

## **WELLESLEY COLLEGE STUDENT HEALTH INSURANCE PLAN'S PROCEDURE FOR RX OVERRIDE**

Below are the instructions students who have the student health insurance plan must follow in order to request an override for prescriptions that are needed in advance of traveling abroad.

The prescribing physician needs to write the prescription for a 1 year supply and then the student must contact Blue Cross to have the override processed. Blue Cross's toll free customer services number is 1-888-753-6615 that can be found on the student's insurance identification card.

The student will need to supply to the customer services associate the name of the medication, the dosage and instructions on how prescribed.

Please note the override process can take a few days so the student should plan accordingly. Once it is complete, the student can go to a pharmacy to pick up a year's worth of supply and the student will be responsible for all monthly co-pays (co-pay x 12) at the time of purchase at the local pharmacy.

If a student encounters any issues or has any questions she should contact University Health Plans at 1-800-437-6448 and Blue Cross will then be contacted to resolve the issue.