# Warehouse Management Documentation

## Introduction

The HILTI Warehouse Management Service aims to streamline warehouse organization, allowing customers to redirect their focus towards core business activities while saving time and money. This documentation outlines the initiative's objectives, recent changes in Version 2, and an outlook for Version 3.0.

### Initiative Overview

The primary goal of the HILTI Warehouse Management Service is to take charge of the customer's warehouse, transforming it into a strategic asset for their business operations. The initiative focuses on achieving optimal organization to enhance transparency and improve overall productivity. This initiative addresses common challenges faced in warehouse management and ensures the maintenance of optimal stock levels to meet the demands of upcoming projects.

### Version 2 Changes

In Version 2, significant enhancements have been introduced:

* **New Feature:** The inclusion of the "HILTI Mobile App" for convenient scanning and reordering.
* **Expanded Functionality:** The option to utilize the HILTI Warehouse Management Service with existing shelving systems.

### Outlook for Version 3.0

Looking ahead to Version 3.0, there are plans to introduce new features such as:

* **RFID Integration:** Automating the scanning of articles entering or leaving the warehouse.
* **AI Assessment:** Frank will prepare an assessment of the potential of artificial intelligence for warehouse services.

## HILTI Warehouse Management Overview

### Service Emphasis

The HILTI Warehouse Management Service is structured to emphasize three key aspects: structure, efficiency, and transparency in managing customer warehouses. The service is designed not only to organize warehouses optimally but also to provide increased transparency and enhance overall productivity.

### Warehouse Management Process

The process involves a systematic approach:

1. **Warehouse Analysis:** Collaboratively defining the individual product range and determining optimized stock levels for each item, considering all associated prices.
2. **Warehouse Planning:** Jointly defining minimum and maximum stock levels for consumables, creating purchase lists for the HILTI Online Account, and labeling products for clear structure.
3. **Warehouse Maintenance:** Establishing a fixed visit schedule for optimal warehouse maintenance. On agreed-upon days, the HILTI Sales Representative checks stock levels, places orders if necessary, and provides ongoing support.

## HILTI Mobile App

The HILTI Mobile App allows customers to easily scan and reorder labeled HILTI products. This can be done using the barcodes on shelf labels or QR codes on HILTI packaging. The app is available for free download on both the App Store and Google Play.

## HILTI Shelving Sets – Organization Pays Off

### Service Options

HILTI offers three prefabricated shelving sets: Basic, Comfort, and Premium, each designed to meet the diverse needs of customers. Furthermore, these sets are adaptable and can be integrated into existing shelving systems.

### Basic Set Overview

The Basic Set includes:

* 2x Red Upright Frame (H x D: 2278mm x 500mm)
* 5x Galvanized Shelves (W: 995mm/ max. Load 200 kg)
* 5x Label Holders (1 per Shelf)
* 10x Vertical Dividers for Shelf Segmentation
* 1x Side Perforated Plate including 10x Perforated Plate Hooks

### Additional Ordering for Shelving Sets

Customers have the flexibility to order additional prefabricated shelving sets online. These include Basic, Comfort, and Premium options, each identified by a unique article number.

This documentation aims to provide a comprehensive guide to the HILTI Warehouse Management Service, covering its features, recent updates, and future plans. For further assistance or inquiries, please feel free to contact your dedicated HILTI representative.