# Jiangdu Liu

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Seasoned web developer with 5+ years of experience in scalable, high-performance web applications. Expertise in TypeScript, React, SAP UI5, and Java backend integration. Collaborates with global agile teams to deliver user-centered solutions for Fortune 500 companies and high-growth SaaS platforms.

## **Education**

• Bachelor of Engineering in Software Engineering, Wuhan Business University, China.

2015 - 2019

# **Work Experience**

SAP Labs (Shanghai) Nov 2022 – Mar 2025

Web Developer (Contractor)

- Developed and maintained features for SAP for Me, a global customer support portal serving millions of users.
- Worked in a cross-functional agile team with US and European stakeholders, contributing to sprint planning, code reviews, and feature delivery.
- Integrated the portal with ServiceNow APIs to synchronize ticket data, supporting and optimizing internal technical workflows.

Honeywell China Jun 2021 – Aug 2022

Software Engineer (Contractor)

- Led web development for an industrial IoT security platform, participating in bi-weekly code reviews and demo sessions to ensure timely and high-quality product delivery.
- Collaborated with the hardware team to define the data transmission format for gas detection devices, enabling standardized integration with the frontend and allowing real-time data to be displayed directly on the web.

#### **Shanghai Aiyong Technology**

Apr 2020 - May 2021

Web Developer

 Built and maintained a SaaS backend system for Taobao and Pinduoduo sellers using React and TypeScript, serving 1M+ users.

## **Projects**

### **SAP for Me – Customer Support Portal**

Nov 2022 - Mar 2025

- Contributed to the development of the service support section of the SAP Customer Support Portal, enhancing customer self-service and issue resolution for product-related inquiries.
- Engineered critical full-stack functionalities, including support case creation and expert session scheduling, enhancing customer self-service and issue resolution.

#### Honeywell Safety Suite - IoT Security Platform

Jun 2021 - Aug 2022

- Developed critical functionalities for an IoT security platform, including Device & Sensor Configuration, Firmware Updates, and Scheduled Reporting, utilizing React and TypeScript.
- Optimized the device configuration workflow, achieving a 30% improvement in performance and significantly faster deployment times in industrial environments.

### Skills

JavaScript, TypeScript, React, Next, Tailwind CSS