

## CINCINNATI HOTEL & SUITES - EXECUTIVE GUEST GUIDE

### QUICK ACTIONS (Common Guest Questions)

- "What are your room rates?"
- "What time is check-in and check-out?"
- "Do you have meeting rooms?"
- "Is WiFi free?"
- "Do you offer airport shuttle?"
- "What restaurants are on-site?"
- "Do you have a gym?"
- "Can I get late check-out?"
- "Is parking available?"
- "Do you allow pets?"

### OVERVIEW

Premier business hotel in downtown Cincinnati's financial district.

Ideal for corporate travelers and business meetings.

### ROOMS

- Business King: \$249/night - Ergonomic desk, dual monitors available
- Business Suite: \$399/night - Separate meeting area for 4 guests
- Executive Floor: \$549/night - Private lounge, complimentary breakfast

### BUSINESS SERVICES

- 24-hour business center with printing/scanning
- 8 meeting rooms (capacity 10-200 guests)

- High-speed fiber WiFi (500 Mbps) - FREE for all guests
- Video conferencing equipment rental
- On-site notary services
- Executive car service to airport

## AMENITIES

- Express check-in/check-out (mobile app)
- Same-day dry cleaning (before 9 AM)
- Fitness center with Peloton bikes (24 hours)
- Rooftop bar with city views
- Valet parking: \$35/day | Self-park: \$25/day

## DINING

- Café 123: Quick breakfast/lunch, grab-and-go (6 AM - 3 PM)
- The Boardroom: Fine dining, private rooms available (5 PM - 10 PM)
- 24/7 room service available

## MEETING PACKAGES

- Half-day: \$75/person (room, coffee, WiFi)
- Full-day: \$125/person (room, coffee, lunch, WiFi)
- Executive retreat: Custom pricing - call (513) 555-0125

## TRANSPORTATION

- Airport shuttle: \$45 one-way (book 24 hrs ahead)
- Uber/Lyft pickup zone at main entrance
- Rental car desk in lobby

CHECK-IN: 3:00 PM | CHECK-OUT: 12:00 PM (Noon)

- Early check-in: Subject to availability (\$50 fee)
- Late check-out until 3 PM for loyalty members (free)
- Late check-out for others: \$75 fee

## POLICIES

- Pets: Welcome (\$50/night fee, max 2 pets under 50 lbs)
- Cancellation: Free up to 24 hours before arrival
- Smoking: 100% non-smoking property

## CONTACT

Front Desk: (513) 555-0123

Events/Meetings: (513) 555-0125

Email: [business@cincinnatihotel.com](mailto:business@cincinnatihotel.com)

Address: 123 Main Street, Cincinnati, OH 45202