

Jared Handra

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EDUCATION

University of Cincinnati

Cincinnati, Ohio

Information Technology Software Development Candidate May 2016

- 3.3 GPA

University of Cincinnati - Clermont College

Batavia, Ohio

Completed coursework towards Computer System Support, June 2012

- 3.1 GPA

PROFESSIONAL EXPERIENCE

COLLEGE CONSERVATORY OF MUSIC INFORMATION TECHNOLOGY HELP DESK

Cincinnati, Ohio

Help Desk Consultant August 2012 - Present

- Assisting students and professors with logging in both on and off campus.
- Assisting with the setup and maintaining of servers. Including Group Policy and Active Directory
- Basic troubleshooting with both PC and MAC environments in a large MAC environment.
- Basic troubleshooting with printers, wireless devices, email clients, network issues.

TATA CONSULTANCY SERVICES

Milford, Ohio

Software Developer COOP May 2014-August 2014

- Worked with other interns and full time employees to develop a tool for project leads to use company wide.
- Developed the webapp using the jhipster yeoman generator.
- Futhered my learning in HTML, CSS, javascript while learning many new technologies like Angularjs, Yeoman and Git.

MANE INC

Lebanon, Ohio

End User Support Specialist COOP May 2013-August 2013

- Client Troubleshooting
- Configuration, installation, and maintenance for all server and client PCs.

UNIVERSITY OF CINCINNATI – CLERMONT COLLEGE IT HELP DESK

Batavia, Ohio

Help Desk Consultant August 2011 - August 2012

- Helping students and professors with log in issues, password recovery, and password changes.
- Troubleshooting Windows machines, printers, network interfaces, personal devices and A/V devices.
- Constructing/deploying/supporting windows images in various locations and circumstances.

ADDITIONAL SKILLS

Experience in: Java, Javascript, JQuery, Bootstrap, Angularjs, LESS, SASS, Liquibase, HTML, CSS, C#,
Android Development, Objective C, Git, UI/UX, .NET MVC4, SQL, Adobe Photoshop

Available for Spring or Summer Semester.