

#### **ABOUT**

Having always had a passion for technology, innovation, and creativity, I developed a keen interest in software development. I nurtured this interest through self-learning and academic studies to pursue a career in web development.

#### CONTACT

#### Address:

173 Lilyfield Rd, Sydney, 2040, NSW

#### Phone:

04-111-35-800

## **Working Rights:**

Full working rights with no restrictions

### GitHub:

github.com/ottowoolf

#### EMAIL:

otto.woolf@gmail.com

#### LinkedIn:

linkedin.com/in/otman-ouali

### Natural Languages:

English, Spanish, French, Arabic

## **SKILLS**

JavaScript, HTML CSS, SASS, Bootstrap React.JS, React Native C# EF Core, ASP.NET Core MVC, OOP Project Management Git

# **OTMAN OUALI**

Web Developer

# **EDUCATION**

# Diploma of Software Development 02/2021–06/2021

Working with a team of students on a restaurant reservation system with an Agile/Scrum approach. Using C#, Website Front-End in ASP.NET Core MVC with Entity Framework fluent API and SQL Server for Relational Database. React Native Front-End mobile application to connect to the back-end of the reservation system.

# Certificate IV in Programming 07/2020 – 12/2020

Learned to develop front-end and back-end applications using C#, WPF, Xaml, ADO.NET, HTML, CSS, JavaScript and React Native. Worked on Relational Databases design, API design using OOP Design.

# **DEVELOPMENT EXPERIENCE**

### Diploma of Software Development Projects 02/2021–06/2021

Working with a team of students on a restaurant reservation system with an Agile/Scrum approach. Using C#, Website Front-End in ASP.NET Core MVC with Entity Framework fluent API and SQL Server for Relational Database. React Native Front-End mobile application to connect to the back-end of the reservation system.

### **Certificate IV in Programming Projects**

07/2020-12/2020

Worked on multiple school projects which were an order management system with C#, WPF, ADO.NET. a Contacts App with React Native for Front-End and C# for the backend/API. Apartment booking website using HTML, CSS, and JavaScript.

# **Self-Teaching**

01/2020-Present

Worked on personal projects using HTML, CSS, JavaScript, Bootstrap, building simple websites to acquire web development skills. E-commerce SPA using React, Redux and Jest. Source code on GitHub.

# OTHER EXPERIENCE

# Volt Bank (Australia) 09/2019-07/2020

Customer care and operations consultant
Assisting customers through multiple channels:
Inbound/Outbound calls/ Emails/Chat, Operations duties.
Creating training material for new joiners.
Tech support for mobile app.

# Confirmation.com UK (Thomson Routers) 09/2017 – 04/2019

Customer Support/ Customer Training Inbound/Outbound calls – Emails supporting audit firms and banks.

Training banks and Audit firms in the use of the product both domestically and internationally.

Assisting the marketing team with the operation and set up of webinars and conferences.

Provided basic IT support internally.

Translating documents and customer support templates. Data Entry.

# Multiple Telecommunication companies 2003 -2017

Tech Support Agent

Inbound/Outbound calls supporting a range of customers with different products including, Home internet connections, mobile services and more...

### **INTERESTS**

Technology, learning new skills, Travelling, and playing music instruments.