

# JANINE ANN BUENASEDA

UX DESIGNER

## DESIGN PROJECTS

### UI/UX Designer

Dec 2020 - Present

Utilized Design Thinking concepts, conducted User Research, and developed high-fidelity wireframes, clickable prototypes, and conducted usability tests.

#### Siesta

Developed a prototype of a mobile app that provides an easy way to schedule breaks during a continuous work or study session.

#### WeVerse 2.0

Redesigned WeVerse iOS application to a more refined user experience.

#### Colourette 2.0

Redesigned Colourette e-commerce site to a more engaging user experience.

## WORK EXPERIENCE

### SAP Applications Consultant / DXC Technology

Oct. 2015 - Aug. 2017

Collaborated with different teams for the completion of change related issues, ensured all critical request are closed within service level agreement, served as an escalation point for critical or urgent NON-SAP, SAP, and SAM concerns, managed major incidents and communicated accordingly with clients, handled projects wisely, timely communications sent to the user, managed SAP fulfillment requests and communicated accordingly with clients.

### Customer Service Representative / Convergys

May 2015 - Aug. 2015

Assisted with customer's queries and gave resolution on problems encountered.

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## EDUCATION

Manuel S. Enverga University  
B.S. Computer Science  
2011-2015

University of Malaya  
International Exchange Student  
2014-2015

FEU-NRMF  
Doctor of Medicine  
Aug. 2019 - Nov. 2020

## SKILLS

Interaction Design  
User Research  
Wireframing  
Prototyping  
Web Development  
HTML/CSS  
Figma