

JAQUELINE ESTEVES

Niagara Falls - ON

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GitHub: <https://github.com/jaquelineesteves>

SUMMARY

Junior Full Stack Web Developer with a background in mathematics teaching. Proven ability to quickly learn new technologies. Efficient and productive in developing, managing, and completing web application tasks.

TECHNICAL SKILLS

Technical Languages: HTML5 ,CSS, JavaScript, React.js, GitHub, API's, NPM, Express.js , PostgreSQL,sequelize, MongoDB.

PROJECTS

E-commerce ORM | <https://github.com/jaquelineesteves/e-commerce-ORM>

- *This REST API back-end application allows users to manage products, categories, and tags in an e-commerce platform. Built with PostgreSQL, Sequelize, and Express.js, it supports CRUD operations (Create, Read, Update, Delete) for these entities, providing a solid foundation for e-commerce management.*
- *Solo Project*

NoSQL social network|<https://github.com/jaquelineesteves/API-Social-Network-NoSQL>

- *This back-end application, built with MongoDB and Express.js, supports user management, thoughts, reactions, and friend connections using CRUD routes to create a network application.*
- *Solo Project*

Employer Tracker Node.js | <https://github.com/jaquelineesteves/employee-tracker>

- *This CLI-based application, built with npm Inquirer, PostgreSQL, and Node.js, allows users to view, update, and add roles, employees, and departments in the database through interactive prompts.*
- *Solo Project*

My Portfolio React | <https://github.com/jaquelineesteves/Portfolio-react> |

Deployed: <https://portfoliojaqueline.netlify.app/>

- *Front-end Portfolio website*
- *Solo Project*

EXPERIENCE

**Customer Service
TTEC**

July 2022 - December 2022

Remote, Kitchener-ON

- *Remote Customer Service Representative for a large hotel reservation company, providing assistance with hotel reservations, cancellations, and inquiries through phone, email, and chat. Worked in a collaborative team environment with a focus on supporting colleagues and maintaining high customer satisfaction. Handled weekend and sometimes night shifts, ensuring continuous service while keeping accurate records of customer interactions.*

Sales Associate

2015

Brasília, DF Brazil

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- *Make-up sales representative with experience in customer service, engaging with the public to assist with product selection and inquiries. Worked in group settings to achieve sales goals, fostering a collaborative environment to meet targets together. Occasionally managed cashier duties, handling transactions and maintaining accuracy while ensuring a smooth customer experience.*

Intern Math Tutoring

2012-2014

Dourados, MS Brazil

PIBID

- *Experienced in tutoring mathematics to elementary school students, helping them understand concepts and improve their skills through personalized instruction. Developed clear and concise reports and articles, effectively communicating progress, strategies, and educational insights to support student learning and achievement.*

EDUCATION

Full Stack Web Development Boot Camp Certificate: University of Toronto School of Continue Students, Toronto-ON, Canada. 2024

An intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Express Handelbars.js and ReactJS.

Bachelor's Mathematics Undergraduate: University of Mato Grosso do Sul State , Dourados-MS, Brazil. 2012-2015

A graduation focused on foundational and advanced topics in mathematics and education, with credits earned in courses such as Fundamentals of Mathematics I-IV, Combinatorics, Differential and Integral Calculus I-II, Vector and Analytic Geometry, Euclidean Geometry, Financial Mathematics, Educational Technology in Mathematics, History and Philosophy of Education, Educational Psychology, Special Education, Didactics, and Methodologies for Teaching Mathematics in Elementary Education. Degree not completed.