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JANIELLE RIVERA

I'm a passionate computer engineer and an aspiring web developer with entry-level

experience in hardware and software installation, troubleshooting, programming, and

continuous experience. Proficient in HTML and CSS.

PROFILE

Assisting users with technical problems

related to hardware, software, and network

connectivity

Helping to maintain and update IT Systems,

including software installations and

configurations.

Interacting with customers to address their

technical needs and concerns.

Sitel Ortigas (June 2019 - August 2019)

IT SUPPORT (OJT)

EXPERIENCE

SKILLS

HTML

CSS

Teamwork

Computer literacy

Creative ability

Strong communication

Problem-solving

Time Management

Critical thinking

EDUCATION

2014-2019

Bulacan State University

BACHELOR OF SCIENCE IN

COMPUTER ENGINEERING

CERTIFICATE

Computer Basic Course (2025)

Online Course - technologychannel.org

Computer Engineer

https://janiellejoyr.github.io/janiellerivera/