# Jacqueline Perez

### **Full-Stack Developer**

Hard-working individual with proficiency in HTML, JavaScript, and CSS. As well as ability to communicate effectively in a team setting, and possessing a strong willingness to learn

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(7)

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#### **SKILLS**

HTML

CSS

Javascript

jQuery

mySQL

MongoDB

Bootstrap

Heroku

Node

MS Office

Creativity

Teamwork

Communication

**Customer Service** 

### **LANGUAGES**

#### Spanish

Native or Bilingual Proficiency

#### **EDUCATION**

### **Full Stack Web Development**

**Rutgers University Coding Bootcamp** 

02/2019 - Present

Jersey City, NJ

### **Computer Engineering Technology BS**

University of Hartford

08/2011 - 05/2015

Hartford, CT

### **Electrical Engineering Technology AS**

University of Hartford

08/2011 - 05/2015

Hartford, CT

### **WORK EXPERIENCE**

## **Guest Service Representative**

**Extended Stay America Hotels** 

06/2016 - Present

Rutherford, NJ

Achievements/Tasks

- Responsible for capturing sales through reservations and sales inquiries. Balance all cash, check, and credit card transactions.
- Responsible for thorough understanding and effective performance of property management, shift reports, and audits.
- Training new hires to learn computer system, learn/improve basic customer service skills and learn skills on unanticipated guest needs.

#### Web Manager

### Student Centers Administration

04/2013 - 05/2015

Hartford, CT

- Achievements/Tasks
- Maintained and upgraded the Cascade Web Server which resulted in an efficiently running server.
- Worked heavily with Visix software Created web forms for online applications.
- Responsible for answering emails in a timely manner and guaranteeing high level of customer service.

### **ORGANIZATIONS**

Hermandad de Sigma Iota Alpha, Inc. (11/2012 – Present)

Founder of the University of Hartford Chapter; Secretary, 2012-2014; Treasurer, 2014-2015

### **PERSONAL PROJECTS**

Hero Catcher (Marvel) (04/2019 - 05/2019)