gov.in (sample)

Q4. How to apply for international driving permit

The process for how to apply for international driving permit involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as

identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-204 (sample) rto.service4@transport.gov.in (sample)

Q5. How to book a slot for driving test

The process for how to book a slot for driving test involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-205 (sample) rto.service5@transport.gov.in (sample)

Q6. How to apply for duplicate driving licence

The process for how to apply for duplicate driving licence involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-206 (sample) rto.service6@transport.gov.in (sample)

Q7. How to check driving licence application status

The process for how to check driving licence application status involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-207 (sample) rto.service7@transport.gov.in (sample)

Q8. How to apply for vehicle registration certificate (RC)

The process for how to apply for vehicle registration certificate (rc) involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-208 (sample) rto.service8@transport.gov.in (sample)

Q9. How to renew vehicle registration

The process for how to renew vehicle registration involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-209 (sample) rto.service9@transport.gov.in (sample)

Q10. How to apply for a duplicate RC

The process for how to apply for a duplicate rc involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-210 (sample) rto.service10@transport.gov.in (sample)

Q11. How to apply for a fitness certificate for vehicles

The process for how to apply for a fitness certificate for vehicles involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-211 (sample)

Q12. How to pay road tax online

The process for how to pay road tax online involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-212 (sample)

rto.service12@transport.gov.in (sample)

Q13. How to transfer vehicle ownership

The process for how to transfer vehicle ownership involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-213 (sample)

rto.service13@transport.gov.in (sample)

Q14. How to update address in driving licence

The process for how to update address in driving licence involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-214 (sample)

rto.service14@transport.gov.in (sample)

Q15. How to update address in vehicle RC

The process for how to update address in vehicle rc involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by

contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-215 (sample)

rto.service15@transport.gov.in (sample)

Q16. How to apply for hypothecation removal in RC

The process for how to apply for hypothecation removal in rc involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-216 (sample)

rto.service16@transport.gov.in (sample)

Q17. How to apply for hypothecation addition in RC

The process for how to apply for hypothecation addition in rc involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-217 (sample)

rto.service17@transport.gov.in (sample)

Q18. How to apply for fancy registration number

The process for how to apply for fancy registration number involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-218 (sample)

rto.service18@transport.gov.in (sample)

Q19. How to check vehicle details online

The process for how to check vehicle details online involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof,

address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-219 (sample)

rto.service19@transport.gov.in (sample)

Q20. How to download digital RC and DL

The process for how to download digital rc and dl involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-220 (sample)

rto.service20@transport.gov.in (sample)

Q21. How to apply for Pollution Under Control (PUC) certificate

The process for how to apply for pollution under control (puc) certificate involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-221 (sample)

rto.service21@transport.gov.in (sample)

Q22. How to renew Pollution Under Control (PUC) certificate

The process for how to renew pollution under control (puc) certificate involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-222 (sample)

rto.service22@transport.gov.in (sample)

Q23. How to apply for permit for commercial vehicle

The process for how to apply for permit for commercial vehicle involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-223 (sample)

rto.service23@transport.gov.in (sample)

Q24. How to renew commercial vehicle permit

The process for how to renew commercial vehicle permit involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-224 (sample)

rto.service24@transport.gov.in (sample)

Q25. How to apply for transport badge for drivers

The process for how to apply for transport badge for drivers involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-225 (sample)

rto.service25@transport.gov.in (sample)

Q26. How to register complaint against RTO services

The process for how to register complaint against rto services involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-226 (sample)

Q27. How to pay e-challan issued by RTO

The process for how to pay e-challan issued by rto involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-227 (sample)

rto.service27@transport.gov.in (sample)

Q28. How to apply for national permit for trucks

The process for how to apply for national permit for trucks involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-228 (sample)

rto.service28@transport.gov.in (sample)

Q29. How to apply for change in fuel type in RC

The process for how to apply for change in fuel type in rc involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-229 (sample)

rto.service29@transport.gov.in (sample)

Q30. How to apply for scrapping of vehicle

The process for how to apply for scrapping of vehicle involves visiting the official transport department website or the nearest Regional Transport Office (RTO). The applicant must complete the prescribed form with accurate details and attach required documents such as identity proof, address proof, passport-size photographs, and any specific certificates demanded for the service. After paying the applicable fees online or at the counter, the application is acknowledged with a reference number. The status of the application can be tracked online or by

contacting the RTO helpline, and final confirmation is provided once verification and approval are completed.

Toll-free: 1800-300-230 (sample)

rto.service30@transport.gov.in (sample)