JANIELLE RIVERA

Computer Engineer

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🏠 Purok 7, Brgy. Calumanguin, Gumaca, Quezon

PROFILE

I'm a passionate computer engineer and an aspiring web developer with entry-level experience in hardware and software installation, troubleshooting, programming, and continuous experience. Proficient in HTML and CSS.

EXPERIENCE

IT SUPPORT (OJT)
Sitel Ortigas (June 2019 - August 2019)

- Assisting users with technical problems related to hardware, software, and network connectivity
- Helping to maintain and update IT Systems, including software installations and configurations.
- Interacting with customers to address their technical needs and concerns.

SKILLS

HTML

CSS

Teamwork

Computer literacy

Creative ability

Strong communication

Problem-solving

Time Management

Critical thinking

CERTIFICATE

Computer Basic Course (2025)
Online Course - technologychannel.org

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER ENGINEERING
Bulacan State University
2014-2019