# CONTACT



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Yukon, OK



https://jaredtanksley.github.io/aboutme/

## **FDUCATION**

BACHELORS OF BUSINESS ADMINISTRATION ENTREPRENEURSHIP

OKLAHOMA STATE UNIVERSITY -STILLWATER, OK (2015)

BACHELORS OF SCIENCE COMPUTER SCIENCE

WESTERN GOVERNORS UNIVERSITY -MILLCREEK, UT (2024)

# ACCOLADES

**AT&T SERVICE EXCELLENCE AWARD**3RD QUARTER 2023

**AT&T MAKING A DIFFERENCE AWARD**2ND QUARTER 2023

CHOCTAW HIGHER EDUCATION SCHOLARSHIP

2010-2013

OKLAHOMA STATE DEAN'S LIST 2011

## CERTIFICATIONS

**ITIL® FOUNDATION CERTIFICATION** 2024

LINUX ESSENTIALS
2024

AT&T TECHNICAL KNOWLEDGE TEST - II 2019

**SMITH DEFENSIVE DRIVING** 2019

**ACT CAREER READINESS - GOLD** 2015

# JARED TANKSLEY



# SR. SPECIALIST - OSP DESIGN ENGINEER

Detailed oriented, self-motivated, and performance driven individual that adapts to new situations and environments quickly. I enjoy being a leader to my peers and helping others to succeed. Also, I strive to become the expert in every situation, and I'm extremely proficient in computer, networking, and cloud-based technologies as well as Microsoft Office.

#### EXPERIENCE

## SR. SPECIALIST - OSP DESIGN ENGINEER

2021 - Present

AT&T, Inc., Oklahoma City, Oklahoma

- Design and implement network infrastructure projects in downtown
   Oklahoma City and surrounding areas wile maintaining complex logistical route planning and transportation of services.
- Manage over 100 large projects yearly throughout the project lifecycle while also delegating and supervising contractor assistance when applicable.
- Monitor and establish budget regulations and coordinate the capitalization of assets through new construction developments and legal mandates.
- Utilize Microsoft Office Suite, Power Automate, PowerBI, and Palantir applications to obtain, develop, and process automations and visualizations.
- Coordinate splicing, contractor, construction, and management engagement in the outside plant environment.
- Lead consumer, municipality, government, and corporate relationships to establish fiber and copper footprints.

#### PREMIER SERVICE CONSULTANT

Jun 2021- Nov 2021

AT&T Mobility, Inc.

- Participated in a sales-driven workplace requiring monthly quotas to be obtained in a highly interactive environment.
- Set daily objectives and self-manage in a virtual work from home space.
- Collaborated with peers and customers on troubleshooting mobility technical, billing, and order issues.
- Provided and coached customers based on information from various computer systems to work towards a common resolution as well as relaying new information to assist other agents..

## WIRE TECHNICIAN

2015-2021

AT&T Entertainment, Inc.

- Test, verify, and repair a broad range of AT&T video services, copper cable internet, and fiber optic internet into a customer premises while providing and communicating information and education.
- Negotiated various contract modifications, followed-up and explained quotations, revisions, and conditions with customers in a collaborative manner.
- Handled business invoicing and billing as well as the planning and analysis of the procurement function for materials.
- Maintained continuous top performance metrics for over five years.
- Achieved top technician in every major measured category for all of the Oklahoma City metro area in 2018.