JAVIER PEREZ

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Portfolio: https://japb1998.github.io/NewPortfolio/

SUMMARY

Full stack web developer with experience in customer service, strengths in front-end functionality and backend logic, strong problem solving skills with ability to combine creativity with logic. Stellar communication skills with ability to connect with people and provide excellent service.

TECHNICAL SKILLS

Languages: JavaScript ES6+, CSS3, HTML5, SQL, NoSQL
Applications: GitHub, MongoDB, MySQL

PROJECTS

Budget Buddy |https://young-retreat-92535.herokuapp.com
- An app for people who wants to save money but doesn't want to make the numbers
- https://github.com/japb1998/budgetTracker
- JavaScript , CSS3, HTML5, SQL

Pandora |https://pandora-e-commerce.herokuapp.com/
- E-commerce website with user login functionality
- https://github.com/japb1998/E-Commerce-Site
- JavaScript , CSS3, MongoDB, ReactJS

Dinner&Movies |https://japb1998.github.io/1_GroupProyect/
- Random movie selector with the genres you pick with the right recipes to have a perfect movie night
- https://github.com/japb1998/1_GroupProyect
- JavaScript , CSS3,HTML

EXPERIENCE

UbreakIFix   **Technician-Manager**   2018 – 2019   Deerfield,FL

Read and interpret technical documentation in order to accurately configure equipment. Performed complete phone erasures and factory resets, debugged problems and refurbished devices. Completed new OS installations on phones, tablets and laptops.
Improved operations by working with team members and customers to find workable solutions. Improved profit margins by streamlining operations and workflow and negotiating competitive vendor contracts

Server   2019 – 2020
Bahama Breeze   Orlando, FL
Delivering food orders from the kitchen to customers tables rapidly and accurately. Acting as the point of contact between Front of the House and Back of the House staff. Communicating food orders to chefs, paying attention to priorities, taking orders, answers questions about the menu and food, sells the restaurant's food and drinks, takes payment.
Communicates orders with the kitchen staff, seats customers, and helps with customer service and cleaning.
Recommended daily specials, wine selections and desserts to guide patrons toward more profitable items. Educated guests on daily specials and menu offerings such as appetizers, entrees and desserts. Managed closing duties, including restocking items and reconciling cash drawers. Operated POS terminals to input orders, split bills and calculate totals.
Arranged each place setting attractively and verified all items were clean and free from water spots and chips.
Food Runner   2019 – 2020
Delaware North   Orlando,FL

Collected empty plates and glasses to minimize bussing requirements between customers. Completed final preparations of dishes and quickly delivered items to customers. Delivered entrees to tables and made sure each guest received the correct menu items. Responded quickly to customer concerns and inquiries and provided appropriate answers, escalating major issues to the manager immediately.
Assisted individuals in selecting meal options, including entrees and desserts and recommended alternative items for those with food allergies and gluten intolerances.
Offering insight into menu items to answer customer questions.
Provided outstanding customer service to every guest according to Disney's guidelines. Coached newly hired employees to train on restaurant's process flow and safety procedures, enabling workers to improve speed and accuracy

Key Accomplishments:
- Busser of the Month.

EDUCATION

Certificate, Full Stack Web Development MERN Stack – University of Central Florida
Orlando, FL
Private Pilot –   AAWFT with License at INAC
Caracas,Venezuela
Some College, Mechanical Engineer – Simon Bolivar University
 Caracas,Venezuela