



# JAN JĘDRZEJAK

DIGITAL MARKETING / PRODUCT OWNER

## PROFILE

Results-driven digital solutions professional with strong experience in managing technology-driven projects and change initiatives across global organizations. Skilled in Power BI, Power Automate, Salesforce Digital Experience, HCL WebSphere and Sitecore. Adept at defining scope, aligning stakeholders, and delivering measurable improvements in operations and user experience through innovation and process automation.

## WORK EXPERIENCE

- Linde Gas Poland** 2022 - PRESENT  
Digital Marketing Specialist & Product Owner
  - Managed digital content workflows across multiple platforms for enterprise-scale user base, enhancing engagement and adoption.
  - Oversaw B2B e-commerce and corporate sites, driving revenue growth and improving conversion rates.
  - Delivered CMS platform adoption across multiple countries with streamlined content management and localization.
  - Led Microsoft Power Platform adoption, automating business processes and improving productivity.
  - Delivered training programs and documentation, enhancing digital tool adoption among enterprise users.
  - Managed high volume of content requests annually, maintaining SLA compliance and brand standards.
  - Coordinated global stakeholder communication for multi-country projects, accelerating deployment.
- Linde Gas Poland** 2018 - 2022  
IS Field Support Specialist
  - Delivered and supported enterprise scale IT projects, ensuring smooth deployment and adoption.
  - Managed incidents and service requests via ITILv4 ticketing systems, maintaining over SLA compliance.
  - Provided support for Microsoft 365, SAP R/3, and other corporate applications.
  - Assisted in network troubleshooting for Cisco and AT&T infrastructure with regional teams.
  - Led migration of network switches, edge routers, access points, and telephone exchanges.
  - Coordinated office network and cabling upgrades.
  - Managed ERP integration with government reporting systems, ensuring timely delivery.
- TVN Group Discovery** 2018 - 2018  
Assistant Video Editor
- TVP S.A. (National Polish Television)** 2016 - 2018  
Camera Operator

## AWARDS

- Linde Leadership Award 2024
- Linde Leadership Award 2022

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## CONTACT

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✉ jan.jedrzejak@gmail.com

## EDUCATION

2016 - 2018

SPOŁECZNA AKADEMIA NAUK

- Master of Engineering (Computer Science, graduated with honors)

2012 - 2016

SPOŁECZNA AKADEMIA NAUK

- Bachelor of Engineering (Computer Science, graduated with honors)

## COURSES

- Linde Digital Creator
- Power Apps & Flow
- MS Power Automate Training
- SCRUMstudy SMC®
- Microsoft MS-900T01
- Microsoft AZ-900T01

## SKILLS

- IT Project Management
- Product Owning (SCRUM)
- HTML, CSS, JS, Power Platform
- UI / UX
- Design Thinking

## LANGUAGES

- Polish (Native)
- English (Fluent)