# GreenCart Grocery – Knowledge Base

## 🛒 Product Categories

Organic Veggies: Fresh, pesticide-free vegetables like spinach, broccoli, and carrots.

Fresh Fruits: Juicy and seasonal fruits like apples, bananas, oranges, and grapes.

Cold Drinks: Chilled beverages including colas, fruit juices, and energy drinks.

Instant Food: Ready-to-make noodles, pasta, soups, and snacks.

Dairy Products: Milk, butter, cheese, curd, and paneer delivered fresh.

Bakery & Breads: Soft breads, buns, pav, cakes, and cookies.

Grains & Cereals: Rice, wheat, dal, oats, and millets.

## 🚚 Delivery Details

- We deliver all across India.  
- Delivery time: 3–5 business days.  
- Free delivery on orders above ₹499.

## 💳 Payment Options

- UPI (Google Pay, PhonePe, etc.)  
- Debit/Credit Cards  
- Cash on Delivery (COD)

## ♻️ Return Policy

- Returns allowed within 7 days of delivery.  
- Items must be unopened and in original condition.  
- Refund processed within 3 working days.

## 🎁 Current Offers

- 20% OFF on Fresh Fruits every Monday  
- Flat ₹100 OFF on orders above ₹999 (Code: FRESH100)  
- 10% Student Discount on all categories  
- Refer & Earn: Get ₹50 on each referral

## 📞 Contact Information

- Email: support@greencart.in  
- Toll-Free: 1800-123-456  
- Live chat support: Available 8 AM – 10 PM daily

## 🕒 Operating Hours

- Open daily from 8:00 AM to 10:00 PM  
- Orders placed after 8:00 PM are processed the next day