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Rishi Job Posting – Customer Service ROCstar

Rishi is proud to provide amazing teas to business partners in all 50 states and more than 15 countries. We're looking to add to our team of Customer Service ROCstars. This role is central to the day to day operations of our sales team and affords the opportunity to work directly with our diverse and dynamic customer base, and operations teams. The main focus of this role is on order entry and coordination of the complete order fulfillment process. It requires strong organizational and communication skills in addition to a keen attention to detail and a desire to provide exceptional customer service. Familiarity with MS Office and related ERP platforms are a plus. Extensive product training will be provided and a willingness for continual learning is a must. This is a full-time position based in Milwaukee, WI . Please send resume and cover letter to: resume@rishi-tea.com. No phone calls, please.