Jared Handra

44 Parker Street

Cincinnati, Ohio, 45219

5136739827

[jared.handra@gmail.comhttps://github.com/jaredhandra](mailto:jared.handra@gmail.com)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

EDUCATION

University of Cincinnati

Cincinnati, Ohio

Information Technology Software Development Candidate May 2016

* 3.3 GPA

University of Cincinnati - Clermont College

Batavia, Ohio

Completed coursework towards Computer System Support, June 2012

* 3.1 GPA

PROFESSIONAL EXPERIENCE

COLLEGE CONSERVATORY OF MUSIC INFORMATION TECHNOLOGY HELP DESK

Cincinnati, Ohio

Help Desk Consultant August 2012 - Present

* Assisting students and professors with logging in both on and off campus.
* Assisting with the setup and maintaining of servers. Including Group Policy and Active Directory
* Basic troubleshooting with both PC and MAC environments in a large MAC environment.
* Basic troubleshooting with printers, wireless devices, email clients, network issues.

Tata consultancy services

Software Developer COOP May 2014-August 2014

* Worked with other interns and full time employees to develop a tool for project leads to use company wide.
* Developed the webapp using the jhipster yeoman generator. This stack included many kinds of technologies.
* Futhered my learning in HTML, CSS, javascript while learning many new technologies like Angularjs and Yeoman and Git.
* Interacted with CEOs and VPs of large companies.
* Worked in a multicultural environment.

MANE INC

Lebanon, Ohio

End User Support Specialist COOP May 2013-August 2013

* Client Troubleshooting
* Configuration, installation, and maintenance for all server and client PCs.
* Worked in a multicultural environment.

UNIVERSITY OF CINCINNATI – CLERMONT COLLEGE IT HELP DESK

Batavia, Ohio

Help Desk Consultant August 2011 - August 2012

* Helping students and professors with log in issues, password recovery, and password changes.
* Troubleshooting Windows machines, printers, network interfaces, personal devices and A/V devices.
* Constructing/deploying/supporting windows images in various locations and circumstances.

 ADDITIONAL SKILLS

Experience in: Java, Javascript, JQuery, Bootstrap, Angularjs, LESS, SASS, Liquibase, HTML, CSS, C#, Android Development, Objective C, Git, UI/UX, .NET, SQL, Adobe Photoshop, Dreamweaver, FireworksAvailable for Summer Semester.