Hiral Jani

⊕ Mississauga, ON L5B 2H4   📞 1-780-315-9307

✈ hjani1396@gmail.com

WEBSITE, PORTFOLIO

- https://janihiral.github.io
- https://www.linkedin.com/in/janihiral

ABOUT

Recently completed the Google UX Design Professional Certificate program and am eager to apply newly acquired knowledge and skills in the field of user experience design. Certification developed an understanding of the fundamentals of UX design, including the design process, research methods, prototyping, and usability testing. Additionally, been introduced to the use of tools such as Figma, and Adobe XD. Passionate about creating intuitive, user-friendly designs and excited to use new skills to make a positive impact on user experience.

SKILLS

- Figma (Design Software)
- Adobe XD
- Mockups and Prototypes
- User Experience Design (UX)
- Typography
- Color Scheme Coordination
- Customer Needs Assessments
- Client Requirements
- Responsive Web Design
- Quantitative Analysis
- Information Architecture
- Effective Communication
- Multitasking Abilities
- Problem-Solving

EDUCATION

License Certificate | Google UI/UX Design Professional Certificate   *12/2022*
Coursera, Mississauga, ON

Bachelor of Engineering Technology | Computer Engineering   *05/2018*
Narnarayan Shastri Institute of Technology, Ahmedabad, India

PROFESSIONAL EXPERIENCE

IOS TECHNICAL ADVISOR   *08/2022 to CURRENT*

KellyConnect | Mississauga, ON

- Performed duties in accordance with applicable standards, policies and regulatory guidelines to promote safe working environment.
- Maintained energy and enthusiasm in fast-paced environment.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork.

- Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.
- Used coordination and planning skills to achieve results according to schedule.

ASSISTANT MANAGER
03/2019 to 10/2021

Dairy Queen | Hinton, AB

- Helped with planning schedules and delegating assignments to meet coverage and service demands.
- Accomplished multiple tasks within established timeframes.
- Maximized performance by monitoring daily activities and mentoring team members.
- Evaluated employees' strengths and assigned tasks based upon experience and training.
- Cross-trained existing employees to maximize team agility and performance.
- Reviewed performance data to monitor and measure productivity, goal progress and activity levels.

CERTIFICATIONS

- Google UX Design Certificate, Coursera