# **Decision Making**

### **Directions**

Complete the simulation found on the Assignment Manager page on the Pearson site and answer the questions below.

- Use ExcelOM for each of the grades of gasoline
- Use Moving Average forecasting template
  - Setup for 30 periods
  - o Include the Graph and Tracking signal options

### **Questions**

1. What was the resulting MAPE for overall, regular, mid-grade, and premium? Was any grade more difficult to track?

| Parameters                          |         | C        | Current Simulation |
|-------------------------------------|---------|----------|--------------------|
| Forecasted Demand and Actual Demand |         |          |                    |
|                                     | Regular | Midgrade | Premium            |
| Forecasted Demand                   | 198,095 | 37,296   | 12,384             |
| Actual Demand                       | 198,122 | 37,147   | 12,382             |
| MAPE (In %)                         | 2.83    | 3.83     | 2.92               |

Congratulations, you met and far exceeded your MAPE goal! The forecasting models you built work pretty well. Put it down on your "business lessons learned" notebook. Keep up the great work!

#### **MAPE Goal**

Overall MAPE (%)

Congratulations, you met and far exceeded your MAPE goal! The forecasting models you built work pretty well. Put it down in your "business lessons learned" notebook. Keep up the great work!

MAPE was fairly easy to track. I used a formula where I used the monthly variance multiplier and used that information to determine the next months likely demand by dividing that variance by last months price, and then multiplying it by the next months variance multiplier. This net me a very close number for Regular, Midgrade, and Premium.

- 2. How was the expert advice used? How was it decided when to use the advice? I originally used expert advice at the beginning of the simulation thinking that some of the major events that were reported in emails or texts by other people were going to have a great impact on the market. That didn't seem to be the case and the market stayed consistent with my models, so after using the help once, I didn't use it ever again.
  - 3. What impact did using the ExcelOM template have on the ability to forecast? How would the accuracy have changed without it?

I think templating a model helps with the ability to come up with reasonable estimates and forecasts, however for this model, the most relevant data was from a year ago rather than the past 3 months. For this reason I used the variance of the price rather than the moving average. This gave me really accurate results, and while I can't speak to the efficacy of ExcelOM (Unfortunately microsoft refuses to release ExcelOM for Linux users), I can say developing my own formula using google sheets was fast and efficient. Once it was created I could copy it over the rest of my data for accurate results.

4. How was the forecast changed for any unplanned events?

If a particular event was mentioned, and my formulas had given a particular estimate based on the previous year, I would react to the data by rounding up or down to the nearest fairly whole number depending on how valid I felt the data was. Most of the time the predicted outcomes were more accurate alone than with the added unplanned events factored in.

5. Were the goals reached for the simulation? If not, how could it have been improved? If yes, then what was done that led to the success?

I think the goals for the simulation were reached. I was able to create a model, use it, and react to many different factors over a short period of time. Overall it was an enjoyable simulation and a good assignment for better learning and understanding of the course material. I think by developing the model and thinking about what factors would matter, it allowed me to think like an OM manager.

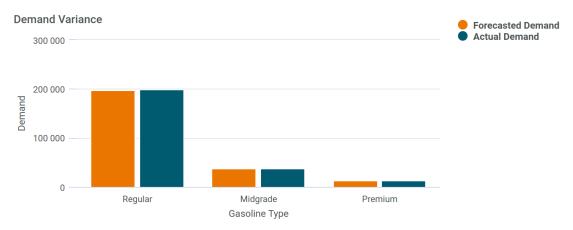
#### General Feedback

OBJ

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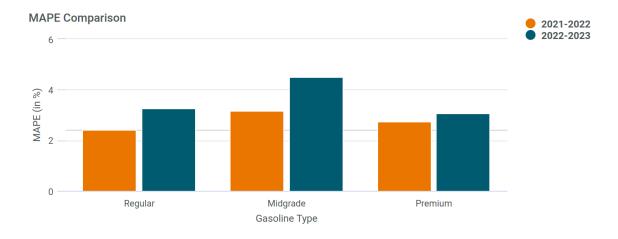
# **Demand Analysis**

# **Demand Analysis**



| Gasoline Type | Forecasted Demand | Actual Demand |
|---------------|-------------------|---------------|
| Regular       | 198,095           | 198,122       |
| Midgrade      | 37,296            | 37,147        |
| Premium       | 12,384            | 12,382        |

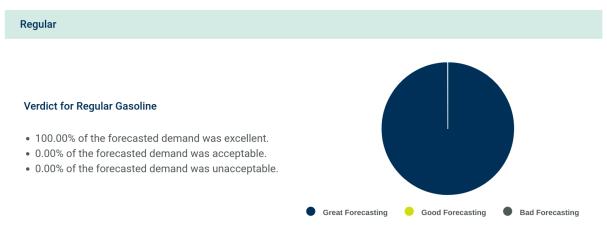
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| Gasoline Type | MAPE 2021-2022 | MAPE 2022-2023 |
|---------------|----------------|----------------|
| Regular       | 2.42           | 3.25           |
| Midgrade      | 3.17           | 4.5            |
| Premium       | 2.75           | 3.08           |

## **Forecasting Analysis**

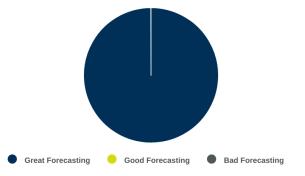
# **Forecasting Analysis**



### Midgrade

### Verdict for Midgrade Gasoline

- 100.00% of the forecasted demand was excellent.
- 0.00% of the forecasted demand was acceptable.
- 0.00% of the forecasted demand was unacceptable.



#### Premium

#### **Verdict for Premium Gasoline**

- 100.00% of the forecasted demand was excellent.
- 0.00% of the forecasted demand was acceptable.
- 0.00% of the forecasted demand was unacceptable.

