# Janiza Gesmundo Corrales

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## **EDUCATION**

**New York University** 

University of California, Los Angeles

New York, NY Sep 2021 - Present

Agile Management Certificate

Los Angeles, NY

Data Science Program

Sep 2021 - Present

Baruch College, City University of New York (CUNY)

New York, NY

Major: BBA in Computer Information Systems

Jan 2015 - May 2018

Minor: Information Technology and Social Responsibility

# PROFESSIONAL EXPERIENCE

**Bed Bath & Beyond** 

Union, NJ

Digital Product Manager

Sep 2019 – Mar 2021

- Product Owner for Product Discovery scrum team. Managed the backlog and onboarded software vendors to integrate machine learning solutions for search and browse experiences that contributed to a +25% lift in online conversion rate YoY.
- Launched 50+ features as server-side A/B tests (75% winning rate) on search and recommendation engine algorithm optimization, personalization, data-driven filters and omnichannel initiatives. Documented user stories, use cases, UAT test data and test results.
- Decreased customer complaints on search site performance by ~50%. Performed data analysis on user feedback, success metrics, user engagement and usability findings that impacted the roadmap priorities. Translated customer problems into product plans.

**J.Crew** New York, NY

Jr. Analyst, Ecommerce

Aug 2018 - Aug 2019

- Delivered over 70+ backlog items by initializing a separate roadmap from A/B test features and temporary code fixes or hotfixes.
- Developed and set up client-side A/B testing using Vanilla JavaScript, DOM manipulation, HTML, CSS and analytics tracking.
- Managed CMS campaigns and scheduled promotions for J.Crew Factory. Built reusable HTML & JavaScript code for customer targeting. Conducted ad-hoc analysis for SEO projects using Python and web scraping.

ViacomCBS New York, NY

Software Engineering Intern

Sep 2017 – May 2018

- Built an automated cross-browser regression testing tool for Paramount Network and MTV News using Selenium WebDriver.
- Wrote test scripts for 20+ web pages to ensure a bug-free transition from a design and DOM tree structure during the site relaunch.

Michael Kors New York, NY

Digital Commerce & Strategy Intern

Jun 2017 – Aug 2017

- Developed a solution to reformat tech copy requirements that affected 2,000+ styles by using MS Excel formulas and functions.
- Assisted in reporting dashboards, metric analysis, competitive analysis research and reported recommendations to executives.

PromGirl.com New York, NY

Tech Product Intern

Feb 2017 – May 2017

- Launched the "Promoscopes" page and designed the initial framework. Developed 15+ responsive category pages for A/B testing.
- Assisted in HTML, CSS, and JavaScript bug fixing. Conducted UX/UI research on e-commerce design best practices.

Skip Hop (Carter's) New York, NY

E-Commerce Sales Intern

Aug 2016 – Dec 2016

• Optimized categorization of 2,500+ products, SEO and merchandising strategies that led to a 98.59% increase in Amazon US sales.

## CERTIFICATION, LEADERSHIP & AFFILIATIONS

Scrum Alliance, Certified Scrum Product Owner (CSPO)

Issued Sep 2021

CUNY Tech Prep Coding Bootcamp, Web Developer

July 2017 - May 2018

FUSION at Baruch (Student Organization of the Year Awardee), Marketing Chair

May 2017 - May 2018

The Collegiate Association of Women in Business (Baruch WIB), Website Manager

Sep 2016 - May 2017

# **SKILLS**

Product Management | Web Development | UX Design | A/B Testing | Data Analytics | Prioritization | Project Management | Jira | Agile Methodologies | Scrum | User Stories | User Acceptance Testing | Software Development Life Cycle | Github | Release Management | QA | REST API Testing | E-Commerce | Site Merchandising | Digital Strategy | User Research | HTML | CSS | JavaScript | React | Node | SQL | Python | Java | C++ Programming |

**Interests**: Accomplished a total of 11 internships, fluent in Tagalog, competitive dancing, hiking, tennis