

Jarred Dee

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Flexible IT specialist with a strong foundation in computer science, experience in technical assistance, and an extensive skill set that includes developing apps, websites, games, and fixing hardware and software problems. Eager to apply analytical skills, strong communication, and a proactive approach to ensure the smooth operation of systems and devices across the facility.

PROJECTS

NBA DISCORD TRADING CARD BOT

Lead Game Designer

- Orchestrated the design and development of a Discord-based trading card game, demonstrating expertise in data handling and game mechanics.
- Managed a beta server, gathering player feedback for improvements, for a better gaming experience.

MOOVY MOBILE APPLICATION

CREATOR

- Engineered a cross-platform movie streaming app utilizing Flutter SDK, GCP, and TMD API, demonstrating proficiency in data integration and application development.
- Implemented seamless user registration and login via Twitter or Google accounts, enabling personalized movie tracking.

WORK EXPERIENCE

ASSET MANAGEMENT SOLUTIONS, INC.

Buena Park, CA

TECHNICAL SUPPORT ASSISTANT

November 2022 - Present

- Strong problem-solving skills by providing technical support for hardware and software issues.
- Assisted in troubleshooting mobile devices (iOS & Android OS) and resolved connectivity issues.
- Demonstrated excellent written and verbal communication, ensuring clear and effective support.

HF FOODS GROUP

City of Industry, CA

Accounts Payable Accountant

April 2022 - October 2022

- Tended to abrupt situations and Tier 1 support for technical incidents and service requests, including software and hardware issues, ensuring seamless operations for a publicly traded conglomerate.
- Conducted root-cause analysis, troubleshooting, and incident management for end users via phone, email, and in-person interactions.

EDUCATION

California State University, Long Beach - B.S., Computer Science

2017 - 2021

Long Beach, CA

SKILLS & QUALITIES

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|--|------------------------------|--------------|
| • Software & Hardware Troubleshooting & Installation | • Basic networking knowledge | • Python |
| • Mobile Devices (iOS & Android OS) | • Microsoft Windows | • Java |
| • Computer Systems | • SQL Database | • HTML |
| | • AWS Server | • JavaScript |
| | • Office365 | • GitHub |
| | | • C# |