Nicole Alexandra Jardin

Novaliches, Quezon City | 09939546533 | nicole.jardin1@icloud.com

OBJECTIVE

Enthusiastic and detail-oriented Computer Science graduate with a strong foundation in programming, database management, and web development. Experienced in providing excellent customer service, with proven problem-solving skills and the ability to communicate technical concepts effectively.

EDUCATION

Bachelor of Science in Computer Science

STI College Novaliches – Quezon City | Expected Graduation: July 2025

EXPERIENCE

Software Engineer (Automation) Intern

Edufied Pte Ltd | Singapore

February 2025 – May 2025

- Collaborated with the development team to execute and maintain daily web scraping pipelines using Python with tools such as Selenium, Playwright, and Scrapy to extract structured data from dynamic websites.
- Stored and organized scraped data in MongoDB, designing collections and indexes for optimized querying and data retrieval.
- Wrote, tested, and debugged Python scripts in a modular, reusable format, using tools like pytest and logging for efficient debugging and error tracking.

Customer Service Representative

Teleperformance | Quezon City

October 2023 – May 2024

- Managed and resolved up to 50 customer queries daily through chat.
- Provided accurate information and troubleshooting assistance, ensuring customer satisfaction.
- Maintained a high response rate and adhered to quality standards.

PROJECTS

Salonytics — Web-Based Resource Management System with Predictive Data Analytics

- Developed a full-stack web application to manage salon appointments, services, and staff schedules using ASP.NET Core.
- Integrated predictive analytics to forecast booking trends and optimize resource allocation.
- Implemented secure user authentication and role-based access using ASP.NET Identity.
- Utilized GitHub for version control and project collaboration.
- Designed responsive UI using Razor Pages and JavaScript, with reporting features for business insights.

SKILLS

Technical Skills	Soft Skills
- Python, Java, C#, JavaScript	- Attention to detail
- SQL, MongoDB, PostgreSQL	- Problem Solving
- Django, Next.js, Node.js, ASP.Net, React	- Adaptability
- Git, GitHub, Docker, Visual Studio, VS Code	- Team Collaboration
- MS Office, Google Suite, Notion, Jira	- Analytical Thinking

AWARDS AND CERTIFICATIONS

- Most Commendable System Analyst, STI College Novaliches, June 2023
- Developing Designs for User Interface, TESDA, November 2024
- Python Essentials 1, CISCO, April 2025

REFERENCES

Available upon request.